

System Modernization

Learn about best practices and lessons learned - put together by members with more than 300 years of combined system mod experience.

The Panel

- **Bonnie Fogdall**, DMV Operations Manager, Idaho Division of Motor Vehicles
- **Sheila Hadden**, Vehicle/Vessel Product Owner, Washington Department of Licensing
- **Lisa Wanke**, Business System Architect, Montana Motor Vehicle
- **Steve Young**, Senior Vice President, Mathtech
- **Christopher Keel**, Senior Manager, Deloitte Consulting LLP
- **Matt Zeltwanger**, Project Manager, FAST

Session Coordinators

- **Rusty England** - IT Program Manager, Wyoming Department of Transportation and Vice-Chair, Region IV IT Committee, Moderator
- **David Franks** - Region IV IT Committee Chair and Service Group Manager, Oregon Driver & Motor Vehicle Services Division

Audience Poll

Just a chance to get to know one another

- How many are in the wrong session?
- How many have not started?
- How many have started?
- How many are done?
- How many plan to retire before this is done?

Audience Poll

- Has anyone done it without augmenting their internal staff?
- How many are going with custom systems?
- How many are going with COTS?
- How many are going with MOTS?
- How many have reengineered their legacy system for a modern platform?

Audience Poll

Anyone else have a polling question?

Panel Members Discussion

Best Practices & Lessons Learned

Testing

- Best Practices?
- Lessons Learned?
- Thoughts on using Independent Verification & Validation (IV&V).
- How are you doing performance or stress testing?
- What about ADA testing?

Training

- Best Practices?
- Lessons Learned?
- Thoughts on assessments?
- What risks have you identified and how have you addressed them?

Getting Started

- What are the pros/cons of Modified-off-the-shelf (MOTs), Commercial-off-the-shelf (COTS), custom builds, reengineering to a modern platform?
- Are there new or emerging technologies we should consider as we move forward?
- What are some ways to address the staffing demands as this project moves forward?

Procurement

- What level of detail is sufficient for communicating requirements, and then evaluating vendor responses?
- Are there things we can do to make it easier for the vendors to respond and for us to evaluate their responses?
- Should proposals allow for all technology options (e.g. On-prem, Cloud, SaaS), and if so what are the impacts?

Project Management

- Are there tasks that can be run in parallel, (e.g OCM, data cleansing, configuration)?
- How and what are people planning to communicate to team members, stakeholders and the public?
- What are some signs of a project in trouble, and how should you respond to them?

Success Stories

Are there success stories to share?

Thanks