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Now Available: Third-Party Agent Administration Best Practices



Fraud detection and deterrence measures provide appropriate internal controls to mitigate the risks of internal and external fraud. AAMVA's [Third Party Agent Administration Best Practices](#) include recommendations for the use of data analytical tools and trained personnel to identify anomalies, bring attention to questionable transactions, and discover potential fraud trends for both internal users and external agents. These tools are very useful in identifying and preventing fraud. The jurisdictional best practices and shared experiences described in this document will assist jurisdictions seeking to implement or expand agent services. It will also be helpful when looking to upgrade existing policy

documents and procedures with a goal of improving oversight. Additionally, recommendations regarding contract or MOU provisions will bring increased standardization for vendors and agents operating in multiple jurisdictions.

Now Available: Managing Data Privacy and External Access Best Practice



AAMVA's [Managing Data Privacy and External Access Best Practice](#) provides a framework for protecting motor vehicle agency (MVA) data against the risk of abuse or improper use and preventing the loss of public trust if that data is improperly accessed or used. Common principles, as laid forth by this document, can be adopted by MVAs and data recipients to develop a common understanding of protecting data, identifying the steps used to protect the data and incorporating the legal foundation for the data's protection. The demand for privacy protection and data management is an ever-expanding challenge for MVA leaders. The importance of this issue is illustrated by high-profile

breaches of government and corporate databases and made more complex by myriad laws governing PII. However, the need to secure this information must be balanced against the interests of the proliferation of entities seeking to obtain driver and vehicle record data under public access laws.



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WE HAVE A PODCAST!



...featuring news, information, and expertise for the AAMVA Community.

OUR EVENTS

MARCH

16-18 | [2021 Workshop & Law Institute](#)

APRIL

5 | [2021 April AAMVA Combined Standing Committees Meeting](#)

21-22 | [2021 April Board of Directors Meeting](#)

SYSTEMS TRAINING

MARCH - SPEXS

2 | [SPEXS Overview \(basic\)](#)

3 | [SPEXS Transactions AMIE \(intermediate\)](#)

4 | [SPEXS Transactions NIEM \(intermediate\)](#)

9 | [SPEXS Batch Transactions \(intermediate\)](#)

11 | [SPEXS Bulk Load \(intermediate\)](#)

12 | [SPEXS State Procedures Manual \(intermediate\)](#)

MARCH - PDPS

AAMVA Seeks New Director, Vehicle Programs

AAMVA has recently initiated a search for a new Director, Vehicle Programs. This position is responsible for the overall operation of the Vehicle Program area within the Member Services & Public Affairs Division, which includes leading, managing, guiding, directing and/or engaging, as appropriate, internal resources and/or external stakeholders in the areas of vehicle program management, including registration, titling, regulation, motor carrier management, and community best practices. [Click here](#) for a full job description and to apply.

2021 AAMVA Virtual Workshop - Registration Is Now Open!



WORKSHOP & LAW INSTITUTE
VIRTUAL | MARCH 16-18

Registration is now open for the [2021 Virtual Workshop & Law Institute](#), March 16-18. This unique opportunity provides AAMVA members with an intimate and collaborative digital environment to

discuss relevant driver license, motor vehicle, and law enforcement issues. As with every AAMVA conference, the ability to network is one of the most beneficial experiences, and just like AAMVA's in-person conferences, this year's Workshop provides several unique networking and interactive learning opportunities. Unlike in person meetings, this virtual conference allows all employees in the community to participate and we encourage all members to register and take advantage of this opportunity. The three-day schedule is packed with sessions covering hot topics in the motor vehicle and law enforcement community. Visit the [2021 Virtual Workshop & Law Institute website](#) for more information and to register online today!

REGISTER NOW

Reminder: AAMVA's Learning Management System Is Available for Jurisdictions

Gain CDLIS knowledge, refresh your memory on CDLIS concepts, and learn about generating CDLIS reports with AAMVA's Learning Management System (LMS), a web-based on-demand training application. This great new learning experience allows members and contractors (with approval) to take on-demand training any time and on any device. Courses span a range of topics from the CDLIS Timeliness and Accuracy Workbook to the basics of AAMVAnet and AAMVA Code Dictionary (ACD).

Currently, there are a total of 43 on-demand training courses available for CDLIS IT and CDLIS Reports. New training courses for other applications and certified training paths are currently in development, and will be available soon.

AAMVA has a [pre-recorded webinar](#) on the new LMS, including how to browse through and enroll in new courses, as well as how to see courses assigned to you. To access AAMVA's new LMS, log in to [aamva.org](#), then go to MY AAMVA and select the [AAMVA IT Training Portal](#).

For questions, please contact LMSTrainer@aamva.org.

16 | [PDPS State-to-State and NDR-Generated Transactions \(intermediate\)](#)

17 | [PDPS Clean File Processing \(intermediate\)](#)

19 | [PDPS Identity Correction \(intermediate\)](#)

[REGISTER ONLINE!](#)

OUR WEBINARS

MARCH

4 | [NMVTIS Suspense Resolution for Online States \(AMIE Version\) – Part 1](#)

9 | [NMVTIS State Web Interface \(SWI\) – Understanding the Administrative Features](#)

11 | [NMVTIS Suspense Resolution for Online States \(AMIE Version\) – Part 2](#)

16 | [NMVTIS State Web Interface \(SWI\) – How to Correct Title and Brand Data on the Central Site](#)

18 | [NMVTIS Suspense Resolution for Online States \(Web Service Version\) – Part 1](#)

23 | [NMVTIS State Web Interface \(SWI\) – Instant Title Verification Using the VIN Search Feature](#)

25 | [NMVTIS Suspense Resolution for Online States \(Web Service Version\) – Part 2](#)

30 | [Tor, Darknet, and Dark Internet Markets Related to DMV Products & Services](#)

[REGISTER ONLINE!](#)

OUR SURVEYS

Please respond to these surveys from Colorado, Ontario, Utah, Virginia, Iowa, Maryland, and AAMVA.

AAMVA Seeks CDS Subcommittee Representatives

AAMVA is seeking three new jurisdiction members for the [Card Design Standard \(CDS\) Subcommittee](#). Preference may be given to applicants from Region 4 and/or applicants with law enforcement experience. The CDS Subcommittee attempts to standardize the means, whether physical or electronic, to confidently identify a person and to confirm identity. Applicants must have experience working with physical document security and card design. Preference may also be given to applicants with mobile driver license (mDL) knowledge/experience. If you are interested in applying for this position, please review the [Subcommittee Charter](#), complete the [application](#) and email it to committees@aamva.org no later than **Friday, March 5, 2021**. If you have questions about the CDS Subcommittee or the Joint mDL Working Group, please contact [Mindy Stephens](#).

New AAMVAcast Episode

In this episode, we speak with Cathie Curtis about her career and time at AAMVA as she wraps up her tenure as AAMVA Director of Vehicle Programs and returns to the Maine Bureau of Motor Vehicles as Deputy Secretary of State.



You can find AAMVAcast [on its own website](#), as well as on Apple podcasts, Google podcasts, Stitcher, and Spotify. We'll be releasing new episodes every Monday, featuring conversations with Ian Grossman and members of the AAMVA Community. Subscribe today!

This episode is brought to you by FAST Enterprises.



This Week's Webinars

[NMVTIS Suspense Resolution for Online States \(AMIE Version\) – Part 1](#)

March 4, 2021; 2:00 pm - 3:00 pm (ET)

NMVTIS has two third party transactions that involve updates between the central site and multiple states. Because the transactions involve multiple states and the central site, it is possible for a transaction to break down before it completes. Further activity against this title record is greatly restricted until the problem is resolved. This webinar provides instruction as to how to identify and resume suspended transactions. The intended audience for this webinar are NMVTIS Help Desk Personnel, Business Process Analyst and IT System Integrators.

Note: This webinar is for AAMVA jurisdiction members only.

FEATURED NEWS

Jurisdiction Response to COVID-19

[Click here](#) to view consolidated information and see how motor vehicle administrations are handling driver licensing and vehicle registration. This document will be updated with the most current information on our [homepage](#).

Motor Vehicle Industry Response on COVID-19 Pandemic

Below is a selection of news releases and announcements regarding the effects of

[Magnetic Stripe on Credentials](#) (Ends 03/24/2021)

[Modernization of Vehicle Registration](#) (Ends 03/10/2021)

[Surety Bond for Insufficient Ownership Documents](#) (Ends 03/10/2021)

[Data Sharing Practices](#) (Ends 03/05/2021)

[Document Authentication for Real ID](#) (Ends 03/08/2021)

[Ignition Interlock Accessibility](#) (Ends 03/12/2021)

[Agriculture or Farm Plates](#) (Ends 03/05/2021)

You can view all open surveys and responses to all surveys by visiting the [survey tool](#). Please contact [Janice Dluzynski](#) if you have any questions about using the survey tool.

coronavirus on the motor vehicle community.

COVID-19 | NATIONAL NEWS COVERAGE

- [A Proclamation on Remembering the 500,000 Americans Lost to COVID-19](#)

COVID-19 | REGION 1 NEWS COVERAGE

- [MDOT MVA Launches New Appointment Scheduling System To Better Serve Customers \(Maryland\)](#)
- [New Appointments at NJ MVC: Almost All In-Person Transactions Now Available by Appointment \(New Jersey\)](#)
- [PennDOT Extends Expiration Dates on Commercial Driver Licenses, Commercial Learner's Permits \(Pennsylvania\)](#)

COVID-19 | REGION 2 NEWS COVERAGE

- [GA Department of Driver Services \(DDS\) Says Online Services Best Option for Service: Saves Time and Most Receive Discount \(Georgia\)](#)
- [Nine New Driver License Examiners To Help Improve Service at DMV Offices \(North Carolina\)](#)
- [DMV Continues To Add Online Service Options During COVID-19 Pandemic \(Virginia\)](#)
- [WV DMV Announces Convenient Online Knowledge Test for Learner's Permit Now Available \(West Virginia\)](#)

COVID-19 | REGION 3 NEWS COVERAGE

- [KDOR's Division of Vehicles Asks Kansans Taking Advantage of Driver's License and ID Card Extensions To Begin Renewal Process \(Kansas\)](#)
- [Wisconsin DMV Extends License Renewal for Drivers Age 60 and Over](#)

COVID-19 | REGION 4 NEWS COVERAGE

- [Arizonans Can Now Renew Driver Licenses Online: Contactless Option Will Allow Older Adults To Make Healthy Choices](#)
- [Arizonans Can Renew Vehicle Registration Through CheckFreePay at Walmart Stores](#)
- [DMV Extends Expiring Commercial Driver's Licenses Through May \(California\)](#)
- [SGI To Issue Rebates To Customers: Average Payment of \\$285 per Vehicle \(Saskatchewan\)](#)
- [Commercial Driver Licenses, Commercial Learner Permits Extended Through May 2021 \(Washington\)](#)

JURISDICTION NEWS

Fraud Prevention Month: Ministers Glubish and Madu (Alberta)

Fraudsters hurt Albertans and damage the reputations of honest businesses. They do not discriminate when choosing victims and target young or old, rich or poor, online or in-person. "This is what makes Service Alberta's consumer protection tools so important. With these tools, we equip Albertans to guard themselves against fraud, which ultimately helps to protect the lives and livelihoods of Albertans. [Read more at alberta.ca](#).

ICBC and Police Urge Drivers To Leave Their Phone Alone (British Columbia)

A new Ipsos survey reveals that most drivers believe that texting (95 per cent), talking (88 per cent), or even just looking at (80 per cent) your handheld phone while driving is risky, and yet 38 per cent still admit to using their phone at least once in every ten trips. Since B.C.'s distracted driving law came into effect in January 2010, more than 455,000 tickets have been issued to drivers for using an electronic device while driving. [Read more at icbc.com.](#)

Florida Sees Fewer Impaired-Driving Fatalities in 2020, FLHSMV Launches 'Never Drive Impaired' Campaign

In 2020, there were 746 fatalities from crashes involving alcohol, drugs, or a combination of both in Florida – a decrease of more than 33% from 2019. Even though impaired-driving fatalities decreased last year, the Florida Department of Highway Safety and Motor Vehicles (FLHSMV) is not letting off the gas for impaired-driving education and prevention efforts in 2021. [Read more at flhsmv.gov.](#)

GA Dept of Driver Services (DDS) Receives Grant to Accelerate Conviction, Dismissals and Updates in State's Electronic Conviction Processing System (GECPS) (Georgia)

The Georgia Department of Driver Services (DDS) Commissioner Spencer R. Moore recently announced the receipt of a Grant Award in the amount of \$309,087.53 from the Governor's Office of Highway Safety (GOHS) to support, maintain and upgrade the State of Georgia Electronic Conviction Processing System (GECPS). GECPS provides a secure, electronic transmission of conviction data from Georgia courts to meet a Federally mandated time frame for posting convictions to individual driving records within ten days of adjudication. [Read more at dds.georgia.gov.](#)

ITD and Law Enforcement Agencies Partner To Prevent Aggressive Driving (Idaho)

The Idaho Transportation Department's Office of Highway Safety (OHS) and more than 50 law enforcement agencies across the state are teaming up to keep Idaho roads safe. February 1-15, officers will be on the roads looking for aggressive drivers. Aggressive driving is a contributing factor in half of all crashes in Idaho. According to preliminary data, aggressive driving was a factor in 78 fatal crashes in the state during 2020. [Read more at itd.idaho.gov.](#)

EGLE Offers Clean Fuel Grants To Upgrade Trucks, Commercial Buses, Off-Road Work Vehicles (Michigan)

The Michigan Department of Environment, Great Lakes, and Energy (EGLE) announced today a three-part funding opportunity that totals \$30 million for the replacement of commercial, mass transit and transportation support vehicles that move products with new models, including electric, alternative fuel and diesel vehicles. [Read more at michigan.gov.](#)

Federal REAL ID Modernization Act Streamlines Social Security Card Requirement for Current Customers (Maryland)

The U.S. Department of Homeland Security (DHS) has modified critical requirements for obtaining a REAL ID as a result of the REAL ID Modernization Act passed by Congress last year. The Act provides updates to the original REAL ID requirements set more than 15 years ago, and will make it easier for some Marylanders to obtain their REAL ID before the October 1, 2021, deadline. [Read more at mva.maryland.gov.](#)

Governor Cuomo Announces Innovative Partnership with AAA Northeast to Expand Access to DMV Services (New York)

Governor Andrew M. Cuomo...announced a partnership between the New York State Department of Motor Vehicles and AAA Northeast to expand access to DMV services...DMV Commissioner Mark J. F. Schroeder said, "The DMV and AAA share a common focus on delivering exceptional customer service to New Yorkers, and we are thrilled to team up with AAA Northeast to give our customers another convenient option to complete transactions. By opening up yet another service channel, there will be more reservations available for customers who choose to or need to visit a DMV location." [Read more at governor.ny.gov.](#)

State Highway Patrol Commander Announces Retirement (North Carolina)

The North Carolina Department of Public Safety today announced the retirement of Colonel Glenn M. McNeill, Jr. State Highway Patrol commander. Colonel McNeill has served as the 27th commander since his appointment by Governor Roy Cooper on Feb. 2, 2017...Colonel McNeill leaves a lasting and positive mark on Patrol history through his many achievements, to include being the recipient of the North Carolina Governor's Award for Bravery and Heroism, the North Carolina Governor's Award for Excellence and the Heroism Award from the North Carolina Department of Public Safety. [Read more at ncdps.gov.](#)

Province Invests in Climate Change Action, Supports Jobs and Commits To Renewable Future (Nova Scotia)

As part of its commitment to the environment and fighting climate change, the Government of Nova Scotia is investing \$19 million in rebates to support low-income families in making their homes more comfortable and energy-efficient and help Nova Scotians buy clean, reliable electric vehicles. [Read more at novascotia.ca.](#)

Ohio Bureau of Motor Vehicles Partners With Hamilton County Clerk of Courts To Offer Convenient Service To Customers

A partnership between the Ohio Bureau of Motor Vehicles (BMV) and the Hamilton County Clerk of Court's Office will simplify the process for certain residents to obtain a federally-compliant REAL ID..."We know that the federal requirement for providing name change documentation is a burden for Ohioans," said Ohio BMV Registrar Charlie Norman. "We are proud to coordinate with our local partners to remove this hurdle and make the issuance of REAL IDs easier and more convenient." [Read more at content.govdelivery.com.](#)

2021 Driver Suspension Eligibility Week (South Carolina)

The South Carolina Department of Motor Vehicles (SCDMV) will hold the 2021 Driver Suspension Eligibility Week statewide for drivers with licenses suspended for various reasons March 15 – 19, 2021. During this week, drivers licensed in South Carolina, who lost their driving privileges due to certain suspensions, may be able to reduce or clear the remaining time of their suspension. [Read more at scdmvonline.com.](#)

FEDERAL NEWS

FMCSA Delays 'Rulemaking Procedures Update' Final Rule

On January 20, 2021, the White House issued a memorandum titled, "Regulatory Freeze Pending Review." The memorandum requested that the heads of executive departments and agencies take steps to ensure that the President's appointees or designers have the opportunity to review any new or pending rules. With respect to rules published in their Federal Register but not yet effective, the memorandum asked that agencies considering postponing the rules' effective dates for 60 days from the date of the memorandum (March 21, 2021) for the purpose of reviewing any questions of fact, law and policy the rules may raise. With this discretion, FMCSA has decided to delay the effective date of the final rule, "Rulemaking Procedures Update" (RIN 2126-AB96) until **March 21, 2021**. The delay in the rule's effective date will afford the opportunity for review before it becomes effective. [Read more at govinfo.gov](#).

DHS Announces Funding Opportunity for \$1.87 Billion in Preparedness Grants

Secretary of Homeland Security Alejandro N. Mayorkas...announced the release of the funding notice for eight different types of preparedness grants worth nearly \$1.87 billion. Together, these programs provide more than \$1.8 billion in critical funding to assist our state and local partners in building and sustaining capabilities to prevent, protect against, respond to, and recover from acts of terrorism and other disasters. [Read more at dhs.gov](#).

US DOT Solicits INFRA Grants

The U.S. Department of Transportation (DOT) has published a notice of funding opportunity for its Infrastructure for Rebuilding America (INFRA) program. INFRA provides federal financial assistance to highway and freight projects of national or regional significance. This notice solicits applications for awards under the program's fiscal year (FY) 2021 funding, subject to the availability of appropriated funds. Applications must be submitted by **11:59 p.m. EST on March 19, 2021**. Applicants may apply using the Grants.gov "Apply" function beginning on February 17, 2021. [Read more at govinfo.gov](#).

PARTNER NEWS

As Distracted Driving Deaths Increase, New Research Highlights Resources To Strengthen Laws and Enforcement (GHSA)

The Governors Highway Safety Association (GHSA)...announced the release of the inaugural Behavioral Traffic Safety Cooperative Research Program (BTSCRCP) report, Using Electronic Devices While Driving: Legislation and Enforcement Implications, published...by the National Academies of Sciences, Engineering, and Medicine's Transportation Research Board (TRB) and funded through the National Highway Traffic Safety Administration (NHTSA)...This report is the first project released under BTSCRCP, a collaboration between GHSA, NHTSA and TRB to increase understanding of behavioral traffic safety topics and propose practical solutions. [Read more at ghsa.org](#).



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4401 Wilson Boulevard, Suite 700, Arlington, VA 22203