PennDOT/Law Enforcement Work Group

2011 AAMVA Spring Workshop and Law Institute

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PennDOT/Law Enforcement Work Group

FORMATION

- PennDOT reached out to the Attorney General’s Office

- After a lengthy investigation, a Grand Jury Report was released in 2009

- Meetings:
  - PennDOT Secretary and AG’s Office
  - PennDOT and Pennsylvania State Police
PennDOT/Law Enforcement Work Group

MEMBERS

• PennDOT

• Pennsylvania State Police (PSP)

• Attorney General’s Office (AG)
INITIAL MEETINGS

- Monthly meetings
- Established objectives
- Reviewed process maps of DL and MV issuance
PennDOT/Law Enforcement Work Group

ON-GOING MEETINGS

- Discuss needs of law enforcement

- Identify improvements or enhanced processes to be implemented

- Review progress

- Keep lines of communication open
Accomplishments of the Work Group include:

- PennDOT Staffing changes for more efficient fraud investigation
- New process for involving PSP more quickly in suspected fraud cases at time of initial issuance
- More fraud training for DL staff
Accomplishments continued…

- Strengthened interpreter services
- Increased retention period for original title work
- Introduced new legislation
- Obtained funding for large, on-going projects
ON-GOING MEETINGS

- Meetings are now less frequent
- Status updates are issued between meetings
- New items suggested and implemented regularly as a result of increased communications between PennDOT and law enforcement
LESSONS LEARNED

• Stakeholder buy-in is very valuable

• Communication is key

• Joined forces, common goals!