

PennDOT/Law Enforcement Work Group

2011 AAMVA Spring Workshop and Law Institute

Kara N. Templeton, Director
PennDOT Office of Information and Fiscal Services

PennDOT/Law Enforcement Work Group

FORMATION

- PennDOT reached out to the Attorney General's Office
- After a lengthy investigation, a Grand Jury Report was released in 2009
- Meetings:
 - PennDOT Secretary and AG's Office
 - PennDOT and Pennsylvania State Police

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MEMBERS

- PennDOT
- Pennsylvania State Police (PSP)
- Attorney General's Office (AG)

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INITIAL MEETINGS

- Monthly meetings
- Established objectives
- Reviewed process maps of DL and MV issuance

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ON-GOING MEETINGS

- Discuss needs of law enforcement
- Identify improvements or enhanced processes to be implemented
- Review progress
- Keep lines of communication open

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ON-GOING MEETINGS

Accomplishments of the Work Group include:

- PennDOT Staffing changes for more efficient fraud investigation
- New process for involving PSP more quickly in suspected fraud cases at time of initial issuance
- More fraud training for DL staff

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ON-GOING MEETINGS

Accomplishments continued...

- Strengthened interpreter services
- Increased retention period for original title work
- Introduced new legislation
- Obtained funding for large, on-going projects

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ON-GOING MEETINGS

- Meetings are now less frequent
- Status updates are issued between meetings
- New items suggested and implemented regularly as a result of increased communications between PennDOT and law enforcement

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LESSONS LEARNED

- Stakeholder buy-in is very valuable
- Communication is key
- Joined forces, common goals!