Who is Protecting your DMV?

Is this really a problem?

YOU SHALL NOT PASS!

Is this really a problem?
“Authorities investigate personal info data breach at DMV. ....the woman admitted to using her computer access, as an employee of the State Division of Motor Vehicles to illegally acquire personal information about private citizens.”
Who is Protecting your DMV?

“State DMV Acknowledges Data Breach, suspect was charged with 11 felony counts of computer trespass and one misdemeanor count of official misconduct for repeatedly accessing the records of a single individual.”
Who is Protecting your DMV?

- Anyone from Minnesota here?
Who is Protecting your DMV?

- Former St. Paul officer; DL photos is looked at by 104 cops over 600 times, 5 year period.
- MN DNR; 19K instances of inappropriate accessing DMV records.
- MN DHS; 1100 times inappropriate access.
- Rock County MN Social Services, 4K instances of inappropriate access.
- Numerous law suits pending.
You mentioned data breach?
Who is Protecting your DMV?

- Anyone use online renewal or kiosks to conduct business?
Does the public ever get upset at your employees? On the phone, computer, or in person?

Give me what I want or I'll blog about your company.
Who is Protecting your DMV?

- How about DMV offices? Would anyone have a desire to harm people at the DMV? Who is protecting your physical facility; Inside and out?
Who is Protecting your DMV?

- Can we agree, DMV’s are vulnerable and from a variety of sources?
- An example of what Iowa has done.
Questions?

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