

Not able to view the recording? Getting a message that "a codec is not detected/found" when attempting to view a recording?

AAMVA's webinars utilize GoToMeeting for conference and recording functionality. If you are receiving a codec error, or if the recording you are attempting to view is not appearing, you may need to install the GoToMeeting codec.

The GoToMeeting codec allows you to watch recorded meetings without having GoToMeeting installed. By using the GoToMeeting codec, attendees can view recordings of meetings in the GoToMeeting format.

To install the GoToMeeting codec:

- Go to www.gotomeeting.com/codec
- Click **Install GoToMeeting Codec**
- Follow the on-screen download prompts (these vary depending on browser)
- Click **OK** after seeing the message *Installation of the GoToMeeting codec is complete.*



Note: The GoToMeeting Codec is no longer needed to view these recordings with the most recent version of **VLC Media Player** at <http://www.videolan.org/vlc/index.html>.

To uninstall the GoToMeeting codec:

1. Click **Start**
2. Click **Control Panel**
3. Click **Add and Remove Programs, Programs and Features** or **Uninstall a Program**
4. Select GoToMeeting and click **Uninstall**