



American Association of Motor Vehicle Administrators

TWIR THE WEEK IN REVIEW

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Checking In With The Chair

Visit Movemag.org to get the latest update from Jennifer Cohan, AAMVA Chair of the Board, in our Checking In With The Chair series. Find out what



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Jennifer's been up to, what she's excited about coming up this summer, and more. [Visit Movemag.org for the full story.](#)



State-to-State Verification Services Web Page Now Live

The State-to-State (S2S) Verification Services will be a means for states to electronically check, with all other participating states, if a person holds a driver license or identification card in another state. This solution is currently under development. AAMVA has created a new repository for S2S information, available at <http://www.aamva.org/State-to-State/>. The website currently includes background information, the implementation schedule, past newsletters, and information on state participation. Information will be kept current and expanded as the project progresses.

AAMVA Wins MOVE Cover Award



MOVE Magazine has won a prestigious national award for cover design – the 2014 Apex Award for Publication Excellence! The Apex awards are given annually and recognize excellence in graphic design, editorial content and the success of the entry in achieving overall communications effectiveness. The specific cover that was awarded was the Fall 2013 cover on autonomous vehicles. Make sure to visit [Movemag.org](#) to see the latest content and videos from our award-winning magazine!

AAMVA Endorses 'Toward Zero Deaths' to Eliminate Highway Fatalities

The American Association of Motor Vehicle Administrators' (AAMVA) Board of Directors has endorsed the Toward Zero Deaths (TZD) strategy as a national framework for highway safety. The vote occurred during the AAMVA Spring Board Meeting in Arlington, Virginia. "This is an essential step toward reducing fatalities and injuries on our roads. The goal of zero deaths is an ambitious one, but consider what an acceptable number of deaths would be for your family, friends, colleagues, or neighbors. If your answer is zero, our goal must be zero. TZD is a roadmap for reaching a vision where every trip on our nation's highways is safe and AAMVA is proud to be a part of the initiative," said Jennifer Cohan, AAMVA Chair of the Board. The TZD national strategy establishes a vision of a highway system free of fatalities, and is a tool for uniting and mobilizing our efforts to reduce fatalities and serious injuries relating to traffic crashes. For more information visit <http://www.towardzerodeaths.org> or see the full [AAMVA Press Release](#).

AAMVA at Identity and Benefit Fraud Training Program



On Tuesday, June 10, 2014, AAMVA Director of Law Enforcement Brian Ursino attended an Identity and Benefit Fraud Training Program at the Federal Law Enforcement Training Center (FLETC) in Georgia at the invitation of Special Agent Keith Fowler of the Department of Homeland Security Office of Homeland Security Investigations (HSI). Brian was a guest speaker and provided a training segment titled "The AAMVA Fraud Portfolio" during Special Agent Fowler's 4-hour "DMV Outreach" class that was provided to a classroom full of HSI special agents from throughout the United States. Only one agent in the class was familiar with AAMVA prior to this presentation, and the session resulted in a great deal of interest in AAMVA Fraud Tools and requests for jurisdictional contact information. Content for the presentation was provided by the AAMVA Fraud Portfolio team which in addition to Brian includes Patrice Aasmo, Geoff Slagle, and Sheila Prior.

2014 IDEC CDE Curriculum Available!

On behalf of Linda Dunstall (ON), AAMVA International Driver Examiner Certification (IDEC) Executive Board Chair, it is with great pleasure that we announce the release of the June 2014 version of the Certified Driver Examiner (CDE) Instructor Guide and Student Workbook. The objectives of the CDE Program are to: (1) improve the efficiency and effectiveness of driver examining personnel, (2) upgrade the professionalism of driver examiners, and (3) establish standards for driver examiner training that will assist individual Jurisdictions in their training programs; thereby contributing to the safety of individual drivers on our highways. The updated curriculum includes two (2) U.S. Immigration and Customs Enforcement fraud videos and can be used for both initial and refresher training and are considered helpful tools in deterring fraud. For additional information or a copy of the updated materials, please contact [Denise Hanchulak](#) or 703-908-5767.

AAMVA Systems Training for AAMVA Members

AAMVA Systems Training aims to develop education, training and learning opportunities that meet the needs of AAMVA's membership in the use of all the systems and procedures to ensure commercial driver safety and compliance with Federal regulations. These web-delivered programs do not require travel and are learner-centered, interactive and guaranteed to produce results. All courses are free for AAMVA members.

Please find the upcoming training schedule below:

JUNE:

17 CDLIS Reports A (intermediate)
18 CDLIS Reports B (intermediate)
19 CDLIS Reports C (intermediate)
24 CDLIS 10 Year History (advanced)
25 CD31 MPR DHR (intermediate)
26 CDLIS Resolving Broken and Missing Pointers (intermediate)

JULY:

1 CD07Add New Driver (intermediate)
2 CD05 AKA Data Inquiry (intermediate)
22 CD17 Negate Out-of-State Withdrawal (intermediate)
23 CD10 Delete Master Pointer Record (intermediate)
24 CD31 MPR DHR (intermediate)
29 CDLIS Resolving Broken and Missing Pointers (intermediate)
30 CDLIS Documentation Usage (basic)
31 CDLIS Convictions and Withdrawals (basic)

Click the link below to view the course catalogue and to register or enroll in a session:

<http://aamva.intevista.com>.

If you experience trouble enrolling, or if you would like more information on any of the courses, please send an email to trainer@aamva.org.

CDLIS Timeliness, Data Quality, and Capabilities Reports for Jurisdictions

At the direction and support of FMCSA, AAMVA produces monthly reports on the CDLIS Timeliness, Data Quality, and Capabilities of all jurisdictions. The reports for May are now ready for viewing. To request a copy of these reports, please click on the following link [REQUEST](#)

Electronic Odometer Disclosure Task Force Report

The E-Odometer Task Force sent a letter to all chief administrators, primary vehicle contacts and stakeholders who had been identified as a potentially interested party in the report written by the Task Force. The Task Force has written a draft report outing that a flexible approach in federal regulations will allow states to move toward electronic odometer disclosure further increasing the ability to progress toward electronic titling. The Task Force will be distributing their report on June 19, 2014 for feedback. A webinar will be hosted on July 16, 2014 to go through the report and provide an opportunity to ask questions prior to submitting feedback. Upon conclusion of the webinar, a link will be provided to submit feedback by August 5, 2014. If you did not receive the letter and would like to see the report and offer feedback to the Task Force, please contact Casey Garber at cgarber@aamva.org.

Register for the 2014 Annual International Conference



Online registration for AAMVA's premier event – the [2014 Annual International Conference \(AIC\)](#) is open. Take advantage of AAMVA's early bird registration rate - get registered today and take part in this year's exciting conference at the splendid [Dover Downs Hotel & Casino in Dover, Delaware](#), August 25-27th.

Session Spotlight - Five Star Customer Service: Servicing Customers in the 21st Century

Every person who owns a car or has a driver's license comes in contact with their local DMV office, often several times over the course of many years. DMVs have adopted a multitude of customer service practices and technologies to improve the interaction of customers with the agency. From online and mobile services to self-service kiosks and queuing systems – new and faster ways to provide service have substantially improved the DMV experience. Social media has gained widespread use as a way to communicate to and from customers. Don't miss this session and learn what's next for DMVs. How do you reach customers that don't reach out to you? Learn about innovative programs designed to engage demographics like teens, mature drivers, and others. This session will inspire you to think about how you can leverage various tools to bridge the gap between good and five-star customer service. Don't miss out on this and all the other great sessions we have planned! Visit www.aamva.org/2014-AIC-Landing-Page/ for more information and to register.

Register for Regional Conferences



Register now to join us for our 2014 Regional Conferences. Still ahead, Region II meets from June 22-25 in Biloxi, Mississippi, and Region I meets from July 27-30 in Toronto, Ontario. [Visit the upcoming events section of AAMVA's website to register!](#)

New President AAMVA Region I

Region I President Rob Fleming accepted a new position with the Ontario Ministry of the Environment as Assistant Deputy Minister of Integrated Environmental Policy in late May. In conjunction with his new appointment and as of June 2nd, Rob resigned from his position as President, AAMVA Region I. Rob suggested that his successor in his role as Assistant Deputy

Minister of Transportation, Heidi Francis, assume his role as President of the Region, and the Region I Board agreed. Ms. Francis has graciously accepted the position, and will serve the remaining term through July 30, 2014. Please join AAMVA in congratulating and welcoming Heidi to the new role! If you have any questions or concerns, please feel free to contact [Patrice Aasmo](#).

AAMVA Would Like to Know if Jurisdictions Include Distracted Driving in Testing and Training Materials

A Senate office has requested information on how jurisdictions are able to include distracted driving as a part of their licensing practice. AAMVA is trying to provide a comprehensive list of what jurisdictions are doing in this regard, your input is greatly appreciated. The jurisdictions that have already responded are listed after the survey.

- [Distracted Driving as Part of DL Testing/Materials](#) (Ends 06/24/2014) Response received from AB, GA, KS, LA, MB, ME, MN, NE, NT, OK, RI, WI.

AAMVA appreciates your input. If you need a Web password, contact Janice Dluzynski at jduluzynski@aamva.org

Share Information With Other Jurisdictions

Please respond to these surveys from Vermont, Florida, and Texas. The jurisdictions that have already responded are listed after each survey.

- [Cash Deposits](#) (Ends 06/30/2014) Responses received from CA, FL, GA, LA, MD, MO, RI, SC, UT.
- [Military Special Plates](#) (Ends 06/20/2014) Responses received from AL, CA, CO, IA, ID, IL, IN, KS, LA, MD, MT, ND, NE, NH, NJ, NY, OK, PA, RI, SC, UT, VA, VT, WI.
- [Veteran Information Sharing with VA](#) (Ends 06/18/2014) Responses received from AB, AL, AR, BC, CA, DE, FL, GA, IL, IN, KS, LA, MB, MI, MO, NJ, NY, OK, PA, RI, SC, SD, TN, UT, VA, WI, WV.

These jurisdictions appreciate your assistance with their research. If you need a Web password or have any questions about using the survey tool, please send an e-mail to webportalsupport@aamva.org or call Janice Dluzynski at 703-908-5842. All online surveys can be found on the AAMVA Web site at <http://www.aamva.org/Survey/User/SurveyDefault.aspx>.

Utah Vehicle Titling and Registration System Team Receives Governor's Award for Excellence

The project team for Utah's new vehicle titling and registration system has received the Governor's Award for Excellence for innovation and Efficiency. The Utah Governor's Award for Excellence honors the contributions of state agencies and employees in the categories of innovation and efficiency, leadership, outstanding public service, and humanitarianism.

The award for the new system, known as the Vehicle and Dealer Registration System (VADARS), recognizes the achievement of the VADARS team in implementing an innovative solution that provides efficient and effective services for the citizens of Utah. [See the full press release here.](#)

NHTSA Grant Opportunity

The following grand opportunity is now available:

Department of Transportation
DOT/National Highway Traffic Safety Administration Key Ignition Interlock
Program Recommendation Demonstration Grant
<http://www.grants.gov/web/grants/view-opportunity.html?oppld=257488>