WisDOT DMV
Online Services
Kristina Boardman
Mitchell Warren
AAMVA Region III Info Exchange
October 29, 2014
We love our customers, but........

- There are always new opportunities to meet their needs remotely.
- Customers have increased expectations for quick and easy service alternatives.
Service: High quality and accurate products and services delivered in a timely fashion by a professional and proactive workforce.

One way to reduce wait times and improve employee efficiency at the Division of Motor Vehicles (DMV) is to offer more services electronically or through automated customer self-service options. Our goal is to increase the number of DMV electronic service transactions by 2 percent each year, with a target of 3.3 million in 2013.
Use our online services 24/7 and skip the trip to DMV!

New services and top hits
- Renew your license plates
- Check eligibility and reinstate your driving privilege
- Title a vehicle
- Change your address
- Get a duplicate driver license
- Schedule, reschedule cancel or verify a road test
- Find your closest DMV and check wait times
- New→ Purchase crash reports
- New→ Interactive driver license guide

License plates, titles
- Purchase your vehicle record
- Order a replacement title
- Get license plate renewal information
- Receive license plate renewal notices by email
- Check personalized plate message availability
- Print a copy of your current registration
- Find out when you’ll receive your title
- Check to see if there’s lien on a vehicle
- Restrictions that may prevent you from getting a title or registration

Driver license or ID
- Purchase your driver record
- Get a duplicate or renew your ID card
- See if your driver license is valid
- Find out how long you need SR22 insurance
- Check eligibility for an occupational license

Commercial Driver License (CDL) holders
- Upload your current Fed Med card or view your tier of operation
Welcome to the Driver Licensing Guide!

Our self-service online guide provides you with secure personalized information after you answer a few simple questions. The Driver Licensing Guide goes to work, searching for your Wisconsin DMV record.

Assuming your record is found, you will receive additional information related to your specific DMV search. If your record isn't in our system, or you choose to search anonymously, we'll provide you with general information based on the answers you give us.

Would you like me to access your driver record information?

☐ Yes

☐ No
Search Crash Reports

Select one of the search criteria below:

- Document Number
- Date AND Driver License Number
- Accident Number

Note: You may order up to 50 crash reports at a time. Crash reports are only available after law enforcement submits reports to DOT, which may take up to two weeks.
Title your vehicle with eMV Public

The online system eMV Public is designed to assist Wisconsin residents who purchase or acquire a vehicle and need to title and register it in their name. This system is available for the following types of vehicles:

- Automobiles
- Light Trucks (8,000 pounds or less)
- Sport Utility Vehicles (SUVs)
- Motorcycles (no mopeds)

To use this system, you will need:

- A Wisconsin title, signed by the seller(s), including:
  - An odometer reading completed by the seller(s) on the back of the title for vehicles less than 10 model years old.
  - A lien release if there is a lien holder listed on the front of the title and the loan is paid off.
  - A printer with 8 1/2 by 11 inch paper.
  - Adobe Acrobat Reader
  - See instructions on how to set the default viewer to use Adobe Acrobat Reader for different internet browsers.
  - A Wisconsin Driver License or Identification Card, last four digits of your social security number and date of birth.

Note: Never buy a vehicle without seeing and receiving a title signed by the previous owner.

If you need to update your address, we encourage you to change your residence address online before you begin. You may also find out if you have any restrictions (incidents) that would prevent you from obtaining a DMV product.

When you have successfully completed your online application, you must print and mail the receipt (eMV Public receipt sample) with your title, any other required documents and payment to the Wisconsin Department of Transportation (WisDOT). Please do not visit a DMV service center or an agency/business that offers title and registration services to complete your application.

If applying for new plates, you must also print and display the temporary plate. See an eMV Public temporary plate sample. Temporary plates are not issued for motorcycles. See instructions for complete information.

eMV Public application instructions page

Temporary license plate display instructions

Tape the temporary plate inside lower corner of rear window on the driver’s side (see example below):
On-line License plate renewal

If you moved recently, please complete the online address change to update your current address. This will affect both ID/Driver License and vehicle records.

Know the Steps

Choose Plate Number or RRN to renew your registration:

Plate Number:

Plate Number:  

Continue ✅  Reset  

Division of Motor Vehicles
DMV
Online Services
Wisconsin Commercial Driver’s Manual

(en español)

The Wisconsin Commercial Driver’s Manual informs about driving rules and practices to safely operate a commercial motor vehicle with a Class A, B or C driver license. It provides you with information to obtain endorsements required to transport passengers, operate combination vehicles, tank vehicles, school bus, vehicles with air brakes and transport hazardous materials.

- Wisconsin Commercial Driver’s Manual
- Front cover | Back cover

NEW: Read as an eBook on your tablet!

- Wisconsin Commercial Driver’s Manual (.epub)
- Wisconsin Commercial Driver’s Manual (.mobi)

If necessary, download eReader software for your device:

- Free eReaders (EPUB)
- Free Kindle Apps (MOBI)

If you encounter problems using your eReader and/or device, please consult the owner’s manual or contact the manufacturer.

Practice Test
Download the Commercial Driver License (CDL) practice test mobile app.
Driver’s License Knowledge Practice Test Mobile App

Final Score:
18 out of 18 correct - 100%

Question #1: Handbook, Page 20
When you park on a hill, which direction should your wheels be pointed when your vehicle is heading down hill?
- Turn wheels sharply towards the side of the road or curb
- Turn your wheels away from the side of the road or curb
- Keep wheels straight and apply parking brake

Correct!
Visit us online and save some time!

www.wisconsindmv.gov

#WisDOT
Contacts and resources

www.wisconsindmv.gov

Kristina Boardman, Deputy Administrator
Kristina.boardman@dot.wi.gov
(608) 267-3348

Mitchell Warren, Director of Vehicle Services
Mitchell.warren@dot.wi.gov
(608) 267-5121