



American Association of Motor Vehicle Administrators

TWIR THE WEEK IN REVIEW

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TWIRcast



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AAMVA Receives Contract to Assist the Social Security Administration

AAMVA has received a contract to assist the Social Security Administration in developing an Internet-based Social Security Number (SSN) Replacement Card (iSSNRC) application to improve service to the public. iSSNRC will allow U.S. citizens who meet certain criteria to request replacement SSN cards online by completing an application, and providing data from their U.S. State-issued drivers' licenses (DL) or U.S. State-issued identification (ID) cards as evidence of identity. Through AAMVA's DLDV service, SSA will electronically verify in real-time that the applicant-provided DL or State ID card information: 1) matches the data on the issuing State/Jurisdiction's database for the document being verified; and 2) matches to a current (i.e., unexpired) DL or State ID card.

Region III Information Exchange Visits Chicago Area





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The 2014 Region III Information Exchange was held in Oak Brook Illinois and by all accounts was a success. Numerous sessions on fraud, serving atypical applicants, self-service options for customers, managing large IT projects and information security were among the topics discussed. Attendees enjoyed a night out at Pinstripes where they enjoyed bowling, bocce ball and dinner during a high energy President's Reception. The Past President's breakfast was held for the first time in many years and was a welcome return. Jurisdictional attendees participated in a half day roundtable where they shared information and posed questions to their peers. Sponsorships were offered for the first time and we appreciate the support of our industry partners. For presentations from the Information Exchange, visit <http://www.aamva.org/2014-Region-III-Info-Exchange-Presentations/>

Region IV Chief Administrators Meet in Denver





Chief law enforcement and DMV administrators met for two days in Denver last week for a roundtable discussion. Attendees shared information on their current activities and discussed today's hot topics in driver licensing, motor vehicle and law enforcement. Administrators found the roundtable format extremely informative and beneficial. The meeting was funded by Region IV; this is the second year the meeting has been held. For more information, visit <http://www.aamva.org/Region-IV-Jurisdiction-Links/>

International Driver Examiner Certification (IDEC) Renewal Time!

The time has come to renew your driver license examiners whose certification will expire on December 31, 2014. Each individual being considered for renewal of their certification must have successfully completed forty (40) hours of refresher training over the past four (4) years. IDEC contacts in each jurisdiction should have received a listing of each driver license examiner whose certification is up for renewal. Please review carefully the names and status for each individual, marking changes where appropriate, and return the listing with changes clearly marked when returning the signed Renewal Form. If you have not received your list of examiners whose certification will expire at the end of the year, please contact Denise Hanchulak at dhanchulak@aamva.org or 703.908.5767

AAMVA's Cathie Curtis to Speak at National Safety Inspection Forum

This Friday, Nov. 14, the Automotive Service Association (ASA) and the Automotive Aftermarket Suppliers Association (AASA), the light vehicle aftermarket division of Motor & Equipment Manufacturers Association (MEMA), will host the Vehicle Safety Inspection and Maintenance Forum in East Norriton, Pa. The purpose of this forum is to discuss the importance of periodic motor vehicle inspection programs and what can be done to protect these programs. Forum participants include Cathie Curtis, American Association of Motor Vehicle Administrators' (AAMVA) Director of Vehicle Programs; Kya Kishbaugh, division manager, Pennsylvania Department of Motor Vehicles (DMV); Scott Clapper, director of vehicle services, Delaware DMV; Doug Woolverton, Northeast Division Manager and director of Safety Inspection Equipment Division for Hunter Engineering Company; Bill Hanvey, AASA's Senior Vice President Programs and Member Services, Tom Gebbie,

shop owner and President of ASA-PA, and other leaders of the automotive industry and law enforcement. This half-day forum will take place at the Automobile Dealers Association of Greater Philadelphia (ADAGP) located at 3311 Swede Road in East Norriton, Pa. The program will begin at noon. ASA encourages anyone involved in the automotive industry to attend this most important automotive safety program. To register for the forum, please visit www.TakingTheHill.com or email hc.miller@att.net

AAMVA Webinar: NMVTIS State Web Interface (SWI) Training

Register now for the webinar [NMVTIS State Web Interface \(SWI\) Training](#), Wednesday, November 19, 2014, 2:00-3:00 PM (EST) featuring Neil Pitt, Lead Business Analyst, AAMVA and Sujatha Lingineni, Lead Business Analyst, AAMVA. Learn the quick and easy benefits of the NMVTIS State Web Interface (SWI) Training. The SWI application allows state users to perform instant title verification against NMVTIS using a web browser and an internet connection. The SWI application also has a Help Desk feature that allows state users to make data correction to their Title and Brand data submitted in error. The system also features a hierarchical role base security model that allow state administrators to manage the addition of removal of users in their DMV community. **This webinar is for AAMVA jurisdiction and federal government members only.** [Click here](#) to login and register for the webinar.

AAMVA Webinar: Understanding and Using the New CDLIS Reports

Join us for the Webinar discussion, [Understanding and Using the New CDLIS Reports](#), Thursday, November 20, 2014, 2:00 - 3:00 PM (EST), featuring Jessie Shifflett, Reporting Analyst, AAMVA. The purpose of this webinar is to provide an overview of the new Medical Recordkeeping report, and to review the enhancements for the SDLA Inquiries Check Report. The webinar will also review the training resources that will be available for these new CDLIS Reports. **Note: This webinar is for AAMVA members only.** If you are a member and wish to register for this webinar, please login to the site, and go to the [Members Only webinars page here](#).

Share Information With Other Jurisdictions

Please respond to these surveys from Nevada, California, Washington, Ontario, Virginia, North Carolina, New Jersey, Kansas, and South Carolina. The jurisdictions that have already responded are listed after each survey.

- [CDL Compliance Survey](#) (Ends 11/21/2014) Responses received from BC, MO, NH, WI.
- [Legislative and Project Estimating](#) (Ends 11/28/2014) Responses received from BC, FL, GA, IL, LA, MO, MS, VA, VT.
- [Vehicle Title and Licensing Fraud](#) (Ends 11/28/2014) Responses received from LA, WI.
- [CAIR Survey](#) (Ends 12/01/2014)
- [Electronic Knowledge Tests](#) (Ends 12/02/2014) Response received from New Hampshire.

- [Crash Information](#) (Ends 11/28/2014) Response received from British Columbia.
- [My DMV Portal](#) (Ends 12/05/2014) Response received from New Hampshire.
- [Driver License System and Production](#) (Ends 11/18/2014) Responses received from AR, BC, DC, FL, GA, IA, IN, MN, MO, MS, NH, NJ, OH, OK, PA, VA, VT, WA, WI, WY.
- [Customer Correspondence Tracking](#) (Ends 11/20/2014) Responses received from AL, BC, DC, FL, GA, HI, IA, ID, IL, LA, ME, MO, MS, NJ, OK, QC, VT, WA, WY.

These jurisdictions appreciate your assistance with their research. If you need a Web password or have any questions about using the survey tool, please send an e-mail to webportalsupport@aamva.org or call Janice Dluzynski at 703-908-5842. All online surveys can be found on the AAMVA Web site at <http://www.aamva.org/Survey/User/SurveyDefault.aspx>.

NCDMV Initiates Electronic Lien Titling

The North Carolina Division of Motor Vehicles has initiated its NC Electronic Lien Titling System, effective Saturday, Nov. 1. This process is designed to allow an electronic exchange of data in lieu of paper forms and titles as a means of communicating lien status between the Division and lienholders. This program is voluntary for all lienholders during the first 14 months after implementation. Pursuant to Senate Bill 407 and House Bill 1133, electronic lien titling will become mandatory on January 1, 2016, for all lienholders who conduct a minimum of five transactions annually. To register for this program, a lienholders must sign up with an approved service provider. For a list of approved providers, please contact eDS- NC ELT Helpdesk at elthelpdesk@edealersvcs.com or 1-800-678-3875 x112. The list can also be found at www.edealersvcs.com.

New Hampshire's Title Law is Changing

New Hampshire's title law is changing from 15 year title law to titling all vehicles with a model year 2000 and newer forever. This law is effective 1-1-2015. For more information, visit www.nh.gov

GA DDS: New Driver Services Center Open for Business at Fort Benning



A new Department of Driver Services (DDS) customer service center was recently dedicated at The Maneuver Center of Excellence and Fort Benning. It is the first time in Georgia that a DDS driver licensing and testing center has opened for service on a military installation. A Ribbon Cutting ceremony was held November 5th and was attended by many including DDS Commissioner Rob Mikell who revealed that the new location had served over 420 customers since opening in August. Customers have been waiting less than one minute to be served. The project was made possible by a partnership between several agencies including Fort Benning, the Department of the Army Corps of Engineers and the State of Georgia. Ft Benning Garrison Commander Col Michail Heurter commented that he had already taken advantage of the center's convenience by bringing his daughter in for a license. State Representative Mike Cheokas (R Americus) reiterated the support of Governor Deal and the legislature to create opportunities to honor servicemen and women and veterans by making state services more efficient and convenient. The new Ft. Benning Department of Driver Services part-time site is open each Wednesday and Thursday from 8:00 a.m. until 6:00 p.m. to serve military personnel, their family members and civilian employees. The center is located at 6691 Marchant Boulevard, Building 217, Fort Benning, Georgia, 31905. Complete information and directions can be found at the DDS website www.dds.ga.gov.

NTSB To Hold a Symposium on Passenger Vehicle Tire Safety

The National Transportation Safety Board will convene a symposium December 9–10, 2014, in Washington, D.C., to highlight the importance of tires to the overall safety of passenger vehicles, and to gather facts and expert opinion to assist the agency in four ongoing tire disablement-related investigations. The symposium will be chaired by NTSB Board Member Earl Weener, and invited subject matter experts will present on such safety issues as vehicle handling and dynamics after tire disablement, the identification and analysis of tire disablement-related crashes, tire registration and recall, tire aging and service life, recent advances in tire technology, tire maintenance, and consumer awareness. Presentations will be followed by a question-and-answer period to allow NTSB staff to follow up on points made during the

presentations and take other tire safety topics into consideration. The symposium will be held at the NTSB's Board Room and Conference Center, located at 429 L'Enfant Plaza, S.W., Washington, D.C. More information about the symposium can be found at: <http://www.nts.gov/tiresafety>.

FMCSA Submits Information Request on Entry Level Driver Training Survey for CDLs

FMCSA has submitted an information collection request to examine, by a one-time collection of survey data, the relationship of commercial driver license (CDL) entry level driver training, as influenced by any subsequent employer training that may have been received, to safety performance of the drivers. The goal of this research is to contribute to other related research being done evaluating the relationship of CDL entry level driver training to subsequent safety performance of the drivers. The results of this study will provide FMCSA with information to support its consideration of the congressionally mandated requirement to establish enhanced minimum training requirements for CDL entry-level drivers from those currently required. Recently licensed freight CDL drivers will be surveyed (including both drivers with and without a hazardous materials endorsement). Motorcoach and bus drivers observed to have begun driving such vehicles will be surveyed. Comments on this information request are due January 6, 2015. If your jurisdiction provides comment to the docket, please copy govenmentaffairs@aamva.org so that AAMVA can carry those comments as well.