



**AAMVA Leadership Academy**  
**April 8 through 11, 2024**

**AAMVA Headquarters**  
**4401 Wilson Boulevard, Suite 700**  
**Arlington, VA 22203**

***Monday***

9:00 am – 10:30 am

**Welcome, Overview, and Defining Leadership**

AAMVA Leadership welcomes attendees and facilitates a getting-to-know-you exercise that explores personal commonalities and perceptions of leadership.

10:45 am – 12:00 pm

**Leveraging Your Association: AAMVA, Yeah We Do That....**

Learn how your association can help solve your latest business challenges: an overview of AAMVA's products, services, and best practices.

1:00 pm – 5:00 pm

**Building Teams with Collaboration & Innovation**

This up-on-your-feet, interactive experiential learning program, uses the tenets of improvisation to strengthen skills related to Team Building, Communication, Creativity & Innovation, and Adaptive Problem Solving.

5:45 pm – 9:00 pm

**Dinner and Bus Tour of Washington DC**

***Tuesday***

9:00 am – 12:00 pm

**Coaching: Supportive and Directive Approaches**

Coaching is an effective tool for the continuous growth of an organization. Learn to use a variety of coaching techniques and approaches, depending on the person and the circumstances.

1:00 pm – 5:00 pm

**Effective Presentation & Speaking Skills**

Develop skills to speak with confidence, use vocal range, tone, and gestures for greater impact, and conduct question and answer sessions effectively.

## **Wednesday**

- 8:30 am – 9:15 am Travel to Local Department of Motor Vehicles  
(LE participants will visit a State Police facility)
- 9:15 am – 9:45 am **Session:** Customer Service  
DMV staff will share information on operations, how the pandemic influenced their current service model, and highlights of key initiatives currently underway.
- 9:45 am – 12:15 pm **Tours/Demonstrations**  
Visit with DMV program managers and see their innovative services in action.
- 1:45 pm – 5:00 pm **Building a Better Workplace with DiSC**  
Learn about your DiSC style, understand other styles, and build more effective relationships.

## **Thursday**

- 9:00 am – 12:00 pm **Challenging Your Leadership Paradigm**  
Leadership vignettes and case studies provide an opportunity to challenge your approach in different situations.
- 1:30 pm – 5:00 pm **Leadership Panel Discussion with Academy Graduates**  
Academy graduates share case studies on leadership challenges & problem solving techniques. Class joins in open roundtable discussion.
- 6:00 pm – 9:00 pm **Graduation Reception & Dinner**