



Iowa Department of Transportation

OFFICE OF DRIVER SERVICES
PO BOX 9204, DES MOINES, IA 50306-9204

800-532-1121
FAX: 515-239-1837

January 10, 2011

DENISE HANCHULAK
AAMVA - PROGRAM DIRECTOR
4301 WILSON BLVD SUITE 400
ARLINGTON, VA 22203

Dear Denise:

Thank you for the opportunity to submit the following Iowa Driver License examiner nomination for recognition in the 2011 CDE Hall of Fame.

This year Iowa would like to nominate Driver License Examiner Sharon Bracelin. Sharon began her career with the Iowa Department of Transportation as a DL Clerk in 1991. She promoted to the Driver License Examiner position in November of 1998. She is one of twelve examiners responsible for the driver license activities in Ankeny, Iowa.

Sharon is a hard working, dedicated and dependable employee of the Office of Driver Services. She is an effective team leader, and ensures the station is run efficiently. When she sees something that needs to be done, she does it without being prompted. Her number one goal of highway safety is always the foremost consideration in her licensing decisions. She continually provides a high level of customer service.

Sharon's calm demeanor and patient approach is an asset as she works with all customers. Her licensing decisions are marked with a high degree of fairness and uniformity; in accordance with established laws, rules and practices.

Thank you for the opportunity to submit this nomination. Examiner Bracelin is an excellent candidate for the 2011 CDE Hall of Fame.

Sincerely,

A handwritten signature in black ink that reads "Kim Snook".

Kim Snook, Director
Office of Driver Services

KIS:bw

