



# North Dakota Department of Transportation Drivers License Division

Francis G. Ziegler, P.E.  
*Director*

Jack Dalrymple  
*Governor*

September 29, 2011

Denise Hanchulak  
American Association of Motor Vehicle Administrators  
4301 Wilson Boulevard, Suite 400  
Arlington, VA 22203

Dear Denise:

The state of North Dakota has selected Al Salvatore for the CDE Examiner of the Year honor.

Al earned his Certified Driver Examiner certification in June of 2008, followed by the Certified Motorcycle Examiner and Certified Commercial Examiner in August of 2008, and September of 2008 respectively.

Al consistently performs the duties and responsibilities of a certified driver examiner and upholds the examiner professional code of ethics. Al has been an examiner since November of 2006. From the beginning of his career, he has demonstrated strong leadership skills and has exhibited a sincere dedication to his coworkers. Al is the epitome of a team player, as he is the first one to volunteer to work extra hours when the office is short-staffed.

Al provides exemplary customer service to each applicant he encounters. As an examiner, Al's calm disposition and diplomacy enables him to handle the most difficult situations with fairness and professionalism. Al's integrity and commitment to excellence are to be commended.

It is with great pleasure that Director Glenn Jackson, Chief Examiner Syndi Worrel, and I recommend Al Salvatore for this honor.

Sincerely,

A handwritten signature in blue ink, appearing to read "JBlumhagen".

Jen Blumhagen  
Deputy Chief Examiner

09/hs