



WEST VIRGINIA DEPARTMENT OF TRANSPORTATION
Division of Motor Vehicles

5707 MacCorkle Avenue, Southeast
Post Office Box 17400
Charleston, West Virginia 25317-0010 • (304) 558-3900
TDD (800) 742-6991 • (800) 642-9066

January 17, 2012

Denise Hanchulak
Program Director
American Association of Motor Vehicle Administrators
Certifications & Standards/Programs Division
4301 Wilson Boulevard, Suite 400
Arlington, Virginia 22203

Dear Ms. Hanchulak:

The State of West Virginia is proud to nominate Christine A. Utt, of the Flatwoods Regional Office, as the 2011 AAMVA IDEC Examiner of the Year.

Ms. Utt began her career as a Driver and Motorcycle examiner in July of 2009. The enclosed recommendation will show that Ms. Utt successfully performs the duties of a certified driver examiner and upholds the examiner professional code of ethics.

Ms. Utt represents our agency in a professional manner at all times and is an outstanding role model for new employees and her peers. Ms. Utt performs her duties in a very knowledgeable, courteous, and objective manner; therefore, is being recognized as West Virginia's 2011 Certified Driver Examiner of the Year.

Sincerely,

A handwritten signature in blue ink that reads "William D. Totten".

William D. Totten, Director
Investigations, Security & Support
Services

WDT:dm

Enclosure



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November 21, 2011

William D. Totten,
Trans System Director II
5707 MacCorkle Avenue, SE
Charleston, WV 25317

Mr. Totten,

In accordance with your request please accept this letter nominating Ms. Christine A. Utt for 2011 IDEC Examiner of the Year.

Ms. Utt has been employed with our agency since March 23, 2009. She has been a Certified Driver and Motorcycle examiner since July of 2009.

Ms. Utt exemplifies everything that an examiner should be. She represents our agency professionally at all times, modeling herself for new employees, as well as her peers. Ms. Utt conducts her exams in an impartial manner, while she upholds not only agency but AAMVA standards. Ms. Utt is polite and courteous in her dealings with the public, while maintaining a professional demeanor. We receive comments from the public consistently about Ms. Utt's politeness, etiquette and the respect that she shows them when they are in our office.

Ms. Utt's work ethic is beyond reproach. She is very knowledgeable in her duties and is willing to share that knowledge with those around her.

Ms. Utt is a professional in every sense of the word. She strictly adheres to the Examiner Code of Ethics and is very deserving of this award.

Respectfully,

A handwritten signature in cursive script that reads "Cecil W. Loyd".

Cecil W. Loyd,
Supervisor III
WVDMV
Flatwoods Regional Office



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