



## Wisconsin Department of Transportation

[www.dot.wisconsin.gov](http://www.dot.wisconsin.gov)

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Governor

Mark Gottlieb  
Secretary

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November 15, 2013

Denise Hanchulak  
Program Director  
AAMVA Programs Division  
4301 Wilson Blvd., Suite 400  
Arlington, VA 22203

Dear Ms. Hanchulak,

It is with great pride that I introduce you to Wisconsin's selection for the AAMVA IDEC Examiner of the Year for 2013, James A. Beaulieu. James began his career as a Motor Vehicle Specialist in January of 1986. He has been a Wisconsin Skills Test Examiner for over 15 years, and has been an AAMVA Certified Driver Examiner since 1989.

James is an advocate for the "Zero in Wisconsin" campaign to help save lives and reduce the number of traffic deaths annually in Wisconsin. James takes his examining duties very seriously, promoting and coaching young drivers on the importance of being safe, knowledgeable and qualified drivers on Wisconsin roads. James is a very patient individual. He takes the time with new drivers and their families during the post-test discussions, to make sure families understand the importance of the rules of the roads, and provides realistic examples on how to drive safely on our roads and highways. He conducts on average about-140 Class D skills tests per month, as well as Special Exams when needed. James exemplifies leadership in his interactions with team members, staff and the public. He is often designated the "Person in Charge" in the absence of the supervisor or team leader because of his work ethic and the quality of his work production. His ability to lead team members through tough customer interactions and provide great customer service to the public, is reflective of his ability to problem solve with overall respect and courtesy to the public and team members. James manages to accomplish all of these tasks with little effort, but a great deal of professionalism.

James is a positive role model. He maintains a high standard of excellence for himself and his team members, and in doing so, James has earned the respect of his co-workers and management. James is truly an exceptional examiner and is a fine representative for Wisconsin as an AAMVA IDEC Examiner of the Year. In summary, James sets a high standard for professionalism, integrity, and customer service. It is an absolute pleasure to nominate James A. Beaulieu as Wisconsin's AAMVA IDEC Examiner of the Year 2013.

Sincerely,

A handwritten signature in cursive script that reads "Donna Brown-Martin".

Donna Brown-Martin  
Director, Bureau of Field Services

