



KENTUCKY STATE POLICE

Steven L. Beshear
Governor

919 Versailles Road
Frankfort, Kentucky 40601
www.kentuckystatepolice.org

J. Michael Brown
Secretary

Rodney Brewer
Commissioner

January 7, 2015

Ms. Denise Hanchulak
Program Director
Certification and Standards
AAMVA Programs Division
4401 Wilson Boulevard, Suite 700
Arlington, Virginia 22203

Dear Ms. Hanchulak:

I respectfully nominate Examiner Adam Cummins for IDEC Examiner of the Year Award.

Adam has been an employee of the Commonwealth of Kentucky since 2003. Adam started his career at Kentucky State Police Post 6, Dry Ridge as a Dispatcher. In 2010 Adam transferred to the Driver Testing Branch at the Erlanger testing office.

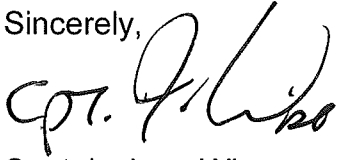
Adam is an excellent employee; very committed to customer service. Adam recently received a letter of accommodation for his excellent customer service attitude. Adam is always on time at work and is a pleasure to work with. He has a very good attitude with the public and his fellow co-workers. Adam is early to work daily and stays until the last applicant has been tested. Adam always has a smile on his face. He is very organized and, at a moments notice, can be called upon to go anywhere within his region to fill in. Adam takes the extra time to ensure every applicant knows exactly what they can do to improve as a driver after each driving road test is given.

Adam is very quick to point out anything within the branch that he thinks we could improve upon. He has brought different issues with different maneuvers on our road test to his supervisor's attention. He has offered very solid suggestions as to changes we could make to improve our testing process. Adam is always thinking

of ways to improve our overall testing process to better improve the customer service experience for applicants.

The reasons listed above are but a few of the many that support my selection of Examiner Adam Cummins for IDEC Examiner of the Year.

Sincerely,

A handwritten signature in black ink, appearing to read "Capt. J. Wise". The signature is written in a cursive style with a large initial "J" and "W".

Captain Jerry Wise
Commander
Driver Testing Branch

JW:aad
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