



Alcohol
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Office of
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Traffic Safety

State Fire Marshal

Driver and Vehicle Services

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December 7, 2015

Denise Hanchulak
Program Director
Programs Division
4401 Wilson Blvd., Suite 700
Arlington, VA 22203

Dear Ms. Hanchulak:

Minnesota's nominee for Examiner of the Year, Chris Rohrer, willingly accepts challenges and is dedicated to providing excellent customer service.

A 16-year employee, Chris is the first to arrive at his work station and prepares the office to open for business. He expertly administers knowledge tests and road tests, processes applications, and compiles reports. Chris adheres to Driver and Vehicle Services' values of customer service, continuous improvement and community. He treats customers with respect and courtesy while ensuring that knowledgeable and competent drivers obtain driving privileges. He sets a wonderful example for others in that he is responsible, reliable and free of customer complaints.

Chris is an excellent reference for co-workers who have questions or concerns regarding road tests or exam procedures. He plays an important and valuable role in mentoring new examiners in his region. Further, he is able to step outside the exam station and share his knowledge with others as evidenced by his valuable participation on the Minnesota Test Maintenance Committee.

Chris is an excellent role model for all examiners and a true asset to the Minnesota Department of Public Safety. It would be appropriate to also name him Minnesota's Examiner of the Year.

Sincerely,

A handwritten signature in black ink that reads "Deb Carlson".

Deb Carlson
Driver Exam Program Manager

