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Sarah R. Garcia
Administrator
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December 1, 2015

Denise Hanchulak
Program Director, Certification & Standards
AAMVA
4301 Wilson Blvd, Suite 400
Arlington, VA 22203

Dear Ms. Hanchulak;

Montana has chosen Sandy Haynes as our outstanding Examiner and our nomination for the IDEC Examiner of the Year.

Sandy is a Relief Examiner out of our Missoula Driver Exam Station. She has been employed in driver licensing for almost 9 years and during that time she has been a dedicated, energetic, and customer-oriented employee.

Missoula is the second busiest exam station in the State of Montana, in the Western region which is the second largest region by population served. As a Relief Examiner, Sandy is asked to travel across the state to help where staff is short-handed. Out of the first 46 weeks of 2015, she traveled out of town to help other stations during 37 weeks of that time. She has worked in the Northern region (Helena, Great Falls, and Butte), the Central region (Bozeman), as well as the entire Western region. We could not have gotten along without her during this time.

Sandy is one of the employees who helps train new staff, and is known for being patient and encouraging every day. As she travels all over the state, in some terrible weather as well as sunshine, she is always happy and willing to fill any Driver Services role that need help. Despite being away from home so much, and being tired and lonely at times, you will never hear her complain. She has only nice things to say about her coworkers in the various stations. Coworkers enjoy working with Sandy and look forward to her being at their exam station.

Sandy is very professional, knowledgeable, personable, and works well with everyone. The customers love her, and ask about her in her prior station even after a couple years. In summary, Sandy takes a positive, professional and friendly attitude wherever she goes and we are blessed to have her on our team.

We are proud to nominate Relief Examiner Sandy Haynes for consideration of the IDEC Examiner of the Year award.

Sincerely,

Sarah R. Garcia
Administrator, Motor Vehicle Division
Montana Department of Justice
302 N. Roberts
Helena, MT 59620

