



North Dakota Department of Transportation Drivers License Division

Grant Levi, P.E.
Director

Jack Dalrymple
Governor

September 24, 2015

Denise Hanchulak
Program Director, Certification & Standards
American Association of Motor Vehicle Administrators
4401 Wilson Boulevard, Suite 700
Arlington, VA 22203

Dear Ms. Hanchulak:

The state of North Dakota has selected Candie Obritsch for the 2015 Examiner of the Year honor.

Candie earned her Certified Driver and Motorcycle Examiner certification in 2014, followed by the Certified Commercial Examiner certification 2015. Candie consistently performs the duties and responsibilities of a certified driver examiner and models the values described in the examiner professional code of ethics.

Candie's dedication to the success of the Driver's License program was exemplified at the 2014 In-Service training where Candie volunteered to demonstrate the basic control skills maneuvers. In addition, Candie also volunteered the Dickinson office to pilot test the AAMVA 2005 Model CDL test in order to work out the major issues before transitioning the rest of the state to the new test. These acts of initiative coupled with Candie's choice to provide excellent customer service while promoting an effective, collaborative, and fun team environment are among the reasons Candie was chosen for this honor.

The IDEC Code of Ethics describes values examiners are expected to demonstrate including professionalism, respect, integrity, due diligence, and equality. Candie has consistently modeled these values from her first day with the team. Candie excels at customer service by remaining patient especially when faced with unusual circumstances or upset customers. She truly listens to each customer's concern and extends dignity and respect to those she interacts with. Candie chooses to be a positive influence and an asset to the entire Driver's License team.

It is with great pleasure that Director Glenn Jackson, Chief Examiner Syndi Worrel, and I recommend Candie Obritsch for this honor.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jen Blumhagen".

Jen Blumhagen
Deputy Chief Examiner

09/hs

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