



State of Utah

GARY R. HERBERT
Governor

SPENCER J. COX
Lieutenant Governor

Department of Public Safety

KEITH D. SQUIRES
Commissioner

Driver License Division

CHRISTOPHER CARAS
Director

Re: Nomination for American Association of Motor Vehicle Administrators-Examiner of the year

Rich Richins-Orem Office

Utah Driver License Division

To whom it may concern:

Rich Richins has worked for the Orem Driver License Division for 8 years and has been a wonderful, and important asset to the office.

Rich is one of the most dedicated employees we have ever had the chance to work with. Through his heart attacks, broken bones and any other health issues he never took more than a few days off. I would venture to say probably sooner than he should have. He would come back to work with a smile, as if nothing had happened.

Rich serves as a "silent leader" in the office. He helps train new employees for the office. He also does the training for all new employees on how to complete a road test examination. His background as a Driver's Education instructor, has given him a wealth of knowledge, which he is happy to share with his co-workers. He is always willing to take a moment and help you, regardless of how busy he is. He is someone that you will find even the more experienced examiners turn to with questions.

As a CDL examiner he has never turned down extra tasks or duties. He helped create a CDL road test packet to help all his fellow co-workers in the office and make the test more streamlined and efficient. He has helped train several CDL examiners, and constantly serves as a resource for not only the Orem office, but surrounding offices.

Rich always has a smile on his face. We have never seen Rich have a "bad" day... and though we are certain that he has had one or two, and you would not ever know it, he is kind and respectful to everyone. He is a great example to others in the office. He never gets angry or loses his patience, and he takes his time and does everything in his power to assist the customers and get them the information and assistance that they need. His attitude and demeanor, make him someone that you not only go to to get answers, gather information or solve problems, but someone you strive to be like, in order to better yourself.



State of Utah

GARY R. HERBERT
Governor

SPENCER J. COX
Lieutenant Governor

Department of Public Safety

KEITH D. SQUIRES
Commissioner

Driver License Division

CHRISTOPHER CARAS
Director

Rich represents every quality the Driver License Division strives to uphold. He is a deserving candidate of the Examiner of the year award and the Division is lucky to have him as part of their team.

Respectfully,

Ryan Williams
CDL Supervisor
Utah Driver License Division

Michelle Hunt
East Area Manager
Utah Driver License Division

