



WEST VIRGINIA DEPARTMENT OF TRANSPORTATION  
**Division of Motor Vehicles**

5707 MacCorkle Avenue, Southeast  
Post Office Box 17400  
Charleston, West Virginia 25317-0010 • (304) 558-3900  
TDD: (800) 742-6991 • (800) 642-9066

Earl Ray Tomblin  
Governor

Paul A. Mattox, Jr., P. E.  
Cabinet Secretary

November 25, 2015

**Denise Hanchulak**  
Program Director  
American Association of Motor Vehicle Administrators  
Certifications & Standards/Programs Division  
4301 Wilson Boulevard, Suite 400  
Arlington, Virginia 22203

Dear Ms. Hanchulak:

The State of West Virginia is proud to nominate Marion Rollins, of the Parkersburg Regional DMV Office, as the 2015 AAMVA IDEC Examiner of the Year.

Ms. Rollins began her career as a Driver and Motorcycle Examiner in November of 1998. The enclosed recommendation will show that Ms. Rollins exceeds expectations while performing the duties of a Certified Driver Examiner and upholds the examiner professional code of ethics.

Ms. Rollins represents our agency in a professional manner at all times and is an outstanding role model for new employees and her peers. Ms. Rollins performs her duties in a knowledgeable, courteous, and objective manner; therefore, we are recognizing her as West Virginia's 2015 Certified Driver Examiner of the Year.

Sincerely,

  
K.L. Cassidy, Director  
Investigations, Security & Support Services

KLC/mm

Enclosures



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November 16, 2015

**MEMORANDUM**

**TO: Kenneth L. Cassidy – Darlinda L. Burdette**

**FROM: Kathy L. Myers – Susan A. Gainer  
Parkersburg Regional DMV Office**

**SUBJECT: AAMVA 2015 IDEC Examiner of the Year Award**

**Parkersburg Regional Office Management Team would like to nominate Marion Rollins for WV Examiner of the Year and to be considered for AAMVA 2015 IDEC Examiner of the Year Award. During Marion's 17 years with the Division of Motor Vehicles she has strived to and adhered to the mission of the Regional DMV Office by dedicating herself to treating every customer fairly with dignity and respect. The respect given to each customer by this examiner is especially important when exposing first time drivers to State Government. Marion always excels in all aspects of her job responsibilities.**

**When conducting road tests, Marion is courteous and professional, whether the applicant's pass or fail, she always take the time to help them understand what they have done well and where they may need to improve. Marion is very interested in the safety of drivers on the highways and especially interested and concerned about the experience level of new drivers.**

**With Marion's ability to professionally articulate information to all customers, from the first time 16 year old driver to elderly drivers performing Driver's Clinic and her excellent customer service skills; please consider this nomination and select Marion Rollins as Driver Examiner of the Year.**

