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November 24, 2017

Denise Hanchulak
Program Director, Certification and Standards
AAMVA
4401 Wilson Blvd, Suite 700
Arlington, VA 22203:

Travis has been an examiner with the Montana Driver Services Bureau for 5 years, working first as a relief (traveling) examiner and then later, permanently assigned to the Billings Driver License Station. Travis is eager to take on new tasks assigned to him, even if they are unpleasant. He works with a smile and a great attitude and has grown to be a trusted team member to both peers and management. Within the Billings office, Travis has taken on assisting management with training new staff, which is a good fit for his demeanor and experience.

In addition to providing help and support to the Billing station, Travis assists other examiners and stations throughout the state by answering questions and providing support when a manager is unavailable. This year, Travis agreed to be the interim Office Manager for one of Montana's busiest offices due to a large amount of employee turnover. This required him to be away from his home a week at a time for over a month. Travis provided leadership, exceptional customer service, training and a positive atmosphere to the largely inexperienced station until a new manager was hired. He was able to accomplish this even with the high-volume service demands.

Travis's incredible "willing to do anything" attitude and his desire to help his team mates regardless of what is going on has made him one of Montana's most valuable staff members.

Sincerely,

A handwritten signature in blue ink, which appears to read "Tammy Stefanik".

Tammy Stefanik, Deputy Bureau Chief
Montana Motor Vehicle Division
Driver Services Bureau

