

RUSTY RHOADES
COMMISSIONER



MARY FALLIN
GOVERNOR

STATE OF OKLAHOMA
DEPARTMENT OF PUBLIC SAFETY

November 20, 2017

Denise Hanchulak, Program Director
American Association of Motor Vehicle Administrators
Certifications and Standards
4401 Wilson Boulevard, Suite 700
Arlington, Virginia 22203

Dear Ms. Hanchulak:

It is with great pride that the Oklahoma Department of Public Safety nominates CDL Examiner Yolanda Morris for AAMVA's 2017 International Driver Examiner Certification (IDEC) of the Year Award.

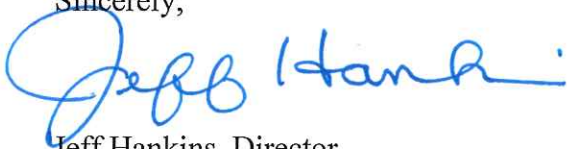
Yolanda has been with the Oklahoma Department of Public Safety for fifteen years starting her career in July of 2002 as a driver license examiner in Shawnee Oklahoma. She administered auto and motorcycle testing along with working the front counter relating to any issuance of licenses, permits, or identification cards. In March of 2013, Yolanda promoted to a CDL Examiner where she administered skills testing for commercial licenses and conducted audits as a member of the audit team. She currently remains a CDL Examiner where she routinely covers Oklahoma, Pottawatomie, Carter, Pontotoc, and Pittsburg Counties and is a vital part of the testing program for the State of Oklahoma. She also still works the front counter and administers auto and motorcycle testing as well.

Yolanda represents this agency by successfully performing her duties with a professional and positive attitude and upholds the examiner code of ethics to the highest standards. She unconditionally embodies the true meaning of being a strong leader and ensures that our agency is reflected upon in a positive manner. She is known for her contagious laugh, exceptional customer service, and exudes optimism in her daily duties where some may find routine duties mundane. Yolanda is proactive when it comes to problem solving and is very self-motivated to stay busy and do her job to the best of her ability. She is willing to travel the entire state when necessary and never complains when called upon for any additional duties, always doing more than what is asked of her.

The many attributes that Yolanda exemplifies cannot be put into the few pages. She is undeniably one of the most knowledgeable, courteous, loyal, and honest employees working for this agency and is an outstanding role model for her peers and new employees alike. Yolanda is a team player and is always available for other examiners who seek her out for her wealth of knowledge. She helps this program stay in compliance with the Federal Motor Carrier Safety Administration rules and regulations as well as Oklahoma policies and procedures.

Yolanda's hard work and dedication is invaluable to this department and I feel she encompasses all that is worthy of the IDEC Award.

Sincerely,

A handwritten signature in blue ink that reads "Jeff Hankins". The signature is written in a cursive style with a large initial "J".

Jeff Hankins, Director
Driver License Services Division
Oklahoma Department of Public Safety

