



North Dakota Department of Transportation Drivers License Division

Thomas K. Sorel
Director

Doug Burgum
Governor

December 14, 2018

Denise Hanchulak
American Association of Motor Vehicle Administrators
4301 Wilson Boulevard, Suite 400
Arlington, VA 22203

Dear Denise:

We would like to nominate Jon Eide as the 2018 AAMVA Certified Driver Examiner of the Year for the State of North Dakota. Jon is committed to the Examiner Professional Code of Ethics and his work as a Drivers License Examiner with the North Dakota Department of Transportation. He consistently performs the duties and responsibilities of a Certified Driver Examiner and upholds all Examiner Professional Code of Ethics of Professionalism, Respect, Integrity, Due Diligence, and Equality. His interaction with his colleagues and the public can attest to this.

Jon's commitment to professionalism is one of his most valuable assets and extends beyond conducting road tests and interacting with the public. Jon is able to de-escalate situations while maintaining professionalism and respect at all times, most often resolving the situation with the applicant leaving satisfied. Jon has earned the respect of his colleagues by conducting road tests, without being asked, on busy days to assist in staying on schedule. He goes above and beyond by traveling to offices across the state, on weekends, to conduct road tests in an effort to reduce road test wait time. Jon makes the office fun to be at by keeping the atmosphere light with his sense of humor.

Jon has been an examiner since September 2017, when he accepted an examiner position in our Bismarck office. Jon's dedication to professionalism, respect, integrity, due diligence and equality since that time makes him an excellent candidate for our nomination.

Jon continues to impress his leadership team with his dedication to providing excellent customer service to the citizens of North Dakota. It is with great pleasure that Director Glenn Jackson, Chief Examiner Rachel Mount, and I recommend Jon Eide for the 2018 AAMVA Certified Driver Examiner of the Year Award.

Sincerely,

Brie Moore
Deputy Chief Examiner
North Dakota Department of Transportation

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