Welcome to
 Updates on Vehicle Administration

Please record your attendance using the Sign In Sheet

Moderator: Jennifer Ammons, General Counsel, Georgia DDS
June 12, 10:30 – 12 Noon
International Salon 3
FMCSA Updates

Seldon Fritschner
Chief, FMCSA Commercial Driver License Division
e-ID
So What’s The Big Deal?

Dave Burhop, Virginia DMV
June 13, 2013
Citizen Impact

- Single Sign-on
- Security
- Privacy
- Faster Access/Service
- Lower Costs for Products/Services
Economic Development

• Serving more with less (on-line)
• Reduced fraud and abuse issues
• Reduced operational costs
• Encourages start-up companies
• Encourages on-line innovation
• Facilitates sharing data securely
Political/Cultural/Legal

- Who wants e-ID....?
  - the business community?
  - the public?
  - government?
- The balance: Privacy vs. Security
- e-ID Ecosystem: Who’s Responsible?
- Liability Issues
TRUST

• Driver’s License/ID Credential
• DMV/MVA’s in-person identity proofing
• DMV/MVA’s Legal Presence proofing
• Real-ID regulations/compliance
• Established trusted framework in AAMVA
• Who else would the public trust?
Current Identity Initiatives Impacting AAMVA/Jurisdictions

- Identity Ecosystem Steering Group (IDESG) utilizing NSTIC principles
- National Association of State CIOs (NASCIO) and their e-ID/SICAM program
- AAMVA’s CSDII e-ID Project
- AAMVA’s e-ID Workgroup
- Virginia’s Commonwealth Authentication Services (CAS) project/e-HHR Program
- Other states are getting on board
QUESTIONS???

dave.burhop@dmv.virginia.gov
Driver License Data Verification (DLDV)

Program Update
American Association of Motor Vehicle Administrators
2013 Region II Conference
June 8-13, 2013
• Background
• DLDV System
• Summary of Pilot Results
• Pilot Approach
• Pilot Participants
• Jurisdiction Participation
• Next Steps
• Contact Information
DLDV provides non-AAMVA entities with real-time capability to verify DL/ID credentials with data from the issuing Jurisdiction

<table>
<thead>
<tr>
<th>DLDV aims to meet AAMVA member goals</th>
<th>Curb identity theft</th>
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<tbody>
<tr>
<td></td>
<td>Prevent documentation fraud</td>
</tr>
<tr>
<td></td>
<td>Protect integrity of credentials issued by the Jurisdictions</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>DLDV targets three goals from the AAMVA Strategic Plan</th>
<th><strong>Goal 2.2</strong> - Identify, develop, and deliver new top-prioritized solutions</th>
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<tbody>
<tr>
<td></td>
<td><strong>Goal 3.1</strong> - Develop and implement a funding allocation methodology that enables financial return to Jurisdiction members</td>
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<td></td>
<td><strong>Goal 3.2</strong> - Mitigate risk of net income shortfalls from contracts expected to end before September 2014</td>
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## DLDV System

<table>
<thead>
<tr>
<th>Relying Party Infrastructure</th>
<th>AAMVA Infrastructure</th>
<th>Government Sources</th>
</tr>
</thead>
<tbody>
<tr>
<td>End User #1</td>
<td>End User #2</td>
<td>Georgia MVA</td>
</tr>
<tr>
<td>Partner Gateway #1</td>
<td>Partner Gateway #2</td>
<td>Florida MVA</td>
</tr>
<tr>
<td>AAMVA Web Interface</td>
<td>AAMVA DLDV Verification Engine</td>
<td>Virginia MVA</td>
</tr>
<tr>
<td>AAMVA Infrastructure</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Government Sources</td>
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</tr>
</tbody>
</table>

*Images and icons represent components of the DLDV System.*
Returns “Match” / “No-Match” indicator for each attribute on the verification request

<table>
<thead>
<tr>
<th>Required Attributes to be submitted</th>
<th>Document Number (License/Permit/ID card)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>State Code</td>
</tr>
<tr>
<td>Attributes Eligible for Verification</td>
<td>Address (by component)</td>
</tr>
<tr>
<td></td>
<td>First Name, Middle Name, Last Name</td>
</tr>
<tr>
<td></td>
<td>Expiration Date</td>
</tr>
<tr>
<td></td>
<td>Eye Color</td>
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<tr>
<td></td>
<td>Gender</td>
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<td></td>
<td>Height</td>
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### DLDV Pilot Conducted from January 2012 Through March 2013

<table>
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<tr>
<th>Jurisdictions</th>
<th></th>
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<tbody>
<tr>
<td>• Found value in participating in the pilot</td>
<td></td>
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<tr>
<td>• Each of the five pilot jurisdictions is seeking approval to participate in DLDV</td>
<td></td>
</tr>
</tbody>
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<tr>
<th>Gateway Partners</th>
<th></th>
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<tbody>
<tr>
<td>• DHS S&amp;T – Met objective of developing an open standards gateway to streamline and strengthen the verification process to reduce fraud</td>
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<tr>
<td>• Partners #2 &amp; #3 - Plan to integrate DLDV into their client product offerings</td>
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<table>
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<tr>
<th>AAMVA</th>
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<tr>
<td>• Technical capability in place to deliver on all aspects of DLDV</td>
<td></td>
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<tr>
<td>• All processes and documentation in place</td>
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<tr>
<td>• Confirmed strong market demand</td>
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<tr>
<td>• Sustainable business model established</td>
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Each of the Five Pilot Jurisdictions is Seeking Approval to Participate in DLDV

- DLDV was easy to setup, and operates on current systems with minimal effort
- Two primary issues related to the jurisdictions surfaced
  - One jurisdiction received significantly more test messages than expected
  - Transaction response times were deemed too slow in one jurisdiction
- Enhancement to level of detail returned by DLDV on address data
  - Jurisdictions in agreement with expanding DLDV to return a match/no-match indicator for each address component (vs. entire address)
- Jurisdictions agreed to the proposed License Fee / Royalty equal to 50% of AAMVA DLDV revenue
  - Multiple options for remuneration (payment, credit, etc.)
- Detailed notes by jurisdiction are available
Pilot Results – AAMVA

AAMVA Well Positioned to Deliver DLDV

- Minimal issues with development of verification engine, and implementation with gateway partners and jurisdictions
- Verification engine operated as expected
- Documentation and procedures in place
  - Improvements being made to communication between AAMVA departments, relying parties/gateway partners and jurisdictions
- Market assessment complete
- Viable business model established
- Close monitoring of transaction volumes
- Requested enhancements being prioritized for post-launch
Pilot Approach

Working groups organized from End-Users and Jurisdictions

• End-User Working Group
  ✓ Financial Services Sector Coordinator Council (FSSCC)
  ✓ Defense Installation Access Control (DIAC)
  ✓ Social Security Administration (SSA)
  ✓ National Association of Public Health Statistics and Information Services (NAPHSIS)
  ✓ Vital Records Agencies (VRA)
  ✓ Provided DLDV specifications

• Jurisdiction Working Group
  ✓ California, Florida, Iowa, Maryland, Mississippi, Pennsylvania, Texas, and Virginia
  ✓ Provided DLDV requirements
    ▪ Verification system that complies with state privacy rules and correctly interprets state driver records and identification card information
Pilot Participants

- **End-Users**
  - Gateway/aggregator for financial institutions
  - Gateway/aggregator for retail sector
  - Proof of Concept with DHS in parallel for open market use

- **Jurisdictions**
  - Florida
  - Idaho
  - Iowa
  - Mississippi
  - Nebraska
Key Reasons for Jurisdictions to Participate in DLDV

**Meets Jurisdiction Goals**
- Curb identity theft
- Prevent documentation fraud
- Protect integrity of credential
- Delivers diversified revenue

**Streamlined Solution**
- End-users that desire/require access to Motor Vehicle Agency Data

**Limited Effort for Jurisdictions to Participate**
- Leverages the AAMVA Problem Driver Pointer System (PDPS)
- Pilot findings

**Jurisdiction Revenue**
- Jurisdictions receive License/Fees Royalties
- End-user fees billed/collected by AAMVA

Strong Interest Across Multiple Markets
Next Steps

• Jurisdictions
  – Execute commercial agreements with current jurisdictions
  – Follow-up with interested jurisdictions
  – Recruit new jurisdictions

• Gateway Partners
  – Execute commercial agreements with pilot partners
  – Execute test agreements with other potential partners
  – Recruit additional partners

• AAMVA
  – Evaluate and prioritize user enhancement requests
  – Capacity planning
  – Continually refine procedures
  – Execute partner agreements and recruit new partners
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What’s next?

Awards Lunch
International Salon 4 - 10
12 Noon – 1:30 p.m.

Courtesy of Insurance Information Exchange

Followed by Concurrent Sessions in International Salons 1, 2, 3 and C
1:30 p.m. – 3:00 p.m.