

# Welcome to *Updates on Vehicle Administration*

**Please record your attendance using  
the Sign In Sheet**

Moderator: Jennifer Ammons, General  
Counsel, Georgia DDS

June 12, 10:30 – 12 Noon

International Salon 3

# FMCSA Updates

Seldon Fritschner

Chief, FMCSA Commercial Driver License Division

# e-ID

## So What's The Big Deal?

Dave Burhop, Virginia DMV

June 13, 2013

## Citizen Impact

- Single Sign-on
- Security
- Privacy
- Faster Access/Service
- Lower Costs for Products/Services

## Economic Development

- Serving more with less (on-line)
- Reduced fraud and abuse issues
- Reduced operational costs
- Encourages start-up companies
- Encourages on-line innovation
- Facilitates sharing data securely

## Political/Cultural/Legal

- Who wants e-ID.....?
  - the business community?
  - the public?
  - government?
- The balance: Privacy vs. Security
- e-ID Ecosystem: Who's Responsible?
- Liability Issues

# TRUST

- Driver's License/ID Credential
- DMV/MVA's in-person identity proofing
- DMV/MVA's Legal Presence proofing
- Real-ID regulations/compliance
- Established trusted framework in AAMVA
- Who else would the public trust?

# Current Identity Initiatives Impacting AAMVA/Jurisdictions

- Identity Ecosystem Steering Group (IDESG) utilizing NSTIC principles
- National Association of State CIOs (NASCIO) and their e-ID/SICAM program
- AAMVA's CSDII e-ID Project
- AAMVA's e-ID Workgroup
- Virginia's Commonwealth Authentication Services (CAS) project/e-HHR Program
- Other states are getting on board



**QUESTIONS???**

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# **Driver License Data Verification (DLDV)**

Program Update

American Association of Motor Vehicle Administrators

2013 Region II Conference

June 8-13, 2013

- Background
- DLDV System
- Summary of Pilot Results
- Pilot Approach
- Pilot Participants
- Jurisdiction Participation
- Next Steps
- Contact Information

**DLDV provides non-AAMVA entities with real-time capability to verify DL/ID credentials with data from the issuing Jurisdiction**

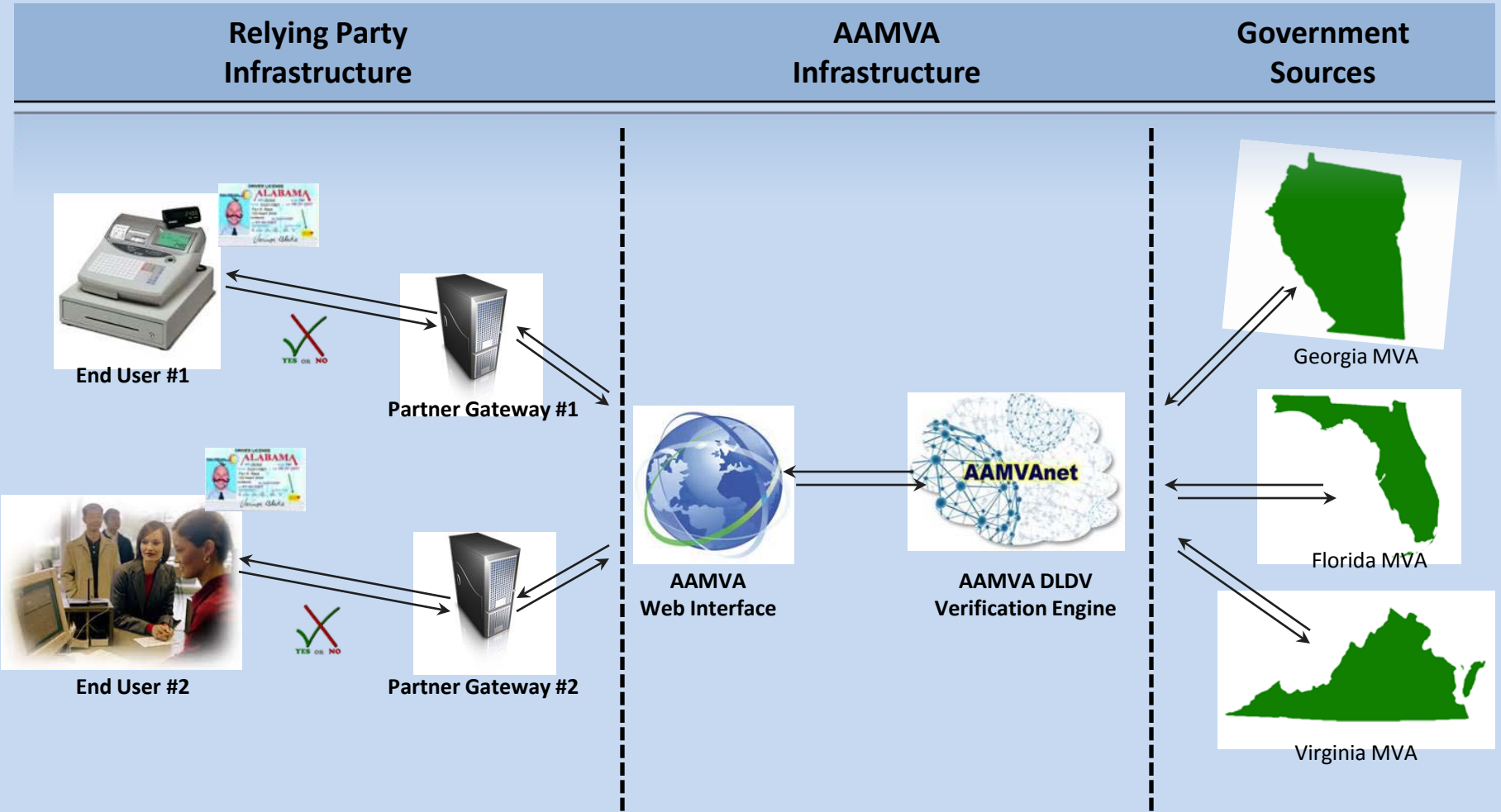
**DLDV aims to meet AAMVA member goals**

- Curb identity theft
- Prevent documentation fraud
- Protect integrity of credentials issued by the Jurisdictions

**DLDV targets three goals from the AAMVA Strategic Plan**

- Goal 2.2 - Identify, develop, and deliver new top-prioritized solutions
- Goal 3.1 - Develop and implement a funding allocation methodology that enables financial return to Jurisdiction members
- Goal 3.2 - Mitigate risk of net income shortfalls from contracts expected to end before September 2014

# DLDV System



# DLDV System (cont'd)

Returns "Match" / "No-Match" indicator for each attribute on the verification request

**Required Attributes  
to be submitted**

*Document Number (License/Permit/ID card)*

*State Code*

**Attributes Eligible for  
Verification**

*Address (by component)*

*First Name, Middle Name, Last Name*

*Expiration Date*

*Eye Color*

*Gender*

*Height*

*Weight*

*Document Number (License/Permit/ID card)*

*State Code*

# Summary of Pilot Results

## DLDV Pilot Conducted from January 2012 Through March 2013

<b>Jurisdictions</b>	• Found value in participating in the pilot
	• Each of the five pilot jurisdictions is seeking approval to participate in DLDV
<b>Gateway Partners</b>	• DHS S&T – Met objective of developing an open standards gateway to streamline and strengthen the verification process to reduce fraud
	• Partners #2 & #3 - Plan to integrate DLDV into their client product offerings
<b>AAMVA</b>	• Technical capability in place to deliver on all aspects of DLDV
	• All processes and documentation in place
	• Confirmed strong market demand
	• Sustainable business model established

## *Each of the Five Pilot Jurisdictions is Seeking Approval to Participate in DLDV*

- DLDV was easy to setup, and operates on current systems with minimal effort
- Two primary issues related to the jurisdictions surfaced
  - One jurisdiction received significantly more test messages than expected
  - Transaction response times were deemed too slow in one jurisdiction
- Enhancement to level of detail returned by DLDV on address data
  - Jurisdictions in agreement with expanding DLDV to return a match/no-match indicator for each address component (vs. entire address)
- Jurisdictions agreed to the proposed License Fee / Royalty equal to 50% of AAMVA DLDV revenue
  - Multiple options for remuneration (payment, credit, etc.)
- Detailed notes by jurisdiction are available



## *AAMVA Well Positioned to Deliver DLDV*

- Minimal issues with development of verification engine, and implementation with gateway partners and jurisdictions
- Verification engine operated as expected
- Documentation and procedures in place
  - Improvements being made to communication between AAMVA departments, relying parties/gateway partners and jurisdictions
- Market assessment complete
- Viable business model established
- Close monitoring of transaction volumes
- Requested enhancements being prioritized for post-launch

## Working groups organized from End-Users and Jurisdictions

- End-User Working Group
  - ✓ Financial Services Sector Coordinator Council (FSSCC)
  - ✓ Defense Installation Access Control (DIAC)
  - ✓ Social Security Administration (SSA)
  - ✓ National Association of Public Health Statistics and Information Services (NAPHSIS)
  - ✓ Vital Records Agencies (VRA)
  - ✓ Provided DLDV specifications
- Jurisdiction Working Group
  - ✓ California, Florida, Iowa, Maryland, Mississippi, Pennsylvania, Texas, and Virginia
  - ✓ Provided DLDV requirements
    - Verification system that complies with state privacy rules and correctly interprets state driver records and identification card information

*Pilot participants included three end-users and five jurisdictions*

## Pilot Participants

- End-Users
  - ✓ Gateway/aggregator for financial institutions
  - ✓ Gateway/aggregator for retail sector
  - ✓ Proof of Concept with DHS in parallel for open market use
- Jurisdictions
  - ✓ Florida
  - ✓ Idaho
  - ✓ Iowa
  - ✓ Mississippi
  - ✓ Nebraska

## Key Reasons for Jurisdictions to Participate in DLDV

### Meets Jurisdiction Goals

- \* Curb identity theft
- \* Prevent documentation fraud
- \* Protect integrity of credential
- \* Delivers diversified revenue

### Streamlined Solution

- \* End-users that desire/require access to Motor Vehicle Agency Data

**Strong Interest Across  
Multiple Markets**

### Limited Effort for Jurisdictions to Participate

- \* Leverages the AAMVA Problem Driver Pointer System (PDPS)
- \* Pilot findings

### Jurisdiction Revenue

- \* Jurisdictions receive License/Fees Royalties
- \* End-user fees billed/collected by AAMVA

- Jurisdictions
  - Execute commercial agreements with current jurisdictions
  - Follow-up with interested jurisdictions
  - Recruit new jurisdictions
- Gateway Partners
  - Execute commercial agreements with pilot partners
  - Execute test agreements with other potential partners
  - Recruit additional partners
- AAMVA
  - Evaluate and prioritize user enhancement requests
  - Capacity planning
  - Continually refine procedures
  - Execute partner agreements and recruit new partners

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## What's next?

Awards Lunch

International Salon 4 - 10

12 Noon – 1:30 p.m.

*Courtesy of Insurance Information Exchange*

Followed by Concurrent Sessions in International

Salons 1, 2, 3 and C

1:30 p.m. – 3:00 p.m.