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Region II Board of Directors and Member Jurisdictions

President
Robert G. Mikell, Commissioner
Georgia Department of Driver Services

First Vice-President
Tony Lawler, Director
Office of Property Tax, Mississippi Department of Revenue

Second Vice-President
Col. Hugh McCall, Director
Alabama Department of Public Safety

Secretary/Treasurer
Lt. Col. Jack Miniard
Kentucky State Police

Member at Large
Linda Cone, Assistant Director, Field Operations, Driver Services
Tennessee Department of Safety & Homeland Security

Member at Large
Robert Irving, Assistant Commissioner
Virginia Department of Motor Vehicles

Member at Large
Kevin Shwedo, Executive Director
South Carolina Department of Motor Vehicles

Ex-officio Member
Neil D. Schuster, President & CEO
American Association of Motor Vehicle Administrators

Regional Director
Patrice Aasmo, Director, Member Support Regions I & II
American Association of Motor Vehicle Administrators

Region II Jurisdictions
Alabama, Arkansas, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, Oklahoma, South Carolina, Tennessee, Texas, Virginia, West Virginia, Puerto Rico, and Virgin Islands
Region II Committee Chairs

Customer Service Delivery ........................................... Deborah Roby, Florida
Driver Licensing & Control ........................................... Brett Young, Georgia
Financial Responsibility ............................................... Brett Young, Georgia
Fraud ............................................................................. Lance Taylor, Georgia
ID Management ......................................................... David Burhop, Virginia
Information Technology ................................................ Clay Johnson, Virginia
Law Enforcement ....................................................... Frederick A. Williams, Jr., Kentucky
Legal Services ............................................................ Jennifer Ammons, Georgia
Motor Carrier Services ................................................. Gene Davis, Georgia
Public Affairs & Consumer Education ......................... Courtney Heidelberg, Florida
Vehicle Registration & Title ....................................... Douglas Hooper, Georgia
Vehicle Safety Inspection ............................................. Gene Davis, Georgia
Conference Team

Conference Coordinator .................................................. Ross Potts
Program Chairperson ..................................................... George Theobald
Events Chairperson ...................................................... Kecia Bivins
Registration Chairperson ............................................... Tona Harrell
Communications Chairperson .......................................... Susan Sports
Conference Office & Hospitality Chairperson ...................... Cindy Oliveri
Youth Activities Chairperson ........................................... Tylisa Young
Guest Activities Chairperson .......................................... Rose Frenelle
Security & Transportation Chairperson ............................. Ed Byers
Exhibit Hall & IT Support Chairperson .............................. Jim Clute

GA Host/Hostesses: Spencer Moore, Sheila Miracle, Heidi McClusky, Marcia Brooks, Lajuana Bryant, Debra Bates, Mary Dillard, Kristy Jones, Debra Stowe, Don Spaller, Mike Veira, Pierre Miles, Richard Turpin, Aretha Wright, April Harrison, Latoya Doucette, Bob Griffin, Tom McMurry, Rick Miller, Mike Mitchell, Alan Watson, Isaac Brown, Alex Mellwain, Allyson Runsey, Hillary Cram, Rick Singleton, Sam Potts, Josh Williams, Tyler Williams, Karen Brooks, Linda Davis, Greg Dial, John Keiser, Stun Moore, David Posey, Ryder Sanders

Mississippi Shadow Staff: Renae Smith, Jan Craig, Lisa Chism, Meg Bartlett, Twyla Jennings, Alan Sumrall, Barbara Ford, Ken Magee, Cindy Wood, Jeff Bynum, and Mickey Yates


If you have questions, concerns, or require information please don’t hesitate to ask any of the conference staff members. You can identify the staff by their red lanyards and their color coordinated polo shirts.

Saturday, June 8 Green
Sunday, June 9 Black
Monday, June 10 Red
Tuesday, June 11 Orange
Wednesday, June 12 Blue

Conference staff shirts courtesy of Gemalto and NIC
June 8, 2013

To: The American Association of Motor Vehicle Administrators

GREETINGS:

I am pleased to extend my warmest regards to the American Association of Motor Vehicle Administrators (AAMVA) as you hold your 80th Annual AAMVA Region II Conference. On behalf of the State of Georgia, it is a pleasure to host your event.

Please allow me to welcome your distinguished guests, executives, analysts, and other attendees. Your efforts to serve the motor vehicle and law enforcement communities are greatly appreciated. You represent an important link in the chain of individuals and industries which help to keep our citizens safe and prosperous. We are truly grateful.

I commend the American Association of Motor Vehicle Administrators for organizing this event and send my best wishes for a successful and enjoyable event.

Sincerely,

Nathan Deal

Nathan Deal
Dear Region II Family:

The Georgia Department of Driver Services (DDS) is honored and excited to host the 80th Annual Region II AAMVA Conference. I would like to extend to everyone a warm Atlanta welcome.

The theme for this year’s conference is *Advancing Operations and Enforcement for the Motor Vehicle Community*. It’s an exciting time for AAMVA as we continue to grow and adapt, remaining always motivated and customer-focused. The motor vehicle safety industry is fast paced and we are focused on bringing inspired people together in innovative forums like this to ensure the AAMVA membership remains on the cutting edge.

This year, we have worked diligently to create a conference with an exciting agenda utilizing experts for a great professional training experience. Our important vendor community continues to offer opportunities to explore new avenues for addressing today’s challenges including technology and homeland security.

In addition to the sessions, we look forward to showing you real southern hospitality, Georgia style. There are many great youth and guest activities as well as fun events for everyone. For family night, AAMVA will have an exclusive after hours dinner and tour at Zoo Atlanta.

*My personal respect and thanks goes out to all of you who have help plan and deliver this exciting conference, especially my Team Members at DDS and the AAMVA staff.* Additionally, I’d like to thank all the sponsors and vendors. Without your help and support, this conference could not have been as successful.

I hope you will have a challenging, educational and enjoyable few days.

Sincerely,

Rob Mikell
Mayor's Welcome

June 9, 2013

Greetings:

As Mayor of the city of Atlanta, it is my pleasure to extend a warm welcome to the attendees of the 80th Annual Region II Conference of the American Association of Motor Vehicle Administrators (AAMVA).

This annual conference brings together state and local government officials responsible for the administration and enforcement of motor vehicle and traffic laws in the United States and Canada.

On behalf of the people of Atlanta, your work and dedication is truly commendable and I offer best wishes for a remarkable occasion.

While in our city, we encourage attendees to explore the many attractions Atlanta has to offer including: the Dr. Martin L. King Jr. Center, the Georgia Aquarium, the World of Coca-Cola, CNN Center, Centennial Olympic Park, Woodruff Arts Center, Atlanta Botanical Garden, Children's Museum of Atlanta and many more. We invite you to share in our southern hospitality, sample cuisine at our many fine restaurants and enjoy the rich and diverse heritage of our city.

Sincerely,

Kasim Reed
Conference Information

Conference Office
The Conference Office is located in room M202, located on the Marquis Level. Should you need assistance with conference details, the office will be open during the following hours:
- Saturday, June 8: 12:00 pm – 5:00 pm
- Sunday, June 9: 7:30 am – 5:00 pm
- Monday, June 10: 7:30 am – 5:00 pm
- Tuesday, June 11: 7:30 am – 12:00 pm

Registration Desk
Registration is located in the Imperial Registration Booth, located on the Marquis Level. Please stop by here first to register and pick up your registration materials during the following hours:
- Saturday, June 8: 12:00 pm – 5:00 pm
- Sunday, June 9: 7:30 am – 5:00 pm
- Monday, June 10: 7:30 am – 5:00 pm
- Tuesday, June 11: 7:30 am – 12:00 pm

Youth Registration
Youth Registration is located in International Salon A/B, located on the International Level. You may pick up your “goodies” during the following hours:
- Saturday, June 8: 12:00 pm – 5:00 pm
- Sunday, June 9: 7:30 am – 5:00 pm

Cyber Café
The cyber café is located in the Exhibit Hall in International Salon 4-10, located on the International Level and will be open during Exhibit Hall hours.
- Cyber Café courtesy of AudaExplore

Exhibit Hall
The Exhibit Hall is located in International Salon 4-10, located on the International Level. The Exhibit Hall is open during the following hours:
- Sunday, June 9: 6:30 pm – 8:30 pm
- Monday, June 10: 7:00 am – 3:30 pm
- Tuesday, June 11: 9:00 am – 10:30 am

Name Badges
Your AAMVA Region II name badge is your “ticket” into all conference meetings and activities. The name badge is required for participation at all Conference functions. Please make sure to wear it at all times!
- Name badge holders courtesy of MV VeriSol
**Conference Information**

**Youth Program**
The Youth Program Itinerary is packed with incredible activities to enjoy. Throughout the conference, International Salon A/B will serve as the Youth Program meeting, drop-off and pick-up location. Refer to the registration times listed previously. Parents/Guardians please stop by to have your photo taken for our pick-up records. Onsite registration may not guarantee a spot for all offsite events. **Registration for all youth activities closes on Sunday at 5:00 pm.**

**Guest Program**
Registration for the Guest Program is available at the Imperial Registration Booth on the Marquis Level. Be sure to register early so you won’t miss out on any activity. Onsite registration may not guarantee a spot for all offsite events. **Registration for all guest activities closes on Sunday at 5:00 pm.**

**Communication Devices**
Please be courteous to fellow attendees by ensuring cell phones and other mobile devices are set to vibrate prior to all sessions and events hosted on-site.

**Evaluation**
The AAMVA staff would like to hear from you! Following the Conference, please assist us by completing the Conference Evaluation Form. You may return the form to the evaluation box at the Get-Away Breakfast or hand to a host staff member. Your completion of the Evaluation Form will assist with future AAMVA regional meetings and events.
Conference Attire

The June temperature in Atlanta ranges from a low in the mid-60s to a high in the mid-80s. You may want to carry a small umbrella or disposable poncho for unexpected rain showers. Be sure to wear a good pair of walking shoes for all of our off-site events! We want you to be comfortable as you enjoy the venues! Attire recommendations are located below for your convenience.

Saturday, June 8th
Administrators’ Dinner (Turner Field) – Casual or Very Casual

Sunday, June 9th
Board and Committee Chairs’ Meetings – Business Casual or Casual
President’s Welcome Reception – Business Casual or Casual
Youth Welcome Party – Very Casual

Monday, June 10th
Opening Ceremony – Business or Business Casual
Sessions – Business Casual
Family Night Event (Zoo Atlanta) – Very Casual
Youth/Guest Activity (Georgia Aquarium) – Very Casual

Tuesday, June 11th
Sessions – Business Casual
Golf (Lakemont @ Stone Mountain Park) – Casual
Optional Activity (Stone Mountain Park) – Very Casual (may want to wear walking shoes)

Wednesday, June 12th
Sessions – Business Casual
Georgia State Reception and Banquet – Business or Formal/Semi-Formal
Youth Activity (World of Coke, CNN Studio Tour) – Very Casual
Guest Activity (Carter Library, King Center) – Casual
Youth Banquet – Casual

Terms
Business – For men, suit/coat & tie; for women, jacket, skirt/slacks
Business Casual – For men, collared shirt, slacks/khakis; for women, covered shoulders, skirt/slacks/khakis
Casual – For men, collared shirt, jeans, nice shorts; for women, modest tops, jeans, capris, nice shorts
Very Casual – For men, t-shirts, jeans, shorts, sandals/flip-flops; for women, t-shirts, jeans, shorts, sandals/flip-flops
Formal/Semi-Formal – For men, suit or dinner jacket; for women, cocktail attire or nice dress/pantsuit
Saturday, June 8

12:00 pm – 5:00 pm
Registration
Imperial Registration Booth
Youth Registration
International Salon A/B

6:00 pm – 9:00 pm
Region II Board of Directors, Chief Administrators
and Committee Chairs Reception and Dinner
Turner Field, Scouts Alley

Bus loading at International Foyer South from 5:30 pm to 5:45 pm. Please be on time.

Courtesy of 3M Traffic Safety and Security Division, Exeter Group,
Giesecke & Devrient, and Solutions Thru Software

All meetings are on either the Marquis or International Levels. “Imperial” and
“M” rooms are on the Marquis Level. “International Salons” are on the
International Level.
Sunday, June 9

7:30 am – 8:45 am  M101
**Board of Directors Breakfast**
*Courtesy of Fast Enterprises, LLC*

7:30 am – 5:00 pm  Imperial Registration Booth
**Registration**

9:00 am – 11:00 am  M102
**Board of Directors Meeting**

11:00 am – 11:45 am  M102
**Committee Chair Briefing**

12:00 pm – 5:00 pm  International Salon 4-10
**Exhibitor Move-in**

6:30 pm  International Salon 4-10
**Exhibit Hall Ribbon Cutting**
*Courtesy of Datacard Group*

6:30 pm – 8:30 pm  International Salon 4-10
**Presidents’ Welcome Reception**
*Courtesy of Solutions Thru Software*

**Youth Welcome Party**  International Salon A-B
Monday, June 10

7:00 am – 8:30 am

International Salon 4-10
Continental Breakfast

7:30 am – 5:00 pm

Imperial Registration Booth
Registration

8:30 am – 10:00 am

Imperial Salon B
Opening Ceremonies

- Call to Order
  Robert G. Mikell, Commissioner, Georgia Department of Driver Services, and President, AAMVA Region II, Inc.

- Invocation
  Spencer Moore, Deputy Commissioner, Georgia Department of Driver Services

- Presentation of Colors
  Georgia Department of Public Safety Color Guard

- National Anthem
  Olivia Adams

- Special Guest Speakers
  Governor Nathan Deal
  Lt. Col. Russell Powell, Georgia State Patrol

- Memorial Service
  Tony Lawler, Director, Office of Property Tax, Mississippi Department of Revenue, and 1st Vice-President, AAMVA Region II, Inc.

- Roll Call
  Lt. Col. Jack Miniard, Kentucky State Police, and Secretary Region II, Inc.

- Report of AAMVA International
  Stacey Stanton, Director, Motor Vehicle Division, Arizona Department of Transportation, and AAMVA Chair of the Board

- Report of AAMVA Programs and Activities
  Neil Schuster, AAMVA President & CEO

- President’s Report and Conference Committee Appointments
  Mr. Mikell

- Announcements
  Mr. Mikell
9:30 am – 3:00 pm
Youth/Guest Activity — Georgia Aquarium
Buses loading at International Foyer South from 9:00 am to 9:15 am. Please be on time.
Courtesy of LexisNexis Risk Solutions

10:00 am – 10:30 am
International Salon 4-10
Refreshment Break
Courtesy of Giesecke & Devrient

10:30 am – 12:00 pm
Concurrent Sessions

• Ah Ha — Changes that Improved Customer Service
  International Salon 1
  Learn about some of the initiatives several of our Region II jurisdictions implemented related to improve Customer Service and service delivery. Session will cover some Best Practices and a presentation by Georgia on First In First Out vs. managed queue.

  Facilitator: Deb Roby, Chief, Florida Department of Highway Safety and Motor Vehicles
  Presenters: Alan Watson, Director, Customer Service and Licensing Records, Georgia Department of Driver Services
  Lori Bullard, Assistant Commissioner, Tennessee Department of Safety and Homeland Security
  Ms. Roby

• State-to-State System Updates
  International Salon 3
  Clerus and AAMVA will present an overview of the S2S system including the deployment schedule, system design, cost model and explanation of pilot execution.

  Facilitator: Brett Young, Manager, Customer Service and Licensing Records, Georgia Department of Driver Services
  Presenters: Judy Brown, Vice President of Government Relations, Clerus Solutions
  Philippe Guiot, Chief Information Officer, AAMVA
  Steven Fielder, Deputy Director, Motorist Services, Florida Department of Highway Safety and Motor Vehicles
• Interagency Use of Facial Recognition — International Salon 2
  Does It Work?
  Learn about a partnership between the Pinellas County Sheriff’s Office and Florida’s Department of Highway Safety and Motor Vehicles for utilizing each other’s Facial Recognition capabilities to increase their success in solving criminal cases.

  Facilitator: Lance Taylor, Director of Investigative Services, Georgia Department of Driver Services
  Presenters: Major Steven Williams, Chief Technology Officer, Florida Department of Highway Safety and Motor Vehicles
    Scott McCallum, System Analyst, Pinellas County Sheriff’s Office

• The Future of Vehicle and Safety Functions International Salon C
  Have you wondered what the future may hold for improving some of the vehicle and safety administration functions? Come hear about the exciting developments in remotely performing CMV safety inspections through wireless roadside technologies, followed by a discussion on implementing a vehicle tag fulfillment facility operated by a 3rd party.

  Facilitator: Douglas Hooper, Georgia Department of Revenue
  Presenters: Chris Flanagan, Engineer, FMCSA
    Georgia Steele, Assistant Director of Customer Service and Support, Georgia Department of Revenue
    Seth Stores, Marketing Manager, 3M

12:00 pm – 1:30 pm International Salon 4-10
Lunch
1:30 pm – 3:00 pm Imperial Salon A
General Session: Quick Connect
3:00 pm – 3:30 pm International Salon 4-10
Refreshment Break
  Courtesy of Fast Enterprises, LLC
Monday, June 10

3:30 pm – 4:45 pm
Imperial Salon B

General Session: AAMVA Working Groups Updates

Hear updates on the current activities for the different AAMVA working groups and how their efforts are assisting the AAMVA community. You will learn about recently developed best practices, new initiatives, and current studies from the Driver, Law Enforcement and Vehicle program directors.

Facilitator: Cathie Curtis, Director, Vehicle Programs, AAMVA
Presenters: Kevin Lewis, Director, Driver Programs, AAMVA
Brian Ursino Director, Law Enforcement, AAMVA

5:30 pm – 9:30 pm
Region II Family Night — Zoo Atlanta

Buses loading at International Foyer South from 4:45 pm to 5:45 pm, please be patient as several round trips will be required to accommodate all of our guests. Families with children need to load the first buses to be sure not to miss any animal feedings! Remember your conference name badge, it is required in order to attend this function.

Refreshments courtesy of CBN Secure Technologies
Entertainment courtesy of Online/IVS

Please wear your conference name badge to all functions. You will be asked to show it for entry into meal functions.
Tuesday, June 11

7:30 am – 9:00 am  Imperial Salon B
Traditional U-Haul Past President’s Salty Dog Breakfast
*Courtesy of U-Haul International*

7:30 am – 12:00 pm  Imperial Registration Booth
Registration

9:00 am – 10:00 am  Imperial Salon A
General Session: Jurisdiction Roundtable with Opening by Donate Life

Facilitator: Karen Grim Assistant Commissioner for Driver, Vehicle and Data Management Services, Virginia Department of Motor Vehicles
Presenter: Brian Sullivan, Foundation Development Manager, LifeNet Health

General Session: Jurisdictional Roundtable

Facilitator: Tony Lawler, Director, Office of Property Tax, Mississippi Department of Revenue, and Region II 1st Vice-President

10:00 am – 10:30 am  International Salon 4-10
Refreshment Break
*Courtesy of Valid USA*

10:30 am – 12:00 pm  Imperial Salon A
General Session: Jurisdictional Roundtable (Continued)

Facilitator: Tony Lawler, Director, Office of Property Tax, Mississippi Department of Revenue, and Region II 1st Vice-President

Optional Activities
Buses loading at International Foyer South from 11:45 am to 12:15 pm, please be on time.

- Annual Region II Golf Tournament — Lakemont Course at Stone Mountain Park
  *Courtesy of Intellectual Technology, Inc.*

- Stone Mountain Park

5:00 pm  Free Evening
7:00 am – 8:30 am
Manheim Breakfast
Imperial Salon B

8:30 am – 10:00 am
Concurrent Sessions

• Opportunities for Promoting Meaningful Communications Between You and DMV Customers

   Find out how some jurisdictions are taking advantage of their time with DMV customers to promote meaningful communications during emergencies. Learn more about how FHWA and DMV can Educate the Public about Traffic Incident Management?

   Facilitators: Courtney Heidelberg, Deputy Communications Director, Florida Department of Highway Safety and Motor Vehicles, and Deb Roby, Chief, Bureau of Credentialing Services, Florida Department of Highway Safety and Motor Vehicles

   Presenters: Christine Olsen, Founder and President, To Inform Families First
              Ms. Heidelberg
              Laurie Radow, Transportation Specialist, FHWA
              Hawk Hegebak, Commander, Traffic Service, Cobb County Police

• Modernization – The Talk Show

   Ever wonder what pains and gains others have encountered when performing a system modernization initiative? Hear from a panel of respected experts from both industry partners and jurisdiction members who have lived through a modernization project so you can apply their lessons when considering embarking on a modernization project.

   Facilitator: Jerry Dike, DMV Consultant, Jerry Dike and Associates

   Presenters: Dave Burhop, Deputy Commissioner and CIO, Virginia Department of Motor Vehicles
               Tom McMurry, Director of Information Technology, Georgia Department of Driver Services
               Tonie Shields, Administrator, Arkansas Office of Driver Services
               Steve Keathley, Principal, National Transportation, Deloitte Consulting Services
               Michelle Moore, DMV Practice Lead, Hewlett Packard
               Dave Alderson, Associate Partner, Fast Enterprises, LLC
Wednesday, June 12

- Advancements in Document Security and Fraud  International Salon C
  
  How can you keep up with the evolving methods used to conduct document fraud? Find out advances being made to help prevent and deter fraud.

  Facilitator: Lance Taylor, Deputy Director, Georgia Department of Driver Services
  Presenters: Jason Goodman, Special Projects Chief, USCIS
  Steve Sebestyen, Principal, Apex Consulting
  Sara Bush, Management Program Analyst, USCIS
  Karen Brooks, Criminal Investigator, Georgia Department of Driver Services
  Patrick Aviotti, Special Agent, Georgia Bureau of Investigations.

  9:00 am – 3:00 pm
  Youth and Guest Activities
  Youth Activity — World of Coke, CNN Studio Tour
  Guest Activity — The Carter Library & Museum, The ML King Jr Center
  Bus loading at International Foyer South, International Level from 9:00 am to 9:15 am, please be on time.

  10:00 am – 10:30 am  International Foyer South
  Refreshment Break
  Courtesy of Dealertrack Technologies

  10:30 am – 12:00 pm
  Concurrent Sessions

  - What is the News from Our National Partners?  Imperial Salon A
    Hear from FMCSA and AAMVA on development of topics to the driver community including the CDLIP, Military CDL equivalency, CDL self-certification and Medical Registry, e-ID, and DLDV.

    Facilitator: Jennifer Ammons, Director of Legal Services, Georgia Department of Driver Services
    Presenters: Selden Fritschner, Chief, Commercial Driver License Division, FMCSA
    David Burhop, Deputy Commissioner/CIO,
    Virginia Department of Motor Vehicles
    Philip Quinlan, Vice President, Business Solutions, AAMVA
**Updates on Vehicle Administration**  
*International Salon 3*

Hear from various experts of topics of importance to vehicle administrators including developments on e-Titling, Vehicle Lifecycle Administration, and NMVTIS.

Facilitator: Cathie Curtis, Director, Vehicle Programs, AAMVA  
Presenters: Julie Baker, Chief of Issuance Oversight, Florida Department of Highway Safety and Motor Vehicles  
Sharon Madison, Deputy Director of Customer Service Delivery, South Carolina Department of Motor Vehicles  
Robert Worle, Assistant Director, Georgia Motor Vehicle Division  
Vivienne Cameron, Senior Director, AAMVA  
Patrice Aasmo, Director, Member Support Regions I & II, AAMVA

12:00 pm – 1:30 pm  
**Imperial Salon B**

**Awards Luncheon**  
*Courtesy of Insurance Information Exchange (iiX)*

1:30 pm – 3:00 pm  
**CONCURRENT SESSIONS**

**Reaching Your Customers Effectively Through New Technologies**  
*International Salon 1*

Find out about some of the technologies other jurisdictions have implemented to promote meaningful communications with their customers.

Facilitator: Courtney Heidelberg, Deputy Communications Director, Florida Department of Highway Safety and Motor Vehicles  
Presenters: Charles Sheldon, Web Services Manager/Webmaster, Virginia Department of Motor Vehicles  
Brad Savage, Vice President and Operations Director, Motor Vehicle Network  
Mike Spratt, Manager of Driver Licensing Provincial Services, Insurance Corporation of British Columbia

**Operational Real ID – Did It Happen and What Were the DMV Experiences?**  
*International Salon 3*

Hear from a panel of jurisdictions on what differences they encountered when the 2013 Real ID date was reached.

Facilitator: Ted Sobel, Program Manager, Department of Homeland Security  
Presenters: Steven Fielder, Deputy Director of Motorist Services, Florida Department of Highway Safety and Motor Vehicles  
Kevin Shwedo, Executive Director, South Carolina Department of Motor Vehicles  
George Theobald, Director, Program Management Office, Georgia Department of Driver Services
Solutions for Reducing Distracted and Suspended Driving

International Salon C

Is distracted driving and suspending drivers for non-traffic safety offenses creating difficulty for your Law Enforcement field staff? Hear from a group of panelists on these timely topics and some potential solutions you may be able to take back to your jurisdiction.

Facilitator: Captain Fred Williams, Kentucky State Police
Presenters: Randy Clayton, Operations Manager, Georgia Governor’s Office of Highway Safety
Joel Hiatt, Director, Southern Service Center, FMCSA
Daniel Fagan, Sergeant, Georgia Department of Public Safety
Brian Ursino, Director, Law Enforcement, AAMVA
Robert G. Mikell, Commissioner, Georgia Department of Driver Services and Region II, Inc. President
Mike Rankin, Registrar, Ohio Bureau of Motor Vehicles

What is MAP-21 and How Does It Affect My Agency?

International Salon 2

Learn about the changes to the Federal Grant process and what jurisdictions need to know in order to prepare future grant requests.

Facilitator: Major Gene Davis, Georgia Department of Public Safety
Presenters: Selden Fritschner, Chief, Commercial Driver License Division, FMCSA
Ian Grossman, Vice President, Member Services and Public Affairs, AAMVA

3:00 pm – 3:30 pm

International Foyer South

Refreshing Break

Courtesy of PDP Group, Inc.

3:30 pm – 4:15 pm

Imperial Salon A

Annual Membership Meeting

Call to Order

Robert G. Mikell, Commissioner, Georgia Department of Driver Services, and Region II, Inc. President

Jurisdiction Member Roll Call

Lt. Col. Jack Miniard, Kentucky State Police, and Region II, Inc. Secretary/Treasurer

Nominating Committee Report

Russ Nordstrom, Director, Oklahoma Motor Vehicle Division, and Region II, Inc. Nominations Committee Chair
• Conference Committee Chairs’ Reports
  Region II Committee Chairs

• Old Business
  Tony Lawler, Director, Office of Property Tax, Mississippi
  Department of Revenue, and Region II, Inc. President-Elect

• New Business
  Tony Lawler, Director, Office of Property Tax, Mississippi
  Department of Revenue, and Region II, Inc. President-Elect

• Adjourn
  6:30 pm – 7:30 pm
  Imperial Ballroom Foyer
  Georgia State Reception
  Courtesy of Industry Advisory Board
  6:30 pm – 9:30 pm
  International Salon A/B
  Youth Banquet
  7:30 pm – 9:30 pm
  Imperial Salon B
  Georgia State Banquet
  Wine Service courtesy of Experian Automotive
  Banquet courtesy of Deloitte, LexisNexis Risk Solutions, NIC, and Polk

Please wear your conference name badge to all functions. You will be asked to show it for entry into meal functions.
Thursday, June 13

6:30 am – 8:30 am
Get-Away Breakfast

Imperial Ballroom Foyer
Do you really know who is behind the wheel?

Your employee. Your vehicle. Your liability.

It’s a reality. Accidents happen. Employees or contractors with poor driving records or invalid driver’s licenses can make your organization a target for negligent entrustment or vicarious liability lawsuits — costing thousands or even millions of dollars in punitive damages.

Introducing SAMBASafety® — Active Driver Management

SAMBASafety simplifies and automates the way organizations monitor and manage driving records. From identifying unlicensed and at-risk drivers to tracking all crash incidents and their costs, SAMBASafety’s driver record monitoring ensures you have qualified drivers behind the wheel.

And since SAMBASafety identifies only those records with new incidents, you can concentrate on only the records that need to be reviewed in detail — saving you time and money while quickly providing the actionable insight you need to:

• Reduce accidents by up to 20%.
• Modify driver behavior.
• Mitigate the risk associated with poor drivers.
• Reduce the cost of insurance premiums by up to 15%.
• Decrease administrative time and cost to purchase, sort, analyze and archive paper records by up to 75%.

It’s easy. Test-drive SAMBASafety for yourself and find out what many fleet and risk professionals already know.

Contact us at 888.947.2622 or sales@sambasafety.com.
Exhibitors and Sponsors

3M Traffic Safety and Security Division
Administrators’ Dinner Co-sponsor
John Schiltgen | jschiltgen@mmm.com
P: 877-777-3571 | www.3m.com/mvss
3M provides ingenious solutions that help government agencies succeed. Our solutions include; complete, proven solutions for enterprise modernization; on-demand services to enhance DMV operations; world class security for driver credentials and secure vehicle identification solutions; automated license plate readers and software; automated finger print systems and mobile ID solutions.

AAMVA
Booth 104
Dianne Graham | dgraham@aamva.org |
P: 703-522-4200 | www.aamva.org
Founded in 1933, AAMVA actively supports North American motor vehicle and law enforcement agencies to achieve their mission. The association promotes traffic safety uniform programs in driver licensing, vehicle titling/registration and motor carrier services, and provides technology solutions to its members.

ACF Technologies, Inc.
Booth 502
Jan Opalka | sales@acftechnologies.com
P: 828-398-0040 | www.acftechnologies.com
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Dealertrack solutions can assist jurisdictions in enhancing title and registration processes and overall vehicle life-cycle processes, often at no cost, resulting in reduced internal costs and improved customer service and staff productivity. Our web-based software enhances efficiency for DMVs and profitability for all major segments of the automotive industry. Our Collateral Management Services (CMS) unit pioneered Electronic Lien and Title, which Dealertrack today offers in all participating jurisdictions. Our Registration and Titling Services (RTS) business unit provides electronic registration and titling services in 15 states. In addition, Dealertrack delivers specialty state solutions including Electronic Temporary Tags and Motor Vehicle Inquiry.

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Booth 403

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The Industry Advisory Board to AAMVA supports the mission of AAMVA by serving as trusted advisors to AAMVA and its members through open communication and the highest level of integrity; enhances communication and understanding between the private sector and AAMVA members; promotes the adoption of industry best practices and ethics; supports AAMVA training and education programs; and supports AAMVA efforts to increase jurisdictional participation in AAMVA activities.

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P: 978-215-2400 | www.morphotrust.com

MorphoTrust USA is the leading provider of identity solutions and services in the U.S. – serving all 50 states and many federal agencies – with solutions that effectively verify individual identities, and enable trusted transactions, while reducing fraud and enhancing national security. We are the trusted partner for providing complete driver license and ID issuance solutions to 41 of 50 states, and have led the industry through every major “first.” Our leadership continues with MorphoTrust™ Complete MVA and MorphoTrust™ Identity Fabric, enabling state and motor vehicle agencies to better communicate and collaborate while making significant advancements in staff efficiency and customer service.
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*In business since 1974, PDP Group offers title administration, electronic lien and title, insurance tracking, document storage and retrieval. PDP also provides private label insurance products. PDP has offices located in the United States and Canada.*

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Booth 302

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Q-Matic Corporation
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*Booth 605*
Paul Fussner | fussner@wihgroup.com
P: 440 358-9488 | www.waldale.com

The Waldale Irwin Hodson Group, with five license plate manufacturing and fulfillment sites located across both the United States and Canada, provides a wide range of products and services to both the License Plate and Motor Vehicle communities. We use the most current industry ‘best practice’ concepts to supply our North American jurisdictional customers with first rate, quality products and superior customer service.
Z-Square Technology LLC  
Booth 606
Dean Wormell | dean.wormell@zsquaretech.com
P: 617-401-2447 | www.zsquaretech.com

Z-Square Technology offers comprehensive, highly flexible, cutting-edge, and cost effective secure credentialing, modernization, and driving testing solutions. Our product offering includes America's ID™ (AID), a fully compliant Driver License and Identification Card system for the issuance of secure Driver's License, Identity Cards, Voter Registration, and other identity products. Our next generation intelligent modernization system, AID-IMS™, is a commercial off the shelf solution, which provides complete financial processing and financial responsibility, hearing and violations, dealership and inspection stations management, inventory management, and interfaces with internal and external systems. We also offer one of the leading driver testing and scheduling systems.

Zebra Technologies  
Booth 101
Donna Atkins | datkins@zebra.com
P: 847-793-2600 | www.zebra.com

Zebra’s innovative card printing solutions offer security features for all components of an advanced security card system, including cards, print ribbons, laminates, printers and state-of-the-art software. Zebra’s long lasting, tamper resistant identification cards are difficult to counterfeit—customizable levels of security make protecting your ID cards easier, faster and more economical.
### Sponsors

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<th>Sponsors</th>
<th>Activities/Events</th>
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<td>3M Traffic and Safety Security Division</td>
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<td>AudatExplore</td>
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<td>CBN Secure Technologies, Inc.</td>
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<td>Clerus Solutions</td>
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<td>Fast Enterprises, LLC</td>
<td>Board Breakfast, Monday Afternoon Break</td>
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<td>Gemalto</td>
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<td>Insurance Information Exchange</td>
<td>Awards Luncheon</td>
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<td>Intellectual Technology, Inc.</td>
<td>Golf</td>
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<td>LexisNexis Risk Solutions</td>
<td>Georgia State Banquet Co-sponsor &amp;</td>
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<td>Youth/Guest Activity at the Georgia Aquarium</td>
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<td>Manheim</td>
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<td>Marquis ID Systems</td>
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<td>MorphoTrust USA</td>
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<td>Motor Vehicle Network</td>
<td>Youth T-Shirts</td>
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<td>PDP Group, Inc.</td>
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<td>U-Haul</td>
<td>Past President’s Breakfast</td>
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<td>Valid USA</td>
<td>Tuesday Morning Refreshment Break</td>
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Georgia Sponsors

Coca Cola
University of Georgia
Georgia Institute of Technology
Kia Motor Company
Georgia-Pacific
The Carter Center
Georgia Office of Highway Safety
Delta Airlines
Porsche Cars North America
Wayne Reece and Associates
Bridgestone Golf
AFLAC
Georgia Department of Agriculture
Georgia Department of Public Safety, Motor Carrier Compliance Division
Georgia Motor Trucking Association
State Farm Insurance
Trummie Patrick State Farm Insurance
DSW Shoes
Atlanta Braves
The Greentree Spa
Swamp Thang Custom Calls
Mellow Mushroom
The Varsity
National Organization of Youth Safety
The Law Offices of Vincent J. Ciecka
GovConnect
Cinnabon
Georgia Department of Driver Services
Serenity in the Mountains
Southeast Lineman Training Center
BareKnuckles BBQ, Inc.
Georgia Department of Transportation
Industry Advisory Board

Thank you to the Industry Advisory Board for their collective support of the AAMVA Region II Conference.

3M
American Bank Note Company
AudaExplore
Carfax, Inc.
CBN Secure Technologies Inc.
Computerized Vehicle Registration
Datacard Group
De La Rue ID Systems and Security Print Inc.
DealerTrack
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Experian Information Solutions, Inc
Giesecke & Devrient
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HireRight
Insurance Information Exchange
Insure-Rite, Inc.
Intellectual Technology, Inc.
Intellicheck Mobilisa
LexisNexis Risk Solutions
Manheim Auctions
MorphoTrust USA, a Safran Group company
NIC Inc.
OpenText
OpSec Security Group
Parsons
Penske Truck Leasing, Co., LP
Q-Matic Corporation
R. L. Polk & Company
Solutions Thru Software International
TML Information Services, Inc.
U-Haul International
Xerox State & Local Solutions, Inc.
Zebra Technologies Corporation
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<th>Year</th>
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<td>T. Weller Smith, Alabama*</td>
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<td>Henry J. Diggers, Florida*</td>
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<td>J. C. Webb, South Carolina*</td>
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<td>E. J. Arney, Texas*</td>
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<td>Orville Howard, Kentucky*</td>
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<td>Joe W. Garrett, North Carolina*</td>
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<td>W. H. L. Woodyard, Arkansas*</td>
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<td>Bart Couch, Texas*</td>
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<td>Glenn Lovern, Kentucky</td>
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<td>Robert L. Lester, Oklahoma*</td>
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<td>William M. Gardner, Oklahoma*</td>
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<td>1971</td>
<td>J. I. Lowe, Florida*</td>
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<td>1972</td>
<td>Paul Gaither, Mississippi*</td>
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<tr>
<td>1973</td>
<td>Emory P. Austin, South Carolina</td>
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</tbody>
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*Deceased
Join Us in Mississippi

2014 Region II Conference
Biloxi, MS | June 22-26

Mississippi 2014

You are cordially invited to attend the Annual Region II Conference of the American Association of Motor Vehicle Administrators (AAMVA), which will be held on June 22-26, 2014, in Biloxi, Mississippi. You’ll receive the South’s warmest welcome! The conference will be held at the beautiful IP Casino Resort Spa, the Mississippi Gulf Coast’s premier one-stop resort destination.

Our theme for what is sure to be an exciting Region II Conference is “Cruising with Safety, Driven by Technology”. The Mississippi Gulf Coast overlooks the sparkling Gulf of Mexico and features sixty-two (62) miles of scenic shoreline available for cruising. The Gulf Coast offers a wide variety of activities, from hot casino action to the solitude of paddling a kayak on one of our pristine rivers or bayous. A few of the many attractions available are Beauvoir, the home of Jefferson Davis and his Presidential Library; Biloxi Lighthouse, NASA’s Stennis Space Center, art museums, Ship Island Excursions, golf courses and chartered fishing. And since Mississippi is the Birthplace of America’s Music, please enjoy the Mississippi Blues Trail’s four Gulf Coast markers and the music featured at many of our venues.

Conference activities will begin on Sunday evening, June 22, with the President’s Reception and will continue through the Mississippi State Banquet on Wednesday evening, June 25.

Our Conference Staff members are planning rewarding conference sessions and events for your entertainment and enjoyment. Please make plans to attend our conference and see for yourself the exciting Mississippi Gulf Coast. We welcome you to Mississippi, it’s like coming home!

Tony Lawler,
Property Tax, Director, MS DOR
Let’s Talk
Collaboration
Targeted Results
Performance Management
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Our certified Project Management Professionals offer over 120 combined years of driver license and information management expertise. Clerus Solutions assists driver license and vehicle administrators with program planning, analysis and compliance monitoring by facilitating:

* State to state partnerships
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jbrown@clerussolutions.com