



Saturday, July 13, 2013

6:00 pm - 10:00 pm

Board of Directors/Chief Administrators Dinner

(by invitation only)

Sunday, July 14, 2013

8:00 am - 5:00 pm

Exhibitor Setup/Conference Registration

7:30 am - 9:00 am

Board of Directors Breakfast

9:00 am - 10:30 am

Board of Directors Meeting

6:00 pm - 8:30 pm

President's Welcome Reception

Monday, July 15, 2013

7:00 am - 8:30 am

Continental Breakfast

8:45 am - 10:00 am

Opening Ceremonies

10:00 am - 10:30 am

Exhibit Hall Opening and Ribbon Cutting

Refreshment Break with Exhibitors

10:30 am - 12:00 pm

General Session: Customer Service - Giving Customers What They Want, How They Want It

Learn how jurisdictions are implementing customer communication programs, community outreach, alternative services, self-service kiosks, mobile services, online services, social media, and apps.

12:00 pm - 1:30 pm

Luncheon with Exhibitors

1:30 pm - 3:00 pm

Concurrent Sessions

- **E-ID, DLDV, and Privacy - Conducting Business Securely**
As technology progresses, we are heading toward electronic versions of identification verification. eID//DLDV will discuss future use of electronic verification while conducting business both in person and online.
- **Emerging Vehicle Issues**
Get the latest information on autonomous vehicles and updates on NMVTIS, E-titles, E-signature, and odometer issues.

3:00 pm - 3:30 pm

Refreshment with Exhibitors

3:30 pm - 5:00 pm

Concurrent Sessions

- **Teen Driver Safety - What Else Can We Do?**
Parental involvement, Driver Education Assessment, testing techniques, CT's video contest, QC's evolution since implementing GDL in 1998.
- **Safety and Emissions Testing - Future of Vehicle Inspections**
Presentation by an emissions expert, state-of-the-art testing techniques, best practices for jurisdictions.

6:00 pm - 10:00 pm

Region I Fun Night

Join us at Pizzadili Vineyard and Winery, (<http://www.pizzadiliwinery.com/>) where two brothers brought a little touch of their home country, Italy, to a small town that they are proud to call home--Felton, Delaware.

Tuesday, July 16, 2013

7:30 am - 9:00 am

U-Haul Past President's Breakfast

9:00 am - 10:15 am

General Session: ICE Fraud Update: An Insider's Perspective

Presentation by ICE, testimony from a former ICE defendant, success stories using anti-fraud technology such as facial recognition, and a prosecutor's perspective on the world of identity theft.

10:00 am – 5:00 pm

A Day of Tax Free Shopping or Fun in the Sun

Guests can enjoy a day trip to Rehoboth Beach and Tanger Rehoboth Outlets. For those wishing to shop and take advantage of Delaware's tax free shopping, the bus will stop at all three outlets (<http://www.tangeroutlet.com/rehoboth/directory>). There is a free Tanger Trolley that will take you from outlet to outlet. If you wish to spend your day at the beach, the bus will stop at the Rehoboth Beach boardwalk. You can relax on the beach, enjoy some Grotto's Pizza on the boardwalk and take the kids to Funland. <http://www.cityofrehoboth.com/>. The bus will leave Dover Downs Hotel & Casino at 10:00 am and will depart the outlets and Rehoboth Beach at 5:00 pm to return to Dover Downs Hotel & Casino.

10:15 am - 10:45 am

Refreshment Break

10:45 am - 12:30 pm

General Session: Partnership Update - FMCSA, NHTSA, DHS, IRP & DIVS

A session to provide a brief update from all DMV partners with an opportunity for questions at the end.

12:30 pm - 1:45 pm

Lunch with Exhibitors

Vendor Networking Golf Outing

Golf at the beautiful Wild Quail Golf & Country Club (<http://www.wildquail.net/>). If you are interested in participating, please contact Dan Gill for more information. Dan can be reached by email at thegillgroup@yahoo.com.

1:45 pm - 3:00 pm

QuickConnect

3:00 pm - 3:30 pm

Refreshment Break

3:30 pm - 5:00 pm

Concurrent Sessions

- **Mature Drivers - A Look into a Growing Population**
MD Mature Driver Study, consideration of using contrast sensitivity vision screening, and cognitive impairment.
- **VMT, Tolling and License Plate Issues**
Interoperability, jurisdiction reciprocity, and a session to discuss plate issues such as plate readers, vanities, etc.

Wednesday, July 17, 2013

7:30 am - 8:30 am

Breakfast

8:30 am - 10:00 am

General Session: Disaster Preparation and Recovery Roundtable

What do DMV's do before and after a natural disaster? Learn more at this "lessons learned" roundtable discussion.

10:00 am - 10:30 am

Refreshment Break

10:30 am - 12:00 pm

Concurrent Sessions

- **Standing Committee/Working Group Updates**
A session where a member of each Standing Committee will provide an update on the work that is happening within the various AAMVA working groups. This session will cover topics not already covered throughout the rest of the conference.
- **Traffic Incident Management**

12:00 pm - 1:30 pm

Awards Luncheon

1:30 pm - 3:00 pm

General Session: Modernization - Lessons Learned

3:00 pm - 3:30 pm

Refreshment Break

3:30 pm - 5:00 pm

Administrator's Roundtable and Region I Annual Membership Meeting

5:30 pm - 6:30 pm

Charity Auction

The Region I auction will benefit the Greater Dover Boys & Girls Club. Please provide an item for the auction and be prepared to bid on items donated by others. This is money well spent and a wonderful way to leave a lasting gift to the citizens of Dover.

6:30 pm - 7:30 pm

Delaware State Reception

7:30 pm - 9:30 pm

Delaware State Banquet

When was the last time you were at a Masquerade Ball? Here's your chance to don a mask (provided by Region I) and dance the night away.

Thursday, July 18, 2013

7:00 am - 8:30 am

Get Away Breakfast