Traffic Incident Management – Why Should the DMV Care?

Traffic Incident Management
Public Outreach Toolkit

AAMVA 2013 Region I Conference
Wednesday, July 17, 2013

Breck Jeffers
DelMar Division, Maryland Office
Federal Highway Administration, US DOT
Traffic Incident Management

safe
reliable
travel smooth
fast response
timely
cost-saving
efficient
Traffic incidents are just about anything that happens on or near a roadway that affects traffic.

- They create unsafe situations and put lives at risk, and cause delays.
- They compromise our safety, and cost us time and money everyday.
Do Your Part!

What You Need to Know

1. Move your car to a safe place – out of the travel lanes – if you are involved in an incident, and there are no injuries.

2. When you see flashing lights ahead of you, you need to slow down and/or move over. You can be ticketed for failing to do this!

3. Help keep your loved ones safe and avoid a ticket. Tell your friends and family about these laws.
Traffic Incident Managers Can’t Do It Alone!
**Pop Quiz!**

Match the numbers on the following slide to these facts!

<table>
<thead>
<tr>
<th>Do you know?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of law enforcement officers killed being struck by a vehicle since 2000</td>
</tr>
<tr>
<td>Gallons of fuel wasted by Americans idling in incident-related traffic</td>
</tr>
<tr>
<td>Number of minutes added to traffic delay for every minute a lane is blocked due to a traffic indent</td>
</tr>
<tr>
<td>Number of hours the average American commuter spends idling in traffic every year</td>
</tr>
<tr>
<td>Percent jump in costs associated with traffic incidents over past 4 years.</td>
</tr>
<tr>
<td>Number of responders in harm’s way at an incident scene on any given day</td>
</tr>
<tr>
<td>Average number of responders (police, fire, EMS, tow truck drivers, and transportation/maintenance workers) injured every year responding to a traffic incident</td>
</tr>
</tbody>
</table>
## Answer Key

<table>
<thead>
<tr>
<th>Fact</th>
<th>Answers</th>
</tr>
</thead>
<tbody>
<tr>
<td>160+</td>
<td>Number of law enforcement officers killed being struck by a vehicle since 2000</td>
</tr>
<tr>
<td>2.8B</td>
<td>Gallons of fuel wasted annually by Americans idling in incident-related traffic</td>
</tr>
<tr>
<td>4+</td>
<td>Number of minutes added to traffic delay for every minute a lane is blocked due to a traffic indent</td>
</tr>
<tr>
<td>36</td>
<td>Number of hours the average American commuter spends idling in traffic every year</td>
</tr>
<tr>
<td>85</td>
<td>Percent jump in costs associated with traffic incidents over past 4 years.</td>
</tr>
<tr>
<td>38,000</td>
<td>Number of responders in harm’s way at an incident scene in a 24-hour period</td>
</tr>
<tr>
<td>20,000</td>
<td>Average number of responders (police, fire, EMS, tow truck drivers, and transportation/maintenance workers) injured every year responding to a traffic incident</td>
</tr>
</tbody>
</table>
So what is a “traffic incident” anyway?
Who Responds to Traffic Incidents?
Traffic Incident Management Helps Everyone

• Traffic Incident Management
  Responders work together as a team to respond safely and quickly.
  › Firefighters
  › Law enforcement officers
  › EMS responders
  › Transportation / Safety Service Patrols
  › Maintenance crews
  › Towing and recovery
  › 911/Dispatch
Pop Quiz!

• What’s a traffic incident?
• What should you do with your vehicle—if you safely can—if you are in a traffic incident?
• What should you do when you see flashing lights on a roadway?
• What should you do when you leave this room today?
TIM Public Outreach: Brainstorming

You can help spread the word in your community using the TIM Public Outreach Toolkit Products. They are freely available and customizable:

http://www.ops.fhwa.dot.gov/eto_tim_pse/timtoolbox/
Questions?

Breck Jeffers
Breck.Jeffers@dot.gov
410.779.7153

Thank you.