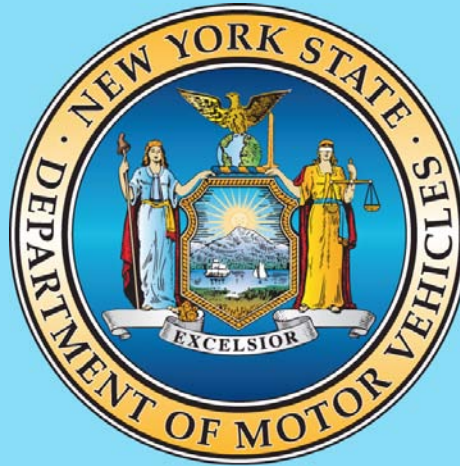


# New York State's Response To Hurricane Sandy



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# Hurricane Sandy Impacts on NY DMV

- Monday, October 29, 2012—Storm hits NYC closing all state offices in NYC Metro Area
- Offices will remain closed until Friday, November 2, 2012
- 5 DMV offices suffer significant flood damage and are unable to open



# Disaster Recovery Center Opens

- Saturday, 11/3/12—Governor Cuomo opens Disaster Recovery Centers in impacted areas that are staffed by various state agencies, including DMV



# Disaster Recovery Center Transactions

- Disaster Recovery Centers offer certain NO FEE DMV Transactions including:

- Duplicate Licenses
- Duplicate Titles
- Duplicate Registrations
- Plate Surrenders
- Original Registrations

The Disaster Recovery Centers processed a total of 11,932 DMV transactions



# Other Issues

- Power, phone, and cell loss affected most of the NYC metro area for up to 10 days
- Flooding impacted access to some areas of NYC
- Numerous false alarms at offices
- Loss of equipment, state vehicles, etc.
- Mold issues after the storm

# Impacts on Salvage Vehicles

- 155,000 vehicles that were registered and/or titled in New York State were totaled by insurance companies and were sold as salvage
- Over 100,000 vehicles registered and titled in NYS were transferred to a dismantler or scrap processor after the storm
- All of the vehicles were issued a NYS Salvage Certificate
- Municipalities in NYS towed or impounded over 5,000 vehicles that were abandoned, impeding traffic or cleanup efforts
- Approximately 100,000 vehicles from NJ and 50,000 from CT were also salvaged

# Additional Issues

- Storing and processing vehicles



# Additional Issues

- Processing three times the normal salvage applications we process in a year within a 6 month period
- A batch of 20,000 salvage applications we received in a 48 hour period:





# Additional Issues

- Maintaining processing times and timely updates to NMVTIS and data customers

# Queens, New York



## A vehicle parked in the driveway in Queens



## New car depot for NYC taxis



- An underground garage flooded
- Some vehicles floated to the top



# Agency Assistance

- Working in conjunction with AAMVA and US DOJ, NYS DMV secured a \$78,000 grant to utilize OT to process the “flood” of salvage paperwork
- This allowed us to process all new salvage ownerships transfers within 10 days of receiving them
- Normally we update the records within NMVTIS within 24 hours
- We utilized NMVTIS to screen and prevent undisclosed out of state salvage from coming into NY

# Agency Assistance

- We provided a free link on our website for customers to check the VIN numbers of potential used vehicles via NICB



# Questions?

