New York State’s Response
To Hurricane Sandy

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Hurricane Sandy Impacts on NY DMV

- Monday, October 29, 2012—Storm hits NYC closing all state offices in NYC Metro Area
- Offices will remain closed until Friday, November 2, 2012
- 5 DMV offices suffer significant flood damage and are unable to open
Disaster Recovery Center Opens

- Saturday, 11/3/12—Governor Cuomo opens Disaster Recovery Centers in impacted areas that are staffed by various state agencies, including DMV
Disaster Recovery Center Transactions

- Disaster Recovery Centers offer certain NO FEE DMV Transactions including:
  - Duplicate Licenses
  - Duplicate Titles
  - Duplicate Registrations
  - Plate Surrenders
  - Original Registrations

The Disaster Recovery Centers processed a total of 11,932 DMV transactions
Other Issues

- Power, phone, and cell loss affected most of the NYC metro area for up to 10 days
- Flooding impacted access to some areas of NYC
- Numerous false alarms at offices
- Loss of equipment, state vehicles, etc.
- Mold issues after the storm
Impacts on Salvage Vehicles

• 155,000 vehicles that were registered and/or titled in New York State were totaled by insurance companies and were sold as salvage.

• Over 100,000 vehicles registered and titled in NYS were transferred to a dismantler or scrap processor after the storm.

• All of the vehicles were issued a NYS Salvage Certificate.

• Municipalities in NYS towed or impounded over 5,000 vehicles that were abandoned, impeding traffic or cleanup efforts.

• Approximately 100,000 vehicles from NJ and 50,000 from CT were also salvaged.
Additional Issues

• Storing and processing vehicles
Additional Issues

• Processing three times the normal salvage applications we process in a year within a 6 month period

• A batch of 20,000 salvage applications we received in a 48 hour period:
Additional Issues

• Maintaining processing times and timely updates to NMVTIS and data customers
Queens, New York
A vehicle parked in the driveway in Queens

New car depot for NYC taxis
• An underground garage flooded
• Some vehicles floated to the top
Agency Assistance

• Working in conjunction with AAMVA and US DOJ, NYS DMV secured a $78,000 grant to utilize OT to process the “flood” of salvage paperwork

• This allowed us to process all new salvage ownership transfers within 10 days of receiving them

• Normally we update the records within NMVTIS within 24 hours

• We utilized NMVTIS to screen and prevent undisclosed out of state salvage from coming into NY
Agency Assistance

• We provided a free link on our website for customers to check the VIN numbers of potential used vehicles via NICB
Questions?