Presentation Agenda

• LEAD Program
• Building Leadership Excellence (BLE)
• Emerge
• Succession Planning
LEAD Program Overview

Learn to Lead
Engage with Leadership
Advocate for Improvement
Develop and Grow
LEAD Program Overview

• **Agency Improvement**
  • Agency Improvement Projects
  • Initiative-based Improvement Projects
  • Community Service Project

• **Training Courses**
  • In-person Trainings
  • Online Trainings

• **Group Leader Role Assignment**

• **BMV Leadership Roundtable**

• **Career Exploration**
  Individual Development Plans

• **Team Building**

• **Communication Methods**
  • Email
  • Conference Calls/ Video Conferences/ Webinars
    ○ Laptops for Use in Branch
  • In-Person Meetings
Supervisor focused soft skills training
In-person training
11 focus areas (handout-overview)
- Communication Styles
- Dealing with Difficult People
- Leadership Fundamentals
- Leading Your Team
- Managing Employee Performance
- Strategic Leadership
- Avoiding Burnout
- Leadership Credibility
- Understand and Managing Differences
- Managing Team Conflict
- Thinking Strategically
• Transitioning front line associates to front line leaders.

• Program & curriculum is currently in development

• The program will contain a tool box of reference material to help new leaders and those who are recently promoted, better understand the role of leadership.
Succession Planning

- Identify risk – potential turnover
- Identify key talent
- Create development plans
For More Information

Contact:
Noah Shelton
Deputy Commissioner, Branch Operations
Indiana Bureau of Motor Vehicles
100 North Senate Avenue - Room 420
Indianapolis, IN 46204
Office: (317) 234-8075
Mobile: (317) 605-1164
Fax: (317) 233-3135

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