



**U.S. Citizenship  
and Immigration  
Services**

# **AAMVA 2016 Annual International Conference**

**Timothy Benz, SAVE Program**

**FY16 Program Updates**



# Agenda

SAVE  
Program  
Status

Upcoming  
Changes

Training  
and  
Support



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# SAVE Turns 30!

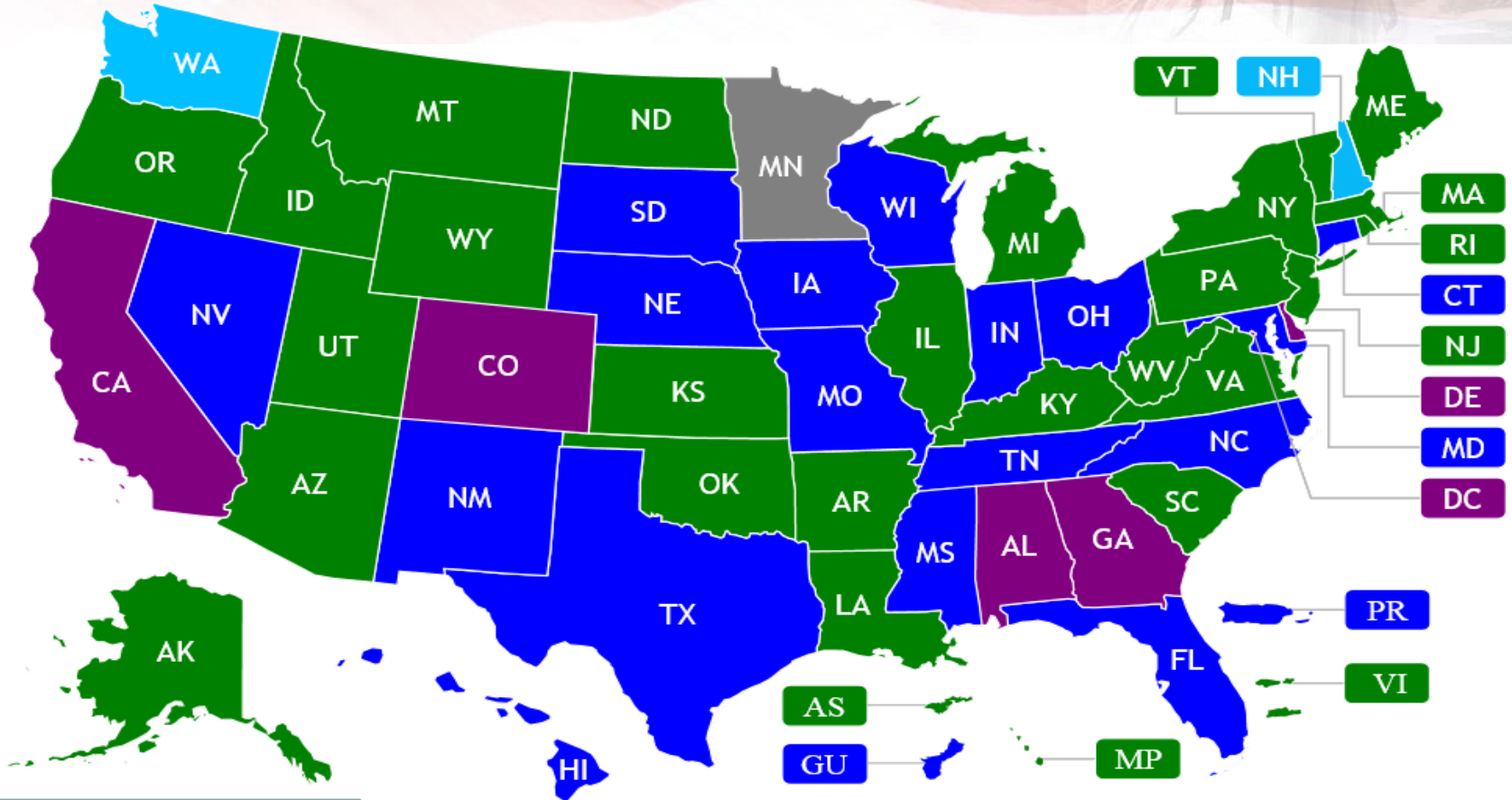
- SAVE was established by the Immigration Reform and Control Act (IRCA) in 1986
- SAVE has processed over **235 million** immigration verifications in its existence
- From modem to mainframe to the world wide web, SAVE has come a long way– and we want to thank you for partnering with us on this journey!



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# SAVE Access Method Map



## Legend

- SAVE Web
- SAVE Web Services
- SAVE VLS
- SAVE VLS Onboarding

>> As of May, 2016





# SAVE Connections Upgrades Needed

- SAVE Releases System Enhancements Regularly
  - Enhancements are available immediately in the SAVE Web interface
  - For Web Services and VLS-using agencies, each enhancement must be built into your interface
    - ❖ Agencies with Web Services are required to upgrade **within 18 months** of a new Release.
  - New functions available: Photo Tool, Scan and Upload, Auto 2<sup>nd</sup> Step, and lots more!
  - Enhanced connections provide more information, higher success rates, and improved security



# Upcoming Changes

## ■ Case Alerts

- Currently SAVE users must check back often on cases awaiting additional verification responses
- Targeted for this Fall, SAVE will implement Case Alerts:
  - ❖ Allows users to receive an alert when a response is received from DHS for one of their cases
  - ❖ Configurable to allow each user to turn on or off the Case Alerts function
  - ❖ Improves efficiency and will speed up benefit granting process



# Paper Processing Elimination

- SAVE Announces Sunset Date for Paper Processing
  - SAVE will stop accepting paper-based documents for immigration verification beginning **May, 2018**
  - This includes 3<sup>rd</sup> Step G-845's with the copies of immigration documents, as well as the original 1<sup>st</sup> Step G-845 verifications
  - All agencies will need to use the scan-and-upload feature to submit documentation when prompted
  - Moving away from paper processing improves data security, application processing times, and saves trees and ink



# Training Update

Home Cases Profile Agency Reports **Help** Sign Out

Welcome to **SAVE**  
Systematic  
Alien Verification  
for Entitlements

View Resources  
Take Tutorial  
Contact Us

QUICK LINKS  
Initial Verification  
Search Cases  
Resources

Red arrows point to the 'View Resources' link in the dropdown and the 'Resources' link in the quick links section.

Home Cases Profile Agency Reports **Help** Sign Out

## VIEW RESOURCES

INFORMATION LIBRARY

Click on a link below to learn more about the SAVE program.

Guidance and Manuals

- Class of Admission (COA) Tables [xLS]
- Glossary of Terms
- I-94 Quick Reference Guide for Local, State and Federal Agencies [PDF]
- SAVE Case Check Agency User Guide [PDF]
- SAVE Case Check Summary [PDF]
- SAVE Guide on Immigration Documents Commonly Used by Benefit Applicants [PDF]
- SAVE Program Guide [PDF]
- SAVE User Reference Guide [PDF]

Fact Sheets

- Billing and Collections [PDF]
- Deferred Action for Childhood Arrivals (DACA) [PDF]
- Evidence of Immigration Status for Temporary Protected Status Beneficiaries [PDF]
- Retention Policy for Scan-and-Upload and Photo Tool [PDF]
- SAVE Fact Sheet for Benefit Applicants [PDF]

Interactive Training Materials

- How SAVE Verification Works
- How SAVE Works - Agency Agreements
- SAVE Case Check
- SAVE Comprehensive Tutorial
- SAVE System Enhancements Training [PDF]
- SAVE System Redesign Tutorial [PDF]
- SAVE Training Course [PDF]

Benefit Application Materials

- How to Correct Your Records [PDF]
- Information for Noncitizens Applying for a Public Benefit [PDF]
- SAVE Applicant Brochure [PDF]  
(Multilingual version available here)
- SAVE Applicant Postcard [PDF]  
(Multilingual version available here)
- SAVE Case Check Notice for Applicants [PDF]
- SAVE Overview For New and Current SAVE Participants

A red arrow points to the 'SAVE Comprehensive Tutorial' link.





# TRAINING UPDATE

Home > SAVE

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## SAVE

What is SAVE



About the SAVE Program



SAVE Toolkit

Getting Started



For Benefit Applicants



Contact SAVE

Publications

SAVE Case Check

SAVE Agency Search Tool

## **SAVE** Training Opportunities

Systematic Alien Verification for Entitlements



### WELCOME to SAVE Training

SAVE offers a variety of training opportunities for our users. Training is essential and will help you get the most out of SAVE.

### SAVE Tutorial

In four quick and interactive lessons, this tutorial provides important information about how SAVE works. To get the most out of SAVE, as the SAVE Program Guide explains, you must complete this tutorial before accessing the system. After each lesson, you will take a knowledge check and receive a *Certificate of Completion*.

Before beginning each lesson, please read the [SAVE Training Directions](#).

### Lessons

- [Lesson 1: The SAVE Program Overview](#)
- [Lesson 2: Immigration Classifications and Most Common Immigration Documents](#)
- [Lesson 3: The SAVE Verification Process](#)
- [Lesson 4: Setting up Your Agency and User Roles and Responsibilities](#)
- [Final Quiz: Program Assessment of All Four Lessons](#)



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# SAVE Logo



- Post the SAVE Logo to advertise that you use SAVE
- The SAVE Logo is protected by trademark
- To learn more about the SAVE Logo use and guidelines, please visit the [SAVE Logo use webpage](#)



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# Resources Available

## Customer Service

- SAVE Program Assistance  
(877) 469-2563
- Technical Assistance  
(800) 741-5023
- SAVE Website  
[www.uscis.gov/SAVE](http://www.uscis.gov/SAVE)
- DMV POC email  
[Timothy.Benz@dhs.gov](mailto:Timothy.Benz@dhs.gov)
- SAVE Email  
[SAVE.help@uscis.dhs.gov](mailto:SAVE.help@uscis.dhs.gov)

## Training Resources

- Online Tutorials
- Onsite Training
- Free Webinar Training
- Online User Guides
- Online Reference Materials

