Maryland S2S Implementation Effort
• Participated in requirements development through DIVS – based on Real ID and flexibility with individual state needs

• Developed by the states, for the states

• Maryland Real ID compliant since December 2012
Implementation Effort

Population

- 224,000 CDLIS pointers
- 4.6M Non-CDL pointers

Investment

- Core business and IT team from CDLIS group
- Original implementation web services; realized too many risks
- Made decision to move to UNI development
• Implemented end of January 2016 – 3rd state
• 5,000 hours - Lessons learned by early adopters has been helpful to reduce development for subsequent jurisdictions
• Customer agent notifies someone if a product is found in another jurisdiction. Customer decides to continue or stop the process.
• Maryland’s existing CDL Help Desk at central office expanded to take calls regarding S2S as well as work errors. Need dedicated resources.
Important to determine state specific business rules from the beginning, scenario specific

Enhanced knowledge of existing business processes

Training all staff is critical

Allow staff on front lines the ability to make decisions on duplicates

Make sure bulk load is as clean as possible. Suggest running CD31 on a monthly basis.

Already seeing benefits for automation of manual processes, will expand with more states participating
Lessons Learned/Benefits

- Utilize federal grant funding – FMCSA, NHTSA and DHS
- Data accuracy and integrity – prevent fraud on front end, not only for your agency but other organizations who depend on our data
- Highway safety benefits
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State-to-State Website:

http://www.aamva.org/State-to-State/