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2018 Workshop and Law Institute - Session Spotlight

We have planned a program packed with informative sessions! Here's just a highlight of what you can expect at the 2018 Workshop and Law Institute:

Guidance for Jurisdictions Regulating Automated Vehicles

Wednesday, March 14, 10:30 am - 12:00 pm

In this session, we will discuss the soon to be published AAMVA document, *Jurisdictional Guidelines for the Safe Testing and Deployment of Highly Automated Vehicles*, federal automated vehicles legislation, U.S. DOT guidance, jurisdictional trends, and the impact of automated vehicles on law enforcement.

Tools to Evaluate Cognitive Impairment

Tuesday, March 13, 3:45 pm - 5:00 pm

In this session, you will hear about different tools used to objectively evaluate cognitive impairment at the DMV counter and by law enforcement at roadside. Participate in the interactive discussion about the innovative approaches different agencies are taking in assessing cognitive impairment.

For more information about these and other sessions, please view our [Program-at-a-Glance!](#)

AAMVA Speaks to U.S. Air Force Fleet Managers



AAMVA's Ian Grossman gave an overview of AAMVA to the Air Force Fleet Managers gathered in Washington DC for the 2018 FedFleet Conference. AAMVA was part of an afternoon session focused on programs underway to transition service members into comparable civilian career fields. The Air Force has been working with AAMVA for the past two years to implement the 2005 CDL Test System, including training/certifying all Air Force CDL knowledge and skills test examiners so that they are held to the same training, certification and testing standards as state or third party CDL examiners. Upon conclusion of this effort approximately 125 Airmen will be certified as CDL Knowledge/Skills Test Examiners; and will administer the same knowledge and skills tests to their license applicants as those conducted by State Driver License Agencies (SDLAs). We anticipate that this will be the first step toward the even exchange of an Air Force military CDL for a comparable State CDL. Ian was joined by AAMVA's Denise Hanchulak and Karen Morton as they received a challenge coin and plaque of appreciation from the Air Force.

Welcome Associate Members!

AAMVA is pleased to welcome the following organizations to our Associate



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OUR EVENTS

FEBRUARY

5-6 | [2018 February Disability Placard Fraud Working Group Meeting](#)

Phoenix, AZ

6-7 | [2018 February NMVTIS Business Rules Working Group Meeting](#)

Phoenix, AZ

8-9 | [2018 February Suspended Driver Alternative Reinstatement Working Group Meeting](#)

Phoenix, AZ

MARCH

13-14 | [2018 AAMVA Workshop and Law Institute](#)



OUR WEBINARS

FEBRUARY

7 | [CIO Roundtable Webinar Series: Part 1 - Promises of Cloud Computing](#)

13 | [NMVTIS State Web Interface – Understanding the Administrative Features](#)

20 | [NMVTIS State Web Interface – How to Correct Title and Brand Data on the Central Site](#)

27 | [NMVTIS State Web Interface – Instant Title Verification Using the VIN Search Feature](#)

[REGISTER ONLINE!](#)

SYSTEMS TRAINING

FEBRUARY

CDLIS and Related Topics

6 | [CD07 Add New Driver \(intermediate\)](#)

7 | [CD09 Change Data \(intermediate\)](#)

Membership Program. Follow the links below to learn more about each organization:

- Thomson Reuters - <https://www.thomsonreuters.com>
- KAR Auction Services - <https://karauctionservices.com>
- Accenture - <https://www.accenture.com>

AAMVA in Police Chief Magazine

Paul Steier, AAMVA Law Enforcement Program Manager, was recently published in the IACP Police Chief on-line magazine. The article, titled “*Driver’s Licenses on a Smartphone: Roadside Implications for Law Enforcement*” is now live online at <http://www.policechiefmagazine.org/drivers-licenses-on-a-smartphone>. This article is open-access, so can be viewed by anyone and members are encouraged to share the link as widely as possible.

The Week's Webinars

[CIO Roundtable Webinar Series: Part 1 - Promises of Cloud Computing](#)

Wednesday, February 7, 2018, 1:00 - 2:30 pm (ET)

AAMVA is re-launching its CIO Roundtable Webinar Series. These webinars are intended to address IT issues relevant to CIOs and other technology staff members of U.S. and Canadian motor vehicle agencies. Each webinar will cover current trends and topics relevant to information systems and technology. This webinar is the first part in a three-part series that will focus specifically on the promises of Cloud Computing. Part 2 will focus on AAMVA's journey to the Cloud and Part 3 will address the topic of DevOPS. The webinar is also designed to include time for jurisdictions to raise questions and discuss matters relevant to their own information technology systems.

JURISDICTION NEWS

Georgia Department of Driver Services (DDS) Receives High Customer Service Ratings

GA Department of Driver Services (DDS) has received outstanding customer service feedback for the December 2017 monthly customer service survey which is emailed to customers after their visit to a DDS center. Customers are asked three questions regarding their entire customer service experience, and the majority of customers are very happy with the service they are receiving. Since July 2017, DDS has been contacting customers who chose to provide email addresses during their visit. Metrics are a large part of the culture for the entire DDS organization. Metrics are used to monitor productivity and identify gaps that may need improvement. For example, DDS tracks daily service levels to monitor how long customers are waiting. In this instance, DDS goes above and beyond to receive details about each customer's individual experience. [Read more here.](#)

FEDERAL NEWS

NTSB Identifies Safety Issues with HAZMAT Cargo Tanks

A National Transportation Safety Board (NTSB) investigation of a crash involving a semitrailer cargo tank loaded with propane has identified safety issues that while unrelated to the probable cause, pose a substantial risk to the driving public.

According to the NTSB's [investigation](#) of a March 11, 2016 crash involving a 10,500 gallon cargo tank semitrailer, the investigation revealed issues with the loading of the cargo tank, inspection and testing of the tank and the qualification

8 | [CD15 Update AKA Data \(intermediate\)](#)

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OPEN RFPs

[AAMVA RFP - FY 18-036: 2019 AIC](#)

Deadline: February 12, 2018

[Indiana RFP: BMV/C STARS System Modernization RFS 18-023](#)

Deadline: February 14, 2018

[New Jersey RFQ for a Commercial Driver License Testing Pilot Program](#)

New Deadline: February 28, 2018

OUR SURVEYS

Please respond to these surveys from Oregon, Montana, Utah, New Hampshire, Arkansas, Georgia, Florida, British Columbia, and Ohio.

[Record Accounts](#) (Ends 02/19/2018) Responses received from FL, ID, IL, IN, ME, MI MN, MS, NE, NM, NY, OH, VA

[E-Gov Services](#) (Ends 02/21/2018) Responses received from CO, GA, ID, IL, ME, MS, NY, SC, TX, VA.

[Medical Review of Drivers](#) (Ends 02/26/2018) Responses received from AR, FL, LA, NE, SC, WI.

[Instructor side accelerator pedal](#) (Ends 02/26/2018) Responses received from FL, IL, LA, MD, MN, NE, RI, TX, VA, WI.

[Driver License Reciprocity Agreement w/China & UAE](#) (Ends 02/27/2018) Responses received from FL, IL, NE, RI, SC, TX, VA, WI.

[Minor and Infant Identification Cards](#) (Ends 02/28/2018) Responses received from AL, AR, DC, FL, HI, IL, LA, NE, OR, RI, SC, TX, VA, WI.

[Electronic Crash Diagraming](#) (Ends 02/28/2018) Responses received from IL, SC.

[Road Test Scoring Criteria](#) (Ends 02/28/2018) Responses received from AL, FL.

[Call Monitoring Information Request](#) (Ends 03/02/2018)

[Customer Service Rep or Equivalent Information](#) (Ends 02/09/2018) Responses received from CO, FL, HI, ID, IN, KS, MD, ME, MI, MS, NH, NM, NV, ON, PA, SC, TX, VA, VT, WA, YT.

and training of cargo tank inspectors. The issues did not contribute to the crash or the severity of the crash, however, NTSB cites that the issues pose a substantial risk to the driving public. NTSB issued six safety recommendations as a result of their investigation.

FMCSA Submits Information Request for National Consumer Complaint Database

The Federal Motor Carrier Safety Administration (FMCSA) has [submitted](#) an Information Collection Request (ICR) for approval regarding a National Consumer Complaint Database (NCCDB). The NCCDB is an online interface allowing consumers, drivers and others to file complaints against unsafe and unscrupulous motor carriers and/or their employees. The NCCDB also allows complaints to be filed about shippers, receivers, and transportation intermediaries. Complaints cover a wide range of issues, including but not limited to safety, driver harassment, coercion, movement of household goods, financial responsibility instruments for brokers and freight forwarders, and Americans with Disabilities Act (ADA) complaints.

PARTNER NEWS

GHSA Shares Summary of Uniform Procedures for State Highway Safety Grant Program Final Rule Changes

The Governors Highway Safety Association (GHSA) has shared an initial [summary](#) of the major changes under NHTSA's new final rule for safety programs. The GHSA summary provides an in-depth analysis of the major changes and implications for a NHTSA [final rule](#) published on January 25, 2018 regarding "Uniform Procedures for State Highway Safety Grant Programs." That final rule made changes to the revised uniform procedures implementing State highway safety grant programs as a result of the Fixing America's Surface Transportation (FAST) Act. This summary document will help navigate what those changes mean in terms of safety program submissions and identifies how the final rule may affect HSP processing.

Call for 2018 WTS Conference Poster Session Abstracts: Papers due January 26, 2018

The Women's Transportation Seminar (WTS) International has released a request for poster abstracts for the 2018 Annual Conference. This year's annual conference takes place from May 16-18, 2018, in San Diego, California. Themes for the posters include resiliency & sustainability, funding and policy for 21st century innovation, and an electric and connected autonomous transportation future. Abstracts were due January 26, 2018. [Read more here.](#)

You can view all open surveys and responses to all surveys by visiting the [survey tool](#). Please contact [Janice Dluzynski](#) if you have any questions about using the survey tool.



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