

# State to State Verification Service (S2S)

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## Panel of Pilot States

§ Corey Kleist, Wisconsin

§ Anita Boatman, Arkansas

§ Cindy Francke, Idaho



## Agenda

§ What is S2S?

§ Highway Safety Benefits

§ S2S Pilot and Benefits

§ S2S Governance

§ Q&A



## What is S2S?



- § Allows a state to determine if an applicant has a DL or ID card in another state.
- § Provides functionality States have sought for many years - to achieve the goal of “One Driver- One License” for all drivers.
- § Allows all States to enforce their own laws, rules, regulations and policies.
- § Improves Driver License Compact compliance

## What is S2S?

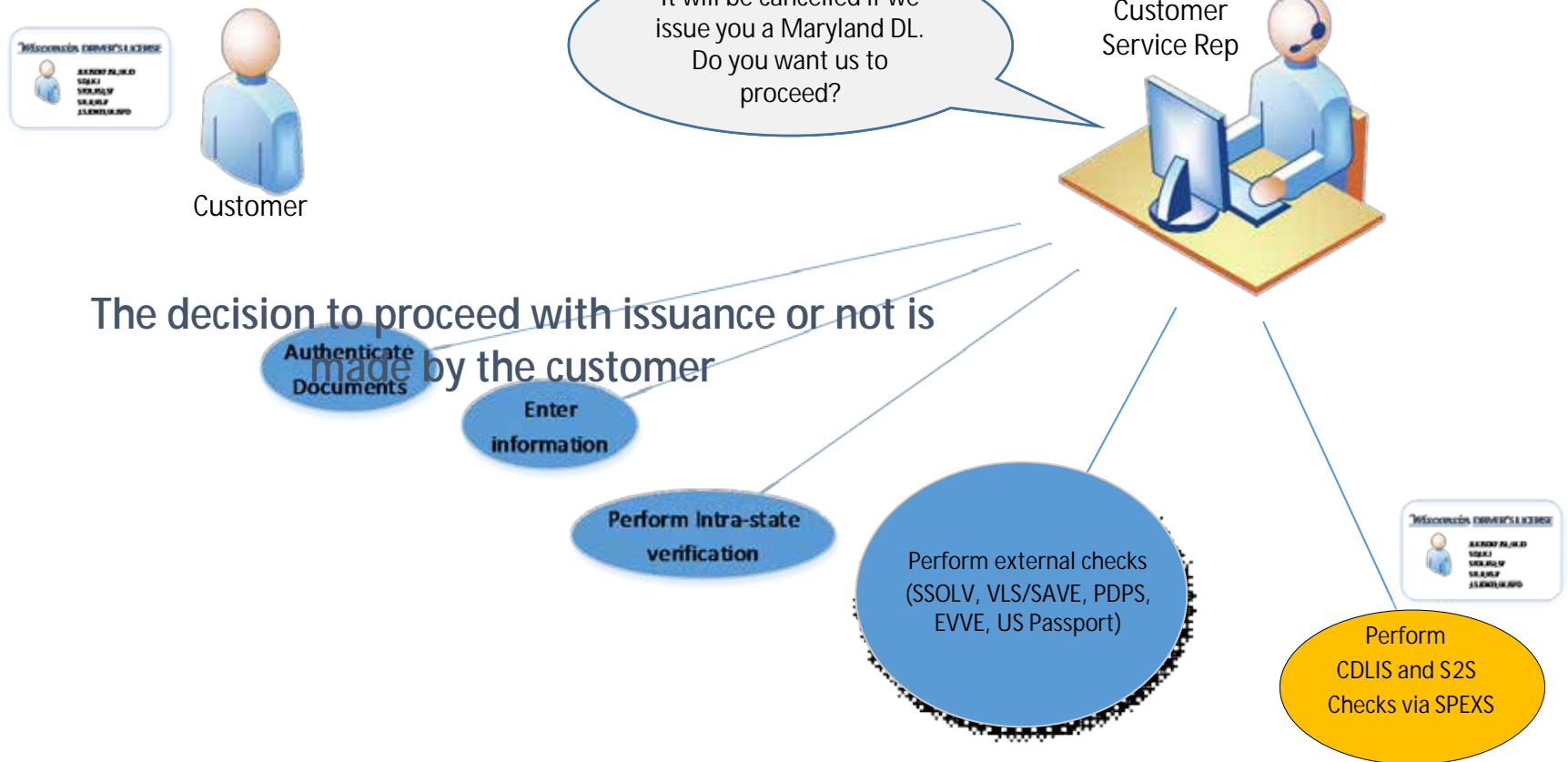


- § Developed by the states, for the states as an extension of the existing Commercial Driver's License Information System (CDLIS) service, which has been in place since 1992.
- § Federal grant funds used to develop and pilot the service through February 2017.
- § Federal grant funds are available to be used by states to implement S2S. (ex. NHTSA 405(c) formula grants, DHS grants)
- § Real ID participation is not required
  - § Participating in S2S does not require a State to participate in REAL ID,
  - § But S2S does help a state comply with Real ID requirements if it chooses to do so.

# State Perspective – Use Case

Base license issuance with S2S and customer does not surrender OOS credential

Maryland Motor Vehicle Administration



## Highway Safety Benefits



**Identity Management:** Participating states can limit a person to one driver license. Participating states can determine if an identity is in use in another state, what credentials were issued under that identity and consolidate the credentials such that a person only has one active driver license in their primary state of residence.

**Integrity:** Use of S2S increases the integrity of driver licenses and Identification cards issued by participating states. This trust supports field operations and electronic verification services with less dependence on manual inspection and training of staff.

**Issuance Decisions:** Use of S2S can help states proactively prevent issuance of driving privileges to problem drivers. States can examine driving records from prior states of record and use that information to determine if the applicant qualifies for a driver license or if an identification card is more appropriate.



## Highway Safety Benefits

**Driver Control Records:** S2S enables participating states to manage driving records more effectively, resulting in a more accurate and complete view of a person's driving record.

**Completeness:** States can electronically accept driving records from prior states of record and consolidate that history into one driver control record maintained by the driver's primary state of residence. Visibility into the driving history across all prior states of record allows the new state of record to build a more complete and accurate picture of the person's driving history.

**Timeliness and Accuracy:** When a driver moves from one state to another, S2S provides an automated process for the new state to become the state of record for that driver, to receive the driving history from the prior states of record and to notify the prior states to cancel the driver license(s). This increases the timeliness and accuracy of the information available to participating states. The current manual processes are prone to delays and errors.





## Highway Safety Benefits

**Court Actions:** Use of S2S enhances a participating state's ability to manage driver identities and histories associated with those identities.

This reduces potential for multiple "First Time Offenses" for a given driver, resulting in more accurate adjudication by the courts and removal of dangerous drivers from the highway.

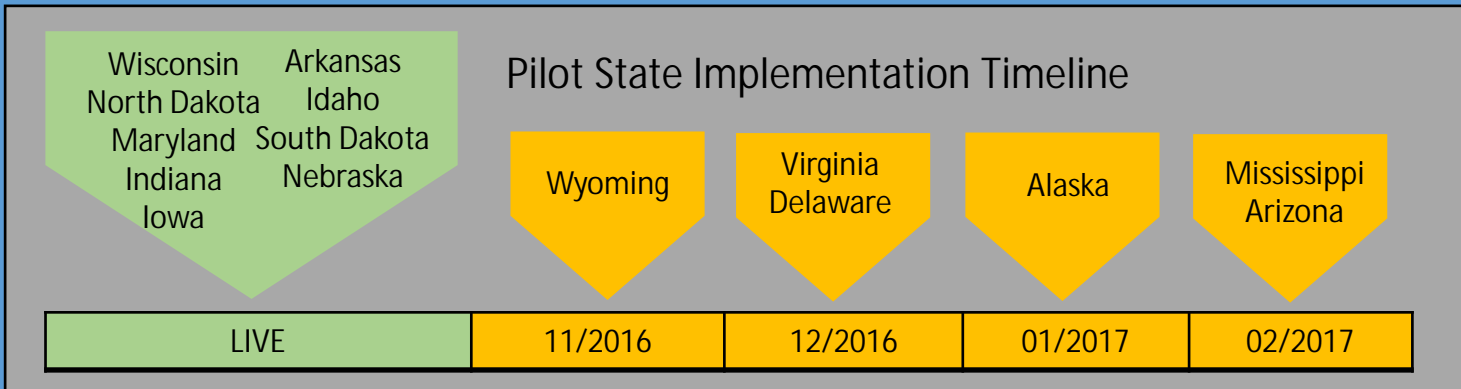
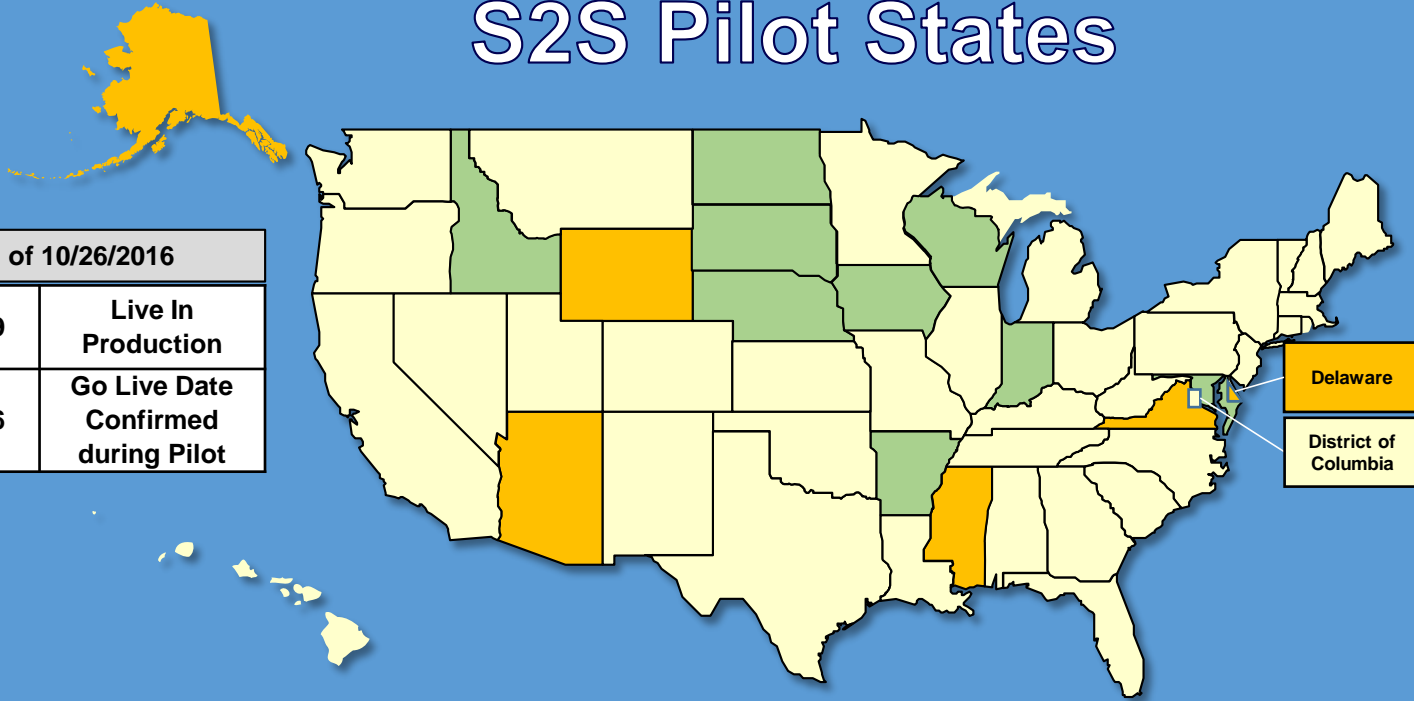
**Note:** S2S does not currently allow participating states to electronically notify the state of record when a violation or conviction occurs outside of the state of record. This is still a manual process prone to delays and errors.

Enhancing S2S to support the exchange of out of states convictions will increase the timeliness, accuracy and completeness of the one driving control record maintained by the state of residence/record.



# S2S Pilot States

As of 10/26/2016		
	9	Live In Production
	6	Go Live Date Confirmed during Pilot



## Benefits Realized To Date

# S2S Pilot Benefits



- § Customer service benefits related to testing
- § Identification of several cases of potential fraud
- § Automation of manual processes, and improvement of existing processes and systems
- § Increased communication and collaboration with other pilot states
  - § Best Practices and Evaluation documents in 2/2017
  - § Using Newsletter and Presentations to share Preliminary findings with DLA community
- § Identification of CDLIS records where CSOR did not occur when driver requested only base DL or ID in new state
- § **Identification of hundreds of thousands of potential duplicates**

## S2S Pilot Benefits

### Potential Duplicates

S2S is helping eliminate potential duplicates reactively and proactively.

- § **Reactively:** Eight production state bulk loads discovered **225,000** existing potential duplicates.
  - § Cases of fraud have been found
  - § Many involve CDLIS records for drivers with a base DL in another state
  
- § **Proactively:** Daily operations identify potential duplicates and prevent creation of new duplicates.
  - § Drivers with DL/ID card in another state identified before issuance. (**29,000 CDL holders with additional Base DL**)
  - § State can make informed decisions about issuance and take action to prevent the potential duplicate. (**44,000+ prevented to date**)



## Governance Topics

- § Completed the Fee Model for Self-Sustainability
- § Studied Three Options for Long Term Governance
  1. AAMVA Committee
  2. AAMVA Subsidiary
  3. Independent Organization focused on S2S Only
- § Recommended a new committee of the AAMVA BOD be formed to provide Governance of S2S by 3/2017.
- § Recommended a Committee Charter documenting S2S Committee's authority, membership and responsibilities.
- § Recommended a Transition Plan to identify tasking required for a smooth transition from Mississippi to AAMVA.

**DIVS and AAMVA approved recommendations, August 2016.  
Currently implementing the Transition Plan.**



# Next Steps



## Next Steps for the Pilot Program

- § Support Pilot State Implementations
- § Complete Pilot Evaluation and Best Practices Recommendations
- § Complete Highway Safety Plan Recommendations
- § **Seek additional funding to implement the recommendations of the pilot and the highway safety plan**
- § Transition Governance to AAMVA
  - § Establish AAMVA Governance Committee
  - § Implement Fee Model starting March 2017

## Question & Answer with Pilot States





# State to State Verification Service

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