



American Association of Motor Vehicle Administrators

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### National Transportation Safety Board Affirms Findings and Recommendations of Randolph, NH Crash

On December 1st, the National Transportation Safety Board (NTSB) [met](#) to review, discuss, and affirm the preliminary findings of a Randolph, New Hampshire fatal crash involving a pickup truck driver under the influence of drugs and a group of motorcyclists.

The [NTSB investigation](#) included investigatory efforts into how state licensing agencies respond to out-of-state license convictions, revocations, and suspensions. The NTSB concluded that deficiencies in this process exist in numerous jurisdictions. As a result, NTSB explored how states are using interstate notification systems and processes. The NTSB also explored multiple shortcomings in the commercial vehicle safety environment, including the pre-employment hiring process, motor carrier conformance with federal motor carrier safety regulations, federal oversight of new entrant carriers, falsified or tampered electronic logging device (ELD) records, and federal enforcement via imminent hazard orders and motorcycle safety protocols.

As a result of the investigation, the NTSB has made the following new recommendations for implementation by entities (including recommendation #5 for state driver licensing agencies):

#### To the Federal Motor Carrier Safety Administration

1. Establish an additional layer of oversight of recent graduates of new entrant safety assurance program that has a lower tolerance for unsafe operations.
2. Remove KeepTruckin electronic logging devices from the list of approved providers until the company has demonstrated compliance with federal regulations.
3. Review and revise the certification process by which the agency approves electronic logging device providers to ensure that products meet federal regulations.

#### To the Massachusetts Department of Transportation

4. Develop appropriate metrics and establish a process to regularly evaluate the effectiveness of the Registry of Motor Vehicles' processing of out-of-state notifications, both incoming and outgoing, for commercial driver's license (CDL) and non-CDL holders.

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**To the Departments of Transportation in 49 states - Massachusetts  
excepted - and the District of Columbia and the Commonwealth of Puerto  
Rico**

5. Direct state licensing agencies to review existing procedures or develop new ones to accurately and expeditiously (1) process notifications received from other states about infractions and suspensions committed by the home state's drivers in those jurisdictions, and (2) notify other jurisdictions of infractions and suspensions committed in the home state by drivers licensed in those jurisdictions.

**To the National Association of State Motorcycle Safety Administrators  
and the Motorcycle Safety Foundation**

6. Inform your members about this crash and remind them about the safety benefits of wearing U.S. Department of Transportation-compliant helmets, safe spacing when riding in groups, riding unimpaired, and antilock braking system-equipped motorcycles.

The final report from NTSB is expected to be published in several weeks and will be made available [here](#).



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