Welcome
Motorist Modernization
Mission Impossible?

Safe Drivers · Safe Vehicles · Secure Identities · Saving Lives
The Motorist Modernization program strives to:

Modernize driver license and vehicle registration systems to serve Florida’s growing population—without growing government.
• Unify driver license and vehicle registrations systems to simplify office visits
• Expand online tools to let customers access more services whenever and wherever they want
• Provide law enforcement better driver and vehicle information to increase public safety
• Continue improving driver license and motor vehicle data security to keep personal information safe
• Enhance employee tools and work processes to strengthen the focus on customers and outcomes
Modernization History Timeline

1996: Implementation of modernized IFTA / IRP system


2012: Office of Motorist Modernization created.

2015: Started pilot program for new Electronic Filing System (EFS)

2016: Production implementation of the new Capture system. Started implementation of new EFS system.
DRIVE is:

• EFS/ETR - Electronic Filing System/Electronic Temporary Registration (EFS/ETR)

• CAPTURE is a system that captures the signature, photo and any documents from the customer.
Modernization Phase I

Scope

Driver License Issuance

MyDMV Portal

Renewal Notifications

Motorist Database Design

Safe Drivers · Safe Vehicles · Secure Identities · Saving Lives
Impossible Mission Force (IMF)

- Ethan Hunt
- Benji Dunn
- William Brandt
- Luther Stickell

Tom Cruise
Simon Pegg
Jeremy Renner
Ving Rhames
Modernization Team Members

- Project Managers
- Enterprise Architect
- Business Analysts
- Developers
- Scrum Masters
- Subject Matter Experts
- Team Leaders
- Product Owners
Resource Constraints

- Driver Licenses Examiners recruited and trained as Business Analysts

- New Business Analysts worked with selected vendor to gather and validate requirements

- These Business Analysts have been trained as Scrum Masters and will fulfill that role during software development.
Executive Sponsor
DHSMV

Executive Steering Committee
(5 DHSMV Representatives)

Advisory Board
(7 Representatives)

OMM Leadership Team
DHSMV

Program Team

Support Services
(Vendor)

Agency Governance
DHSMV

Independent Verification & Validation (IV&V)

Agency for State Technology (AST)

DHSMV

OMM

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There have been 3 Baseline readiness assessments conducted on the Motorist Modernization Project

- KPMG,
- Agency for State Technology,
- Ernst and Young

- Monthly assessment reports conducted by Ernst & Young
- Quarterly assessment report by Agency for State Technology
- Monthly updates to the Tier 3 Governance Board
- All project deliverables are sent to the legislative staff members for review
  - Periodic project updates are provided
- Monthly Advisory Board meetings
- Monthly Executive Steering Committee meetings
- Weekly meetings with the Executive Director
Indicates that the area being assessed has critical issues that will result in significant risk to the project most likely resulting in either the inability to achieve the outcomes, inability to meet the projected schedule, or a significant cost over-run. Requires immediate action.

Indicates that the area being assessed has issues that need to be resolved; inefficiencies exist. Current process/method can be used with refinement.

Indicates that the area being assessed did not have significant issues to report. Continued monitoring should be performed.

Indicates that the area being assessed has incomplete information available for a conclusive finding or is not applicable.
Risk state of the MM Program (Phase I)

Program governance
Benefit realization and sustainability

- Complexity profile
  - G2
- Business case integrity
  - G1
- Decision framework
  - G4
- Scope management
  - P1
- Time management
  - G4
- Human resource management
  - P2
- Procurement management
  - P4
- Quality management
  - P5
- Risk management
  - P7
- Communications management
  - P8

Project management
Processes, controls, and predictability

- Cost management
  - G4
- Governance effectiveness
  - G7
- Integration management
  - G5
- Risk management
  - P7
- Requirements development, quality and design
  - T1
- Data management
  - T2
- Methodology and development
  - G6
- Performance management
  - G6
- Benefits design and realization
  - G9
- Technical infrastructure
  - T3
- Program governance
  - P2
- P6
- P7
- P8
- P9
- G1
- G3
- G5
- G6
- G7
- G8
- G9

Risk state with trending

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As of 13 May 2016

Project management
Processes, controls, and predictability

- Capability and maturity
- Performance management
- Organization change management
- Compliance and regulatory
- Governance effectiveness
- Governance framework
- Methodology and development
- Requirements engineering and design
- Data management
- Testing and validation

Technical solution
Requirements development, quality and transition

Risk state with trending

- Program governance
- Technical solution
- Project management

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All requirements for the new system have been gathered
• Workshops and visioning session to determine needs
• All recommendations were documented and vetted

Currently validating all requirements for correctness and completeness
• Escalation of all policy decisions to the Executive Steering Committee

Reviewing requirements with stakeholders

Software development starts in July 2016
Must have a plan or you could have unexpected consequences
• Ethan always has unexpected and surprising moments.
• During modernization you will have these moments but you must have a contingency plan.
• Change management activities guide organizations in smoothly transitioning from what they do presently to what they want to do in the future.

• Motorist Modernization change management activities increase awareness of:
  
  ✓ ORION system functionality
  ✓ Changes to operations
  ✓ Benefits to system users
FROM AWARENESS TO ENTHUSIASM

Change Management activities increase engagement and improve awareness and knowledge of what Motorist Modernization will deliver as part of Phase I activities with ORION.
• Training Scheduling and Logistics

• Readiness Activity Coordination (e.g., Security Administration considerations, confirming technical specifications)

• Process / Policy Considerations Associated with Phase I Functionality
THANK YOU
Modernization Questions?

Terrence Samuel
Director, Office of Motorist Modernization
terrence@flhsmv.gov