



American Association of  
Motor Vehicle Administrators

**safe drivers  
safe vehicles  
secure identities  
saving lives!**

## **AAMVA Leadership Academy**

**AAMVA Headquarters  
4401 Wilson Boulevard | Suite 700  
Arlington, VA 22203**

### *Monday*

9:00 am – 10:30 am

#### **Welcome, Overview, Introductions, and Defining Leadership**

AAMVA Leadership welcomes attendees and facilitates a getting-to-know you exercise that explores personal commonalities and perceptions of leadership.

10:45 am – 12:00 pm

#### **Leveraging Your Association: AAMVA, Yeah We DO That....**

Learn how your association can help solve your latest business challenges: an overview of AAMVA's products, services, and best practices.

1:00 pm – 5:00 pm

#### **Building Teams with Collaboration & Innovation**

A up-on-your-feet, interactive experiential learning program, using the tenets of improvisation to strengthen skills related to Team Building, Communication, Creativity & Innovation, and Adaptive Problem Solving.

6:00 pm

Dinner/Group Activity

### *Tuesday*

9:00 am – 12:00 pm

#### **DMV Visit**

Learn first-hand how one jurisdiction is taking a pro-active approach to customer service and innovation.

1:00 pm – 5:00 pm

**Understanding Leadership Style and Personality Types**

Better understand your Leadership Style and how you can modify your “preferred style” to be a more effective leader. Knowledge of your similarities and differences with others will enable you to build stronger relationships.

***Wednesday***

9:00 am – 12:00 pm

**Change Management**

Learn how effective change management programs can improve the ability to successfully bring projects in on time and on budget

2:00 pm – 3:30 pm

**Consensus Building and Dispute Resolution**

Learn new skills and approaches to manage conflict in teams, build consensus, and manage difficult employees.

3:45 pm – 5:15 pm

**Open Roundtable Discussion on Leadership**

Participants share their current challenges, lessons learned, problem solving methods, etc.

***Thursday***

8:30 am – 11:30 pm

**Coaching: Supportive and Directive Approaches**

Coaching is an effective tool for the continuous growth of an organization. Learn to use a variety of coaching techniques and approaches, depending on the person and the circumstances.

12:30 pm – 4:30 pm

**Effective Presentation & Speaking Skills**

Develop skills to speak with confidence, use vocal range, tone and gestures for greater impact, and conduct question and answer sessions effectively.

4:30pm – 5:00pm

Closing Discussion

6:00 pm – 9:00 pm

Graduation Reception & Dinner

***Friday***

Travel Home