

Question#	Question	Answer
1	We anticipate to perform an integral risk assessment on the DTS MVP together with AAMVA at the start of the contract. Is AAMVA prepared to refine/adapt the architecture based on the outcomes of a risk assessment.	We would be willing to consider any feedback that is derived from a risk assessment. This effort would need to align with AAMVA practices for risk assessment, tracking and resolution with AAMVA having final decision authority for any subsequent changes. However, AAMVA is not interested in entertaining large shifts in requirements, technologies or approaches.
2	Has AAMVA contemplated how to ensure the user requesting download of a mDL on to their mobile device is in fact the authorized mDL holder? For example, will the requestor's face be captured and compared to the face included within the mDL? In addition, in order to ensure the person requesting the mDL download is in fact genuinely present and making the request, will the solution detect and reject presentation attacks including a photograph and a mask?	The technical and business relationship between the parties in your question are outside the scope of this RFP. The technical solution requirements of the mDL DTS do not have any overlap with jurisdiction vendors and mDL app solutions. Policies/Governance specific to the mDL DTS will be prescribed by a group of mDL stakeholders and facilitated by AAMVA in a manner consistent with other AAMVA community solutions. While input on policy and governance is welcomed from respondents, they are outside the scope of the engagement.
3	Will the answers to the questions be shared with everyone?	Yes. AAMVA will share all questions and responses via AAMVA.org and directly through email with known respondents.
4	Should the responses include references?	Letters from references are not required. Respondents should include a description of the service delivered, the name of the customer and contact information AAMVA may use to make direct contact.
5	Will responses be published publicly?	AAMVA will not be publishing any responses to this RFP publicly. They will be used for evaluation purposes and as needed with select stakeholders (i.e. board of directors, etc.)
6	Is there a relative weight assigned to the criteria	AAMVA has more granular weighting that will be used internally to evaluate responses but will not be publishing that level of detail publicly.

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7	Can the price be quoted in a denomination other than USD.	AAMVA Requests that all responses quote their costs in US Dollars only.
8	Do we have to use MySQL? Would PostgreSQL be acceptable.	MySQL is just one example database. Respondents may propose any database they choose. If there is a business/technical benefit driving that decision, please share those details with us in the response.
9	All services are hosted in the US or CA. Does this include support teams?	AAMVA expects all supporting personnel to be operating within the US or Canada. Even as an MVP initiative, the mDL DTS will be viewed as a sensitive North American digital identity enabling service so it is required that teams, hardware and software all reside within the US and/or Canada. AAMVA is located in the Eastern time-zone.
10	Does support need to be in the EST time zone	While AAMVA is located in the Eastern Time zone, the limited use/audience for this initiative will likely offer room for flexibility regarding support hours, etc. The goal is to ensure the team is well supported within the MVP scope so we can be flexible in setting support hours obligations.
11	In the Respondents Conference of November 15th, 2021, it was clarified that in what regards to requirement #55 (§11.9.1), all services need to be provided from USA or Canada, including the Support services described in requirement #54 (§11.9.1). This is a significant challenge for a company operating outside USA and Canada. Taking into consideration that the aim of the RFP is to provide a “minimally viable product”, we kindly request to reconsider the restriction of the support services to be provided from USA or Canada.	AAMVA recognizes this may present a challenge for some global providers. However, many US jurisdictions, and federal agencies, have preference for solutions built and residing in US/Canada locations when securing identity infrastructure for American residents. After a healthy discussion during the RFP drafting process, the team decided this was the best means maximizing the trust all parties have in the mDL DTS (even as an MVP service).
12	If custom system do we have to provide the source code.	If the costs proposed in your response are being used to develop the software that will be used, AAMVA will own the Intellectual Property and software code. AAMVA has historically granted the vendor a perpetual free license to both so that they can be used in other engagements.

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		In the opposite case in which the solution proposed is a product that is not developed specific for this project, the product remains the property of the vendor. The specifics regarding rights and ownership will be addressed during the contract phase.
13	What is the size of AAMVA team that would be users of the system	The AAMVA team will include approximately five users.
14	Can you elaborate on expectations for the demos	Top proposals will be asked to prepare an oral presentation to present their proposal and give AAMVA staff an opportunity to ask questions. Vendors who wish to demonstrate some technology during the oral presentations will be allowed to do that as long as it is relevant to the solution proposed. The orals/ demonstrations will be virtual.
15	Is it possible to answer as a consortia team	Yes, it is acceptable to form a team. However, there should be one lead organization that enters into the contract with AAMVA. The other team members would act in the capacity of subcontractors, etc.