Jurisdiction Response to COVID-19

Click here to view consolidated information and see how motor vehicle administrations are handling driver licensing and vehicle registration. This document will be updated with the most current information on our homepage.

Motor Vehicle Industry Response to COVID-19 Pandemic

Below are a selection of news articles regarding the effects of coronavirus on the motor vehicle community.

COVID-19 | NATIONAL NEWS COVERAGE

- Technology Is Key in Fleets' Response to Coronavirus Pandemic
- Dangerous Driving Habits at Risk of Returning, Safety Group Warns
- US Borders With Mexico, Canada to Remain Closed Over Coronavirus Concerns

COVID-19 | REGION 1 NEWS COVERAGE

- Massachusetts RMV Announces New Initiatives to Provide Additional Flexibility to Customers
- New RI License Plates Stalled (Rhode Island)
- DMV Restarts Motorcycle Testing (Vermont)
- VT DMV Resumes Commercial Vehicle Learner's Permit Testing (Vermont)

COVID-19 | REGION 2 NEWS COVERAGE

- Is There an Extension on Driver's License and Tags for New Residents of NC? (North Carolina)
- Grace Period Ending for SC Drivers With Expired Licenses, Tags (South Carolina)
- How to Get DMV Transactions Done as DMV Reopens, Requires Appointments (Virginia)

COVID-19 | REGION 3 NEWS COVERAGE

- Drivers Services Facilities Reopen With Expanded Hours (Illinois)
- BMV Open to Walk-In Traffic (Indiana)
- Governor Kelly Signs Order Extending Relief From Online Driver’s License Renewal Age Restrictions (Kansas)
- Reopening Ohio: Here Is What Your Driver’s Exam Will Be Like at the BMV
The 2020 Annual International Conference (AIC), as well as the Region 1, Region 2, and Region 4 conferences are cancelled. Visit our website for the full cancelation list.

**A New Chat-Bot Named Miles, and Other Changes the California DMV Is Making in a Pandemic**

*Salinas DMV Closes Abruptly After an Employee Tests Positive for COVID-19 (California)*

*Residents Line up as Nevada DMV Sites Reopen After 3 Months*

*Customers 'Pleasantly Surprised' at Eugene DMV Despite Backlog (Utah)*

*There’s a Virtual Traffic Jam for People Needing a Road Test to Get a Utah Driver License*

*South Salt Lake DMV Closes After Employee Tests Positive for COVID-19 (Utah)*

*Driver’s Licensing Offices to Reopen by Appointment June 22 (Washington)*

Visit cdc.gov for more information on COVID-19, guidance, press releases, press kits, and more.

**JUNE - CDLIS**

<table>
<thead>
<tr>
<th>Date</th>
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<tr>
<td>23</td>
<td>ACD Basic (basic)</td>
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<tr>
<td>24</td>
<td>ACD Advanced (advanced)</td>
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<tr>
<td>25</td>
<td>ACD Using Specific Codes (advanced)</td>
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<tr>
<td>30</td>
<td>CDLIS Resolving Broken and Missing Pointers (intermediate)</td>
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**JULY - CDLIS**

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<td>CD04 State-to-State History Request (intermediate)</td>
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<td>CD01 Search Inquiry (intermediate)</td>
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<td>CD02 Verification Inquiry (intermediate)</td>
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<td>CD05 AKA Data Inquiry (intermediate)</td>
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<td>21</td>
<td>CD07 Add New Driver (intermediate)</td>
</tr>
<tr>
<td>22</td>
<td>CD09 Change Data (intermediate)</td>
</tr>
</tbody>
</table>

**REGION 1 NEWS**

**Troopers Arrest Three Individuals After Incident at DMV-Georgetown (Delaware)**

The incident occurred on June 16, 2020, at approximately 2:50 p.m., at the Georgetown Department of Motor Vehicles, located at 23737 Dupont Blvd. A Trooper was advised by an employee at the DMV that a subject at her counter, Kenneth Leitch had an active capias. A computer inquiry confirmed that Leitch had an active capias out of the New Castle County Court of Common Pleas. Read more at dps.delaware.gov.

**Jamey Tesler Named Registrar of Mass. Motor Vehicles After Serving a Year in Acting Role Focused on Safety, Interstate Data Sharing in Wake of Deadly NH Crash (Massachusetts)**

State officials on Wednesday announced the appointment of Jamey Tesler as the Massachusetts Registrar of Motor Vehicles after serving as the acting RMV chief for nearly a year. Tesler, the acting registrar since June 25, 2019 following the resignation of Erin Deveney, led an in-depth review of interstate data sharing processes in the aftermath of a deadly New Hampshire crash involving Volodymyr Zhukovskyy, a West Springfield truck driver. Read more at masslive.com.

**DMV Creates Tool for Deaf Motorists (Vermont)**

Vermonters who are deaf or hard of hearing have a new option for communicating with police during traffic stops. Those with a hearing loss will be able to present a visor card to officers. The cards contain explaining how officers may be best communicate with the cardholder. The Vermont Department of Motor Vehicles (DMV) partnered with the Department of Disabilities, Aging & Independent Living (DAIL) and Vermont State Police (VSP) to create the cards. Read more at miltonindependent.com.

**REGION 2 NEWS**

**DPS Launches Real ID Website (Oklahoma)**
23 | CD15 Update AKA Data (intermediate)

28 | CDLIS Resolving Duplicate Pointers (advanced)

29 | CD14 Mark Driver Unique (intermediate)

30 | CD10 Delete Master Pointer Record (intermediate)

JULY - PDPS

7 | PDPS Update Transactions (intermediate)

8 | PDPS S2S and NDR Generated Transactions (intermediate)

9 | PDPS Interactions (intermediate)

REGISTER ONLINE!

OUR WEBINARS

JUNE

23 | NMVTIS State Web Interface (SWI) – Instant Title Verification Using the VIN Search Feature

25 | NMVTIS Suspense Resolution for Online States (AMIE Version) – Part 2

JULY

2 | NMVTIS Suspense Resolution for Online States (Web Service Version) – Part 1

7 | NMVTIS State Web Interface (SWI) – Understanding the Administrative Features

9 | NMVTIS Suspense Resolution for Online States (Web Service Version) – Part 2

14 | NMVTIS State Web Interface (SWI) – How to Correct Title and Brand Data on the

The Department of Public Safety has launched a new website to help Oklahomans better understand how and why to get a REAL ID. The website can be found by going to realid.ok.gov or the DPS website, ok.gov/dps and clicking on the banner at the top of the main page. Oklahomans will find a wealth of information on the site including a quiz that can be taken to determine if you need a REAL ID or not. Read more at duncanbanner.com.

To Avoid Bias and Reduce Crime, Police Turn to License Plate Readers (Tennessee)
As the public has become increasingly concerned with the bias creeping into technologies like facial recognition, some police departments are opting instead to install license plate readers that authorities say sidestep bias concerns and can reduce the likelihood of violent encounters. Read more at statescoop.com.

REGION 3 NEWS

Wrong-Way Drivers Are Deadly, Ongoing Concern on West Michigan Freeways
It was still dark that morning when Mitchell Hamm, driving I-96 to his internship, was hit head-on by an oncoming vehicle. There was nothing he could do, he was told, after the pickup truck he was following swerved out of the way at the last moment and another vehicle, traveling in the wrong direction, struck his...An MLive review of police reports from 2014 to 2018 showed that 17 people were killed in 26 head-on crashes involving wrong-way drivers on West Michigan freeways during that five-year period. Read more at mlive.com.

Take a Look at Missouri’s New Driver’s License Design
Starting June 22, the State of Missouri will begin issuing driver’s licenses with a new design. The department announced Monday that this design comes in time to welcome the State’s Bicentennial in 2021. The new look scratches the old design of the St. Louis skyline and instead, brings with it a red, white and blue ombre effect. Not only does the new license come with a fresh design — there are enhanced security features that make it safer for Show-Me State residents. Read more at ozarksfirst.com.

New Provisions For Teen Driver License Become Law July 1st (South Dakota)
Provisions which strengthen South Dakota’s current graduated driver’s license laws for teen drivers between the ages of 14 and 18 take effect July 1. The changes were part of Senate Bill 113, which was approved by this year’s state Legislature and signed by Gov. Kristi Noem. Read more at mykxlg.com.

Annual Sturgis Motorcycle Rally Will Happen (With Some Changes) (South Dakota)
The show must go on. And in Sturgis, South Dakota, that means the 80th annual Sturgis Motorcycle Rally will not succumb to the coronavirus and will be held on its regularly scheduled dates. That’s not only good economic news for South Dakota but for Wyoming as well as towns in the northeast corner of the Cowboy State have their own celebrations tied to the annual rally. Read more at cowboystatedaily.com.

REGION 4 NEWS

Arizona License Plate Numbers Are Different
If you’re used to seeing Arizona license plates issued with sequential letters and numbers, those days are slipping away. The ADOT Motor Vehicle Division now
issues plates with random sequencing. The change vastly increases the number and type of plates that can be distributed. "We've had some questions about these new plates because it is a big change and it looks so different from what people are used to," MVD Stakeholder Relations Manager Jennifer Bowser Richards said. Read more at santanvalley.com.

Keep Motorcyclists Safe by Sharing the Road, Urges ICBC (British Columbia)
WITH warmer weather upon us, more riders will be hitting the road. Summer is also the time when the majority of motorcycle crashes occur. In fact, on average, seven motorcyclists are injured every day in July and August. That's why ICBC is urging everyone to expect more riders on the road and to share the roads safely with them. Read more at voiceonline.com.

Nevada DMV Offices Closed and Offline Saturday for IT Upgrade
The Nevada Department of Motor Vehicles field offices will be closed and all online services will be down on Saturday, June 20. The closure will last from 8 a.m. to 5 p.m. as an IT team replaces central computing equipment used by most state agencies. The outage will include all DMV websites, kiosks, emissions stations and online services used by auto dealers. Read more at 8newsnow.com.

NHP Troopers Discuss Motorcycle Safety as Crashes Increase (Nevada)
There have been five serious motorcycle crashes in just the last five days in Northern Nevada, and the Nevada Highway Patrol is warning riders of necessary safety precautions...Three motorcycles were involved in that incident. A rider says he knew several of those involved in the crash, and explains why this is a something all riders, and drivers, should be concerned about. Read more at ktvn.com.

FHWA Grant Supports Automated Truck Corridor on Interstate 70
A team of partners including the Indiana and Ohio departments of transportation has been awarded a federal grant of $4.4 million in support of an automated truck corridor. The Federal Highway Administration announced the funding June 16. The award was made possible through the Advanced Transportation and Congestion Management Technologies Deployment grant program, which funds the early deployments of technologies that are meant to improve transportation systems. Read more at ttnews.com.

US NHTSA Details AV Test, a Program to Bring Transparency to Autonomous Vehicle Testing
The NHTSA (National Highway Traffic Safety Administration) division of the U.S. Department of Transportation (DOT) today detailed the Automated Vehicle Transparency and Engagement for Safe Testing (AV TEST), a program that will provide an online, public-facing forum for sharing automated driving system on-road testing activities. When live, NHTSA's website will show whether companies or authorities are testing autonomous vehicles in certain areas within the U.S., and it will provide information about what sort of testing is taking place. Read more at venturebeat.com.

SUVs Kill Pedestrians at Higher Rate Than Cars, Study Shows
A safety advocacy group renewed its call to improve the design of sport-utility...
vehicles to make them less likely injure or kill pedestrians after a new study showed that those vehicles were significantly more likely to do exactly that. According to a new study by the Insurance Institute for Highway Safety, shows that despite new designs to that have made SUVs more fuel efficient and safer for occupants, they’re still much more likely to kill pedestrians than passenger cars. Read more at thedetroitbureau.com.

87% Say Distracted Driving Worse Today Than Two Years Ago: Insurance.Com Study
Insurance.com (a QuinStreet, ONST website) surveyed 1,000 motorists finding that distracted driving and other bad behavior are serious problems. Insurance.com shares survey results in this report: Distracted, Discourteous and Dangerous Driving. Read more at prnewswire.com.

@AAMVAConnection has been watching the twitter feed and decided to highlight some of the tweets here. Links are provided within most of the tweets, and we have also provided a link to each tweet as well. Note that you do not have to have an account or sign in to Twitter to view the message posts, images associated with the post, and the reach of the message (retweets, favorited, etc.).

Stay on top of the chatter in the MVA and LE community. You may be surprised at what you’re missing! Follow @AAMVAConnection.

Check out recent @AAMVAConnection Twitter action.

***Thank you for the @AAMVAConnection mentions!***

MD_MVA @MD_MVA | View the Tweet
As we reopen our doors at select branches, MDOT MVA employees are here to provide you with the same premier customer service they always have. For more info on reopening: http://bit.ly/2AqfcCS. #MVASpotlightSeries #FrontlineMDOTforYou

VermontDMV @VTDMV | View the Tweet
Thank you @WVNYWFFF for this story about our visor cards for the deaf and hard of hearing - New safety measure to help deaf drivers and police

FLHSMV @FLHSMV | View the Tweet

"I was excited. I told my mom and she was happy too," the 11-year-old said. "I didn't think anybody would put it on their car but now that I heard that somebody would put it on their car I feel happy."

Congratulations, Zi'Jana!

donatelifeco @DonateLifeCO | View the Tweet

Love these pics! We provided ~1,000 #DonateLifeColorado masks to all DMV employees as they returned to work. We can't thank our DMV partners at @CO_Revenue enough for the work they do daily to help us achieve our mission of saving lives through organ, eye and tissue donation!

Nevada DMV @NevadaDMV | View the Tweet

Thanks to our customers and staff for a successful first day of reopening! A special shout out to the @NHPSouthernComm and @WinCoFoods for the water at the Henderson office. Visit http://dmvnv.com first.
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