The New Mexico Motor Vehicle Division & New Mexico Interactive Partnership

Online Services ● Web Design ● Operational Efficiencies
New Mexico MVD’s Objectives

- Provide a seamless, user-friendly web site for citizens, businesses, and other government entities with much easier, faster, and more intuitive access to MVD services than the traditional methods;

- Acquire the necessary resources to support and host e-commerce applications and web sites;

- Develop templates and publishing standards for Agency web pages;

- Adopt a business model without initial capital investment by the Agency;
The MVD-NMI Partnership

- NMI has Successfully Deployed more than 30 High Impact Services in the State of New Mexico

- MVD Core Services
  - Driver History Records
  - Driver Monitoring
  - Temporary Registration Permits
  - Nationally Recognized Web Site Redesign

- Leveraging the Proven Zero-Cost Model: We Provide Development, Hosting and Maintenance Without the Use of State Appropriations
MVD-NMI Online Services

- Online Driver History Records (Point-to-Point & Interactive)
- Online Motor Vehicle Records (Point-to-Point & Interactive)
- Driver Monitoring
- MVD Website Redesign:
  - Live Chat Integration - 2,083
  - Contact Us Application - 24,898
  - Feedback Application - 441
  - Google Map Applications
  - Office Wait Times Integration
  - Google Calendar Integration
  - Smart Search Application
- Youthful Driver Monitoring
- MVD – Fill, Print & Go Forms

Where's My License?:
- iPhone & Windows
- Phone 7 Field Office
- Wait Times & Maps - iPhone & Windows
- Phone 7 MVD
- Appointment Setting Application
  - Bulk Vehicle Data
- Vehicle Registration Suite - Phase I - Temporary Registration
- Permits Department of Public Safety Full Data Feed - Motor Vehicles Online
- Vessel/Boat Data
- Individual Driver History
Beyond Online Services

- Content Management
- Web Design & Usability
- Marketing
- Public Relations Support
- Branding
- Customer Service
- New Service Development
- Payment Processing
- Security
- Hosting
- Point-of-Purchase
- Mobile
- Training
- Policy Support