Traffic Incident Management Defined

A system of incident management when dealing with issues or incidents that can adversely affect the transportation systems serving the commerce of America.
Planned and coordinated responses to
What’s the value?

Safety of responders, victims and motorists

Costs – Economic, Delays, Ecological, Response

Homeland Security – Terrorism Vulnerability, Emergency Transportation Preparedness
Who is involved?
A proper response and management has a direct “impact” on everyone’s safety.
Secondary Crashes

Scenes become longer, affecting more people and taxing the resources of the roadway and emergency responders.
Quick Clearance – Options?

Time Factor of Four
Length of time on-scene x 4 = total traffic clearance time
Communications

- Accurate details regarding incident notification
- On-scene communication of needs and scene requirements
- After Action Reviews – Involves all agencies and Subject Matter Experts
- Lane and incident clearance info to appropriate Comm. Center
- Motoring Public
Intelligence Led Policing

Key partner contact information

Critical roadway information
- turnarounds
- Exits/Entrances
- Detour routes
- Mile markers

Crash statistics and probabilities for preplanned responses
Policy

- Incident or Unified Command Process
- Fatal crash investigation
- Special circumstances
- Major vs. Minor incidents
- Hazardous material incidents and goals for quick clearance

**Alternative use of Tows**

- Use of motorist assist and service agencies
- Handling of on-scene conflicts and emphasis on interagency cooperation
Training
Traffic Safety without Borders speaks to the consistent systematic approach to handling incidents across jurisdictional boundaries.

We need to change the culture both internally and externally.

Finally, we need a champion that can bring together many different responders and show everyone the value of working together.
How do You help?

**Educate** – Move it law, move over law, discuss not crossing median or cutting over to access roads. Slow for responders.

**Inform** – Areas for more information IE: Phone Apps, text services of incidents.
Communication is the key!

Each of us plays a role in the safety and effectiveness of this issue.