National Motor Vehicle Title Information System (NMVTIS) Update

October 29, 2014
Outline

- Strategic Initiatives
- System Reengineering
- State Program Update
Strategic Initiatives

Four Key Initiatives
Strategic Initiatives

1. Consumer Access Program
2. AAMVA/DOJ Cooperative Agreement
3. System Reengineering
4. State Program Management
Consumer Access Program

- Ten approved providers in production
- One additional provider near implementation

### Consumer Access Program Growth

<table>
<thead>
<tr>
<th>Year</th>
<th>No. Of Inquiries</th>
</tr>
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<tbody>
<tr>
<td>FY2012</td>
<td>2,221,681</td>
</tr>
<tr>
<td>FY2013</td>
<td>4,455,482</td>
</tr>
<tr>
<td>FY2014</td>
<td>4,945,504</td>
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Memo issued October 23, 2014
State decision on use of FY2014 credit
  – due by November 15, 2014

Modifications:

• Options for Use of Consumer Access Fee Credits:
  1. If FY2013 credit was used for state fees and plan to use FY2014 credit for state fees - advise AAMVA
  2. If no plans for specific eligible use - no action required
    • Automatically escrow into credit account with AAMVA
  3. If state is new to earning credits - need to obtain DOJ approval

• Monthly credits statements
  – Copied to NMVTIS Business points of contact and Billing/Accounting departments
Sample Credit Statement

This statement is for information purposes only. The credit balance is not available for use toward any outstanding AAMVA invoice amount. Use of the credit are authorized by the Department of Justice.
• Executed August 2014
  – Terms / conditions for AAMVA to serve as System Operator
• Outlines path toward self-sustainability
Accomplishments & Next Steps
Reengineering / Accomplishments

• Batch programs
• LE web services including enhanced search feature
• Consumer Access web services
• Self service for data corrections – SWI – HD feature
• JSI data available to online states NMVTIS Release 3.1
• Development started for State web services
Next Steps

• Complete State web services
• Integrate detailed title data from state of title in SWI
• Integrate detailed title data from state of title in response to LE search
• Working on development and implementation for 14 years

• Working of a comprehensive strategy for management of the state program

• NMVTIS Business Rules Working leading the effort
State Program Operational Update
Major Milestones Reached!

• **44** States are participating!!

• **96** percent of US vehicle population is represented in NMVTIS!
Going GREEN!

State Motor Vehicle Administration Overall Compliance

Currently, 96% of the U.S. DMV data is represented in the system*

- **37 States Participating** — states that provide data and inquire into the system before issuing new titles
- **7 States Providing Data Only** — states providing data but not making inquiries
- **7 States in Development** (includes the District of Columbia)

*Based on the most current Federal Highway Administration Data (2012)

This map represents state motor vehicle titling agencies’ level of compliance with NMVTIS. These state agencies have separate responsibilities and reporting requirements under the NMVTIS rules and regulations than do other reporting entities, such as, junk/salvage yards and insurance carriers. Per the NMVTIS rules and regulations, state compliance includes providing data to NMVTIS, making title inquiries, and paying user fees.
• **State Program** (*see map*)
  - **Seven** in development states
    - OR, RI, VT, DC, HI, KS, MS
  - **Seven** providing data only states
    - CA, ID, IL, MD, MA, NC, and TN
  - **Five** states doing re-implementations
    - CT, OH, KY, OK, and TN
• **7.3M** online transactions monthly
• **7.4M** batch transactions monthly
• **3,800** batch files processed monthly
• **1000** help desk tickets monthly
• **Over 462M** current title records
• **Over 455M** title history records
• **Over 98M** brand records
• **Over 78M** junk salvage and insurance total loss (JSI) reports
• **Over 4.9M** consumer access inquiries FY2014
Nebraska*:
- Saved approximately $17,500 in employee cost each year due to the automation that NMVTIS enables versus manually changing the state of title

South Dakota*:
- Clerical errors were discovered as a result of verifying brands, resulting in automatically modified 29% of former titles flags the moved out of state
- 57 duplicate title applications were denied upon verification that South Dakota was not the current state of title
- Identified 231 older/invalid titles that were submitted as proof of ownership, prompting investigations

*Extracts from FY2013 Annual Report
Minnesota*:

- 24 incidents of discrepancies between information on titles and in NMVTIS, prompted investigations that uncovered fraudulent activities

- 605 titles issues identified and resolved by working with other state NMVTIS help desks

- 31 stolen vehicle hits, 2 cloned VINs

*Extracts from FY2013 Annual Report
Participation

Shifting the Focus

Optimizing the benefits of Participation
Shades of "GREEN"

Mode of Participation

Benefits

- Fully Batch
- Batch & Web Interface
- Partially Integrated Online
- Full Integrated Online
1. Evaluate, assess and profile the state’s performance

2. Develop schedule maintenance or parameters for the systematic use of tools
   - Periodic use of data synchronization tool
   - SWI Help Desk Tools
   - Encourage Best Practices implementation

3. Measure state’s performance
• Think nationally
• Help each other resolve issues
• Performance Measurement Task Force
  – Sub-Group of the Business Rules WG
  – Concept for dashboard and road map checklist
    • Tools, practices, policies etc.
  – Status of each state’s participation
  – Identify ways to achieve maximum NMVTIS benefits
  – Present concepts at Workshop 2015
Points of Contacts

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