



American Association of Motor Vehicle Administrators

# TWIR THE WEEK IN REVIEW

[aamva.org](http://aamva.org)

[movemag.org](http://movemag.org)

April 20, 2015

IN THIS ISSUE

## TWIRcast



## LET'S GET SOCIAL



## OUR SPONSORS



### Join Us in Park City, Utah, for Region IV Conference: Register Online Today



Park City, UT | June 1-4

The 2015 Region IV Conference will be held in Park City, Utah this year, June 1-4. Register online and prepare to take advantage of the opportunity to discuss today's relevant motor vehicle and law enforcement related issues. Jurisdictional attendees can learn about the successes and challenges of others, share ideas, build relationships, and discover the many products and services provided by our industry partners. [Visit the Conference Web site](#) for more information, and [register online today](#).

### Registration Now Open for Region II Conference: Hope to See You in Montgomery!



Montgomery, AL | June 21-24

Registration for the 2015 Region II conference is now available. The conference will be held at the Renaissance Montgomery Hotel & Spa at the Convention Center in Montgomery, Alabama, June 21-24. Planning details can be found on the [website](#). Our hosts in Alabama, along with Session Leads from throughout Region II, have put together an excellent program with an



### CONTACT US



4401 Wilson Blvd., Suite 700  
Arlington, Virginia 22203  
703-522-4200

agenda that will cover a wide range of topics. Take advantage of opportunities to network with your peers, share challenges and opportunities, and learn how industry solutions can help you address your challenges. [Visit the site](#) for more information and [register online](#). Still have questions? Contact Patrice Aasmo at [paasmo@aamva.org](mailto:paasmo@aamva.org) or 571-435-2861.

### Commercial Knowledge Online Training Courseware Now Available

AAMVA is pleased to announce the release of the Commercial Knowledge Online Training Courseware. This courseware was developed to assist to jurisdictions in meeting the training requirements contained in the Federal Motor Carrier Safety Regulations (FMCSR) Section 384.228 for State Knowledge Examiners. The online training program consists of six individual modules. Each module must be successfully completed before moving onto the module quiz. Each module quiz must be passed to move on to the next module. At the end of the training program the examiner must pass the final exam with an 80% accuracy. Make sure your jurisdiction takes advantage of AAMVA's new tool in helping jurisdictions meet the July 8, 2015 CDL and Permit Testing rule! For additional information contact [drivertesting@aamva.org](mailto:drivertesting@aamva.org)

### Upcoming Webinars



#### Report Out of State Test Results (ROOSTR) Training Session Thursday, April 23, 2015, 2:00 - 3:00 PM (EDT)

Report Out of State Test Results (ROOSTR) Lite solution will support the Federal Regulation 49 CFR §383.79(a) of reporting CDL Skills Test Results for out of state applicants. The purpose of this webinar series is to train jurisdiction members who are interested in utilizing ROOSTR lite. It is important to note that CSTIMS jurisdictions will not be impacted by ROOSTR lite as the functionality will be covered by CSTIMS. Note: This webinar is for AAMVA jurisdiction and federal government members only. If you are a member and wish to register for this webinar, please login to the site, and go to the [Members Only webinars page here](#).

#### NMVTIS Best Practices for Title and Registration Program Managers - 2015 Update Wednesday, April 29, 2015, 3:00 - 4:00 PM (EDT)

The NMVTIS Business Rules Working Group has developed NEW best practices for title and registration program managers to ensure that NMVTIS works hand in hand with their title program and to ensure jurisdictions are developing policies and practices in a consistent manner. Examples of the new best practices in the 2015 update are: resolving records where two different vehicles appear to have the same VIN,

understanding different title transaction types, what to do with brands on non-titled vehicles and much more. [Register now!](#)

### Looking for Members to Lend Their Expertise!

Serving on a committee is an ideal way to influence policy, develop best practices and network with your peers. AAMVA is looking for jurisdiction members to lend us their expertise by filling several vacancies on our three standing committees. Details on the vacant positions are available on AAMVA's Web site in the [Committee Opportunities](#) tab on the Committees and Working Group page. If you are interested in serving on a committee, please complete the [Committee Member Application Form](#). All applications must be received by **May 4, 2015**. (If you have previously submitted an application, you do not need to reapply provided your information is up to date.) If you have questions, please contact Dianne Graham, director, Member & Conference Services [via email](#) or phone (703) 908-8267.

### CDLIS Timeliness and Accuracy- Summary Workbook Reports for Jurisdictions

At the direction and support of FMCSA, AAMVA produces monthly reports on the CDLIS Timeliness, Data Quality, and Capabilities of all jurisdictions. The reports for March are now ready for viewing. To request a copy of these reports, please click on the following link [REQUEST](#)

### ROOSTR Lite Now Available

We are happy to announce the availability of Report Out-of-State Skills Test Results (ROOSTR) Lite, AAMVA's web-based solution for jurisdictions to exchange out-of-state CDL Skills Test results in accordance with CFR §383.79, is now available. The first ROOSTR Lite training webinar was successfully held on 4/8/15. AAMVA plans to hold training webinars for ROOSTR Lite in a twice-monthly basis to ensure all interested jurisdictions have the opportunity to get trained. The next training webinar is scheduled for 04/23/2015 - please [visit here](#) to register for one of the upcoming webinars. Please note that the ROOSTR Lite solution only applies to jurisdictions that do not plan on utilizing AAMVA's Commercial Skills Test Information Management System (CSTIMS) application for managing CDL Skills Testing, Training, and Audits.

### Share Information with Other Jurisdictions

Please respond to these surveys from Pennsylvania, Virginia, New Jersey, Texas, and Nebraska. The jurisdictions that have already responded are listed after each survey.

- [CDL Skills Test](#) (Ends 05/08/2015) Response received from New Hampshire.
- [Unmanned Vehicles](#) (Ends 05/05/2015) Responses from AR, IN, MT, OR, RI, TX, UT, VT, WY.
- [Social Media Use Policy](#) (Ends 05/04/2015) Responses from FL, KS, NE, RI.

- [DL/CDL Applicants with Mental Illness or PTSD](#) (Ends 05/05/2015)  
Responses received from FL, MS, NH, NY, RI, WY.
- [Lifetime CDL Disqualification Reinstatement](#) (Ends 04/30/2015)  
Responses received from AK, CA, GA, IA, IN, KS, ME, MN, MS, NC, NH, NY, OR, UT, VT, WA, WI.
- [Medical Review from Another Jurisdiction](#) (Ends 05/06/2015)  
Responses received from AK, AR, FL, IA, IL, KS, LA, MB, ME, MN, ND, NH, NJ, OH, PA, QC, SC, SD, UT, VT, WY.

These jurisdictions appreciate your assistance with their research. If you need a Web password or have any questions about using the survey tool, please send an e-mail to [webportalsupport@aamva.org](mailto:webportalsupport@aamva.org) or call Janice Dluzynski at 703-908-5842. All online surveys can be found on the AAMVA Web site at <http://www.aamva.org/Survey/User/SurveyDefault.aspx>.

### **PennDOT Customer Call Center RFP**

The Pennsylvania Department of Transportation's (PennDOT's) primary purpose for initiating this project RFP is to gain the services of an Offeror to operate a Customer Call Center. The objective of this RFP is to select a qualified Offeror with in-bound call center experience capable of providing telephone, e-mail and fax information services to over 3.8 million driver, vehicle and roadway inquiries annually. Access and accuracy of information are key requirements. Access to information is to be addressed primarily through technology and automation, with Customer Service Representatives (CSRs) available to handle complex customer questions and individual-specific customer needs. Service access is to be maximized with the use of technology to address growing customer demands while minimizing costs. Currently, over 40 percent of customers calling the Customer Call Center are assisted through automated informational messages and/or automated transaction applications. Due Date: May 27, 2015 (4:00 PM ET). [Download the RFP](#). For more information on this and other open RFPs/RFIs, visit <http://www.aamva.org/Open-RFPs/>

### **Blumenthal Introduces Dealer Recall Repair Legislation**

Senator Richard Blumenthal (D-CT) introduced [legislation](#) (S. 900) that would require auto dealers to fix any outstanding safety recalls before selling or leasing a used passenger motor vehicle. Blumenthal had previously co-sponsored [legislation](#) (S. 617) that would have required state DMVs to notify every vehicle owner if their vehicles were subject of a safety recall and further required safety recalls be remedied as a prerequisite for state vehicle registration. While this legislation may be used either in conjunction with, or as an alternative measure, AAMVA wanted to make its membership aware of the legislation as it would shift the focus of rectifying recalls from the point of registration to the point of sale. AAMVA has developed a legislative analysis on this and numerous other bills of interest to the AAMVA membership which can be accessed through the [Government Affairs](#) section of the AAMVA Web site.

### **Join the NHTSA #justdrive Tweet-up to Stop Distracted Driving**

Help NHTSA raise awareness about the dangers of distracted driving. On April 30, 2015, they'll be hosting a Tweet-up on distracted driving. Starting at 8am EDT and running all day, they'll be sharing facts on the dangers of distracted driving, as well as tips and resources on how to make the roads safer. Please join and invite your followers to join for an all-day social media blitz using the hash tag #justdrive. Share this message with friends, family, or fellow bloggers. You may not text and drive, but there may be people you know who say it's okay, they're good at it, it only takes a few seconds, and what's the big deal? (If you know someone who justifies their texting and driving, you should share [this video](#) with them to show them what a big deal it can be.) You could be the reason someone puts the phone down while they drive, for good. That means safer roads and more lives safe from distracted driving. One person can make a difference, and it all starts with keeping your focus on the road and your hands on the wheel. Join NHTSA on Twitter all day on April 30, 2015, and tell your followers: don't text, #justdrive. Get more facts and outreach messaging at [distraction.gov](http://distraction.gov)