Conference Program

Schedule of Events
Training Offenders to Successfully Re-enter Society

Celebrating 40+ Years
Teaching Life & Work Skills
Helping to Reduce Recidivism

- Agricultural Labor
- Upholstery/panels
- Move Services/Installation
- Chair Fabrication
- Drafting
- Metal Fabrication
- Graphic Design
- Garments
- License Plates
- Wood Fabrication

Visit Us At Our Website • www.ci.idaho.gov
~ Conference At A Glance ~

**Monday, June 1**
1:00-5:00  Exhibit Hall Set-Up  
3:30-4:30  Yeah We Do That!  
5:30-6:30  Sponsor/Exhibitor/Jurisdiction Reception

**Tuesday, June 2**
7:45-8:30  Breakfast with Exhibitors  
8:30-9:15  Opening Session  
9:15-9:45  Membership Meeting  
9:45-10:15  Morning Break  
10:15-12:00  Walking the Narrow Road of Leadership  
12:00  Exhibit Hall Grand Opening  
12:15-1:15  Lunch with Exhibitors  
1:15-2:45  QuickConnect  
1:15-2:45  Law Enforcement Roundtable  
2:45-3:30  Ice Cream Social  
3:30-5:00  Breakouts:  
  ◆ Breaking the Mold on the Taxi & Limo Business  
  ◆ Suspension of Privileges: To What End  
5:30-6:00  Preboarding Reception  
6:00-9:00  President’s Reception

**Wednesday, June 3**
7:45-8:30  Breakfast with Exhibitors  
8:30-10:00  Breakouts  
  ◆ Autonomous Vehicles: Technology Development Coming at Light Speed  
  ◆ All Systems are Go: The Evolution of Technologies  
  ◆ Impact Teen Drivers: What do you consider lethal?  
10:00-10:30  Morning Break & Last Chance to Visit with Exhibitors  
10:30-12:00  Chief Administrator Roundtable  
12:00  Networking Activities  
Free Evening

**Thursday, June 4**
7:30  Past President’s Breakfast  
8:45-10:15  Breakouts  
  ◆ The Internet of Everything  
  ◆ Keeping Good Employees in the Fold  
10:15-10:30  Morning Break  
10:30-12:00  Breakouts  
  ◆ Pushing Vehicle Boundaries: Registering Unconventional Vehicles  
  ◆ Watchmen on the Tower  
12:00-1:15  Awards Luncheon  
1:15-2:45  Breakouts  
  ◆ Marijuana: The Road to Legality and the Impact on Governments  
  ◆ Dotting the I’s and Crossing the T’s  
2:45-3:15  Networking Break  
3:15-4:45  Breakouts  
  ◆ “Beam Me To The Office, Scotty”  
  ◆ Reaching the Masses in a Digital Age  
5:30-7:00  Charity Auction and Reception  
7:00-9:00  Utah State Banquet

**Friday, June 5**
Safe travels home, or wherever you are bound!
~ Grand Summit Floor Plan ~
~ Conference Information ~

Registration
Located in Kokopelli Grand Ballroom Lobby, open during the following hours:
Monday 1:00 p.m. to 5:00 p.m.
Tuesday 7:45 a.m. to 3:30 p.m.
Wednesday 7:30 a.m. to 12:00 p.m.
Thursday 9:00 a.m. to 12:00 p.m.

Exhibit Hall
Located in the Kokopelli Grand Ballroom and Lobby, hours are:
Monday 5:30 p.m. to 7:00 p.m.
Tuesday 7:45 a.m. to 3:30 p.m.
Wednesday 7:30 a.m. to 10:45 a.m.

Cyber Café
Located in Kokopelli Grand Ballroom (Monday thru Wednesday) and in Kokopelli Lobby (Thursday), hours are:
Monday 1:00 p.m. to 7:00 p.m.
Tuesday 7:45 a.m. to 5:00 p.m.
Wednesday 7:30 a.m. to 12:00 p.m.
Thursday 9:00 a.m. to 3:45 p.m.

Name Badges
Your name badge is your entry into conference meetings, meals, and events. We appreciate your wearing it at all conference activities.

Conference Office
Located in Cabin I, a place to get your questions answered, and to drop off charity auction items. Open during the following hours:
Monday 8:30 a.m. to 5:00 p.m.
Tuesday 7:45 a.m. to 5:00 p.m.
Wednesday 7:30 a.m. to 12:00 p.m.
Thursday 8:30 a.m. to 5:00 p.m.

What to Wear
The dress code for the week is:
Monday reception - casual
Conference meetings - business casual
President’s Reception - casual
Auction / Reception - western

Charity Auction
This year’s charity auction benefits the Utah Honoring Heroes Foundation. Learn more about the Foundation and their noteworthy accomplishments on page 23. Join in the bidding on Thursday night and help support this worthy cause.

Need Help?
The conference team is ready, willing, and able to help. They’re easy to spot wearing their black vests.
~ Region IV Board of Directors ~

President
Brad Simpson
Utah

Vice-President
Thomas McClellan
Oregon

Treasurer
Pat Kohler
Washington

Secretary
Steve Burford
Alberta

LE Member-at-Large
John Butler
Wyoming
Retired June ’15

Member at Large
Troy Dillard
Nevada

Member-at-Large
Tom Loftin
Wyoming

Member
Stacey Stanton
Arizona
Retired May ’15

Member
Jean Shiomoto
California
~ Region IV Committees ~

Customer Service Delivery / Public Affairs & Consumer Education

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David Fierro
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Arizona

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Law Enforcement / Vehicle Safety Inspection

Chair
Darrin Grondel
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Motor Carrier Services

Chair
Duane Williams
Montana

Vehicle, Registration and Title

Chair
Mark Francis
British Columbia

Vice-Chair
Heidi Reilly
Utah

WANT TO GET INVOLVED!? Volunteer for a Region IV Committee and help shape future conference agendas.
~ Monday, June 1 ~

8:30 a.m. to 2:00 p.m.  
Board Meeting

Cabin Boardroom

1:00 to 5:00 p.m.

♦  Registration  Kokopelli Grand Lobby
♦  Exhibit Hall Set-Up  Kokopelli Grand Ballroom & Lobby
♦  Cyber Café Open  Kokopelli Grand Ballroom

Sponsored by

3:30 p.m. to 4:30 p.m.  
Yeah We Do That

Painted Horse

Have you thought about how your association can help solve your latest business challenges? We’re here to answer that question and provide insight into everything AAMVA can do to help make your time more efficient and your jobs easier. AAMVA offers a lot of services, so don’t be worried if you ever find yourself wondering “Does AAMVA do that?” This is also a perfect session for those new to AAMVA to get an overview of our wide range of products, services, and best practices created specifically for you, our member.

Ian Grossman, Vice-President, Member Services and Public Affairs,  AAMVA

5:30 p.m. to 6:30 p.m.  
Exhibitor, Sponsor, Jurisdiction Reception

Kokopelli Grand Ballroom & Lobby

Our way of saying thanks for the support provided by our industry partners, we invite exhibitors, sponsors and jurisdictional representatives to join us for the first networking opportunity of the conference.

Sponsored by Region IV in appreciation for our industry partners
~ Tuesday, June 2~

7:45 a.m. to 3:30 p.m.  
**Exhibit Hall Open**  
*Kokopelli Grand Ballroom & Lobby*

7:45 a.m. to 5:00 p.m.  
♦ **Registration Open**  
♦ **Cyber Café Open**  
*Kokopelli Grand Lobby*  
*Kokopelli Grand Ballroom*

7:45 a.m. to 8:30 a.m.  
**Breakfast with Exhibitors**  
*Kokopelli Grand Ballroom & Lobby*

8:30 a.m. to 9:15 a.m.  
**Opening Session**  
*Pavilion*

- Head Table Processional  
  *Salt Lake Scots*
- Posting of the Colors  
  *Utah National Guard Color Guard*
- U.S. and Canadian National Anthems  
  *The Salt Lake University Institute Choir*
- Conference Overview and Welcome  
  *President Brad Simpson, Utah*
- Conference Blessing  
  *Chaplain (Colonel) Mark Allison*
- Welcome to Utah  
  *Commissioner Keith D. Squires, Utah Department of Public Safety*
- Memorial Service  
  *Steve Burford, Secretary, Alberta*
- Honoring Heroes/Memorial Presentation  
  *Utah Army National Guard*
9:15 a.m. to 9:45 a.m.

Membership Meeting

All are welcome to attend.

Welcome and Opening Remarks
  Brad Simpson, Region IV President, Utah

Roll Call
  Steve Burford, Region IV Secretary, Alberta

Chair of the Board Report
  Mark Lowe, Chair of the Board, Iowa

AAMVA President / CEO Report
  Anne Ferro, President & CEO, AAMVA

Review of 2014 Membership Meeting Minutes
  Mr. Burford

Treasurer’s Report
  Pat Kohler, Region IV Treasurer, Washington

Audit Committee Report
  Steve Burford, Chair, Audit Committee, Alberta

Nominations Committee Report
  Thomas McClellan, Nominations Committee Chair, Oregon

Elections
  Mr. Simpson

Other Business
  Mr. Simpson


9:45 a.m. to 10:15 a.m.

Morning Break

Sponsored by Polk.
10:15 a.m. to 12:00 p.m.  
**Pavilion**

**Walking the Narrow Road of Leadership**
Government agencies are continuing to face significant challenges in their operational and organizational roles. Unfortunately, one of the more pressing issues facing agencies may be the failure of its supervisors and managers to consistently practice recognized leadership principles that they learn in management training programs. Most supervisors and managers seem to take the “path of least resistance” when dealing with problem employees or in communicating with employees. This “wide road of mediocrity” is believed to be the primary path of most managers and these leadership failures have become a significant form of stress and frustration. Join us as our keynote speaker examines why these problems occur, and the practical methods that managers and supervisors can use to become effective leaders and walk the narrow road of leadership excellence – both at work and at home.

*Jack Enter*

*Brad Simpson, Director, Utah Division of Motor Vehicles, Moderator*

Sponsored by [ca](http://www.ca.com)

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12:00 p.m.  
**Kokopelli Grand Ballroom & Lobby**

**Exhibit Hall Grand Opening**

Sponsored by [CVR](http://www.cvr.com)
~ Tuesday, June 2 ~

1:15 p.m. to 2:45 p.m.

 QuickConnect  
Kokopelli Grand Ballroom & Lobby
Fun, fast-paced interactive meetings between the jurisdictions and qualified industry participants provide great opportunities to exchange information about activities, products and services.

 Law Enforcement Roundtable  
Painted Horse
Region IV’s law enforcement community will engage in a stimulating and free-flowing roundtable discussion on all things law enforcement. Ask questions. Get answers. Steal ideas. Share pains and successes. It’s everything a good roundtable should be. Potential topics include: driving while impaired, administrative license suspension/revocation, motorcycle lane-splitting, motorcycle safety, teen driving, distracted driving, and other hot topics that you want to discuss.

Darrin Grondel, Law Enforcement Committee Chair, Washington, Moderator

Sponsored by 

2:45 p.m. to 3:30 p.m.  
Kokopelli Grand Ballroom & Lobby

Ice Cream Social  
Sponsored by

3:30 p.m. to 5:00 p.m.

Breakouts

 Breaking the Mold on the Taxi and Limo Business Model  
Arrowhead
Uber and Lyft, two of the leading ride-hailing services in the world, are breaking the mold long established by the taxi and limousine industries. Jurisdictions are scrambling to figure out how to license (or whether to license) and insure these business innovators, who have turned a traditional transportation business model on its head. Join us for a panel discussion on the latest regulatory moves and responses to these ongoing challenges.

Jean Shiomoto, Director, California Department of Motor Vehicles
David Estrada, Vice President, Government Relations, Lyft
Mark Francis, Manager, Vehicle Registration and Licensing, Insurance Corporation of British Columbia, Moderator
Suspension of Driving Privileges: To What End?  
White Pine

Once used solely to penalize poor driving, the suspension of driving privileges has evolved into a mechanism to gain compliance with non-highway safety and social non-conformance issues. Learn about AAMVA’s best practices for reducing suspension of driving privileges and see how Washington State has pushed the pendulum back by eliminating suspensions for non-highway safety violations. As a result, the regulatory burden on the DOL, law enforcement, the courts and society overall has been lessened.

Julie Knittle, Assistant Director, Washington Department of Licensing  
Brian Ursino, Law Enforcement Director, AAMVA  
Duane Williams, Motor Carrier Services Administrator, Montana Department of Transportation, Moderator

5:30 p.m.  
Pre-Boarding Reception  
Kokopelli Grand Lobby  
Sponsored by The Canyons

6:00 p.m. to 9:00 p.m.  
President’s Reception and Dinner  
Deer Valley Resort  
Join President Brad Simpson for the premiere networking event of the conference. It’s a short bus ride to the Empire Lodge at Deer Valley.

Sponsored by LexisNexis, SOLUTIONS, MIDS, Samba Safety
7:45 a.m. to 10:45 a.m.  Kokopelli Grand Ballroom & Lobby
Exhibit Hall Open

7:45 a.m. to 12:00 p.m.
♦  Registration Open  Kokopelli Grand Lobby
♦  Cyber Café  Kokopelli Grand Ballroom

7:45 a.m. to 8:30 a.m.  Kokopelli Grand Ballroom & Lobby
Breakfast with Exhibitors
Sponsored by TRUECar

7:45 a.m. to 8:30 a.m.  Cabin II
Chief Administrator Breakfast

8:30 a.m. to 10:00 a.m.
Breakouts
♦  Vehicles Technology Development Coming at Light Speed  Arrowhead
  It seems as if we draw closer to a mass market autonomous vehicle every model year. Jurisdictions are testing, and manufacturers are predicting a production model in less than a decade. Tap into a session which will showcase the latest technology, and catch up on California’s testing experience. Also hear about the progress on technology standards by our federal partners and the work of AAMVA’s Automated Vehicle Best Practices Working Group, including a law enforcement angle.

Jean Shiomoto, Director, California Department of Motor Vehicles
Ron Medford, Director of Safety, Self-Driving Cars, Google[x]
Christopher Nowakowski, Engineer, Human Factors at the University of California, Berkley
Casey Garber, Manager, Vehicle Programs, AAMVA
Mark Francis, Manager, Driver and Vehicle Licensing, Insurance Corporation of British Columbia, Moderator
All Systems are Go: The Evolution of Technologies

Across the motor vehicle universe, agencies are trying to figure out the best way to keep legacy IT systems running and planning to revamp or replace their systems altogether. In this session on System Modernization, jurisdictions with experience in the maintenance, planning and implementation phases will team up for a groupthink exercise. The best practice ideas will be captured and highlighted for and by the audience.

David Franks, Service Delivery Manager, Oregon Driver and Motor Vehicle Services, and Melissa Spencer, Chief Information Officer, Washington Department of Licensing, Moderators

Impact Teen Drivers: What Do You Consider Lethal?

Reckless and distracted driving is the #1 killer of teens. This deadly epidemic claims the lives of 4,000 teens each year, and seriously injures 400,000 more. The most frustrating aspect of this crisis is that it is completely preventable with a combination of quality education, training, and enforcement. The Impact Teen Drivers workshop will provide participants with engaging evidence-based tools to deliver high energy presentations focused on the dangers of reckless and distracted driving. Participants will learn about reckless and distracted driving research and statistics, Graduated Driver Licensing (GDL) laws, the “What do You Consider Lethal?” campaign, and how to effectively communicate the essentials of safe driving to teens, parents, and members of their communities. Workshop participants will be provided with the evidence-based, award winning What Do You Consider Lethal? teen and parent program to take home for implementation.

Kelly Browning, Executive Director, Impact Teen Driver, California Highway Patrol

Darrin Grondel, Director, Washington Traffic Safety Commission, Moderator

10:00 a.m. to 10:30 p.m.

Kokopelli Grand Ballroom & Lobby

Morning Break and Last Chance to Visit with Exhibitors

Sponsored by Rock.
10:30 a.m. to 12:00 p.m. Pavilion

Chief Administrator Roundtable
All are welcome to join an open discussion on all things DMV and law enforcement related. Share your activities and issues, ask questions, and learn from your colleagues.

Sheila Prior, Director of Member Support, AAMVA, Moderator

12:00 p.m.

Networking Activities
♦ Golf Tournament

Sponsored by

♦ On Your Own

Need some ideas on what to do this afternoon? Visit with our conference concierge. She can suggest lots of possibilities.

~ Wednesday, June 3 ~

Zion Narrows

Anasazi Ruin, Caynonlands

Park City
7:30 a.m.  
**Past President’s Breakfast**  
*Kokopelli Grand Ballroom*

7:30 a.m. to 12:00 p.m.  
*Kokopelli Grand Lobby*

7:30 a.m. to 4:45 p.m.  
*Kokopelli Grand Lobby*

8:45 a.m. to 10:15 a.m.  
**Breakouts**

♦ **The Internet of Everything**  
*White Pine*

Well into the digital age, private sector communications professionals are continuing to find ways to unlock the market potential of the Internet. On a parallel track, government agencies are working to harness the power of the Internet to reach their customers. Our panelists will discuss how their organizations are working to attract, inform and serve customers across a continually changing Internet landscape.

*Jason Alleger* of Penna Powers is a social media and Internet specialist for Salt Lake-based Penna Powers, the ad agency behind Nevada DMV’s SmogSpotter and We’re Everywhere campaigns. Alleger will discuss how Nevada DMV is using online advertising to target its customers. Alleger and his team at Penna Powers have won AAMVA’s PACE award, the Nevada chapter of PRSA’s Pinnacle Award and Salt Lake City PRSA’s Golden Spike Award for client Nevada DMV.

*Brad Benfield*, Communications and Education Director for the Washington Department of Licensing, will talk about his agency’s Internet philosophy, responding to the increasing importance of designing for mobile device users, and share practical ideas to continually improve online customer service.

*Cydney DeModica*, Constituent Relations Administrator, Arizona Motor Vehicle Division, Moderator
8:45 a.m. to 10:15 a.m.

Breakouts, continued

♦ Keeping Good Employees in the Fold
  Arrowhead
  Join us for a panel discussion on what agencies are doing to retain and recognize employees. Learn how agencies are keeping employees happy, motivated, and focused on getting the job done. Hear how retention and recognition programs can be carried out with limited budgets.

  Gary Muller, Vehicle Processing Manager, Oregon Driver & Vehicle Services
  Jerry Valdez, Assistant Director, New Mexico Motor Vehicle Division
  Michael DePalma, Assistant Chief, Washington State Patrol
  Sarah Garcia, Director, Montana Motor Vehicle Division
  Pat Kohler, Director, Washington Department of Licensing, Moderator

10:15 a.m. to 10:30 a.m.

Kokopelli Grand Lobby

Short Break

Sponsored by Datacard Group

10:30 a.m. to 12:00 p.m.

Breakouts

♦ Pushing Vehicle Boundaries: Registering Unconventional Vehicles
  White Pine
  Two wheels, three wheels, four wheels – is it a motorcycle, tricycle, off-highway vehicle, all-terrain vehicle, street legal or not? A new breed of vehicles is bending the boundaries on traditional vehicle classifications. Our panel will discuss challenges associated with unconventional vehicles and how best to license and regulate them.

  Amy Smith, Motor Vehicle Manager, Idaho Transportation Department
  Stephanie Zellner, Vehicle Policy Manager, Oregon Driver and Motor Vehicle Services
  Casey Garber, Manager, Vehicle Programs, AAMVA
  Heidi Reilly, Assistant Director, Utah Division of Motor Vehicles, Moderator
Watchmen on the Tower  
Arrowhead

Motor vehicle agencies are under siege. Armies of individuals and unscrupulous businesses constantly bombard jurisdictions with illegal and unethical attacks. In this session, our panelists will discuss how DMV investigators and law enforcement agencies can work together to combat both internal and external DMV fraud. The panelists will highlight the advantages gained when DMVs and law enforcement agencies pool resources and work toward a common goal.

Frank Alvarez, Chief of Investigations, California DMV
Keith Fowler, National Program Manager, U.S. Immigration and Customs Enforcement, Moderator

12:00 p.m. to 1:15 p.m.  
Kokopelli Grand Ballroom

Networking Lunch

1:15 p.m. to 2:45 p.m.

Breakouts

Marijuana: The Road to Legality and the Impact on Governments  
White Pine

The legalization of marijuana for both medical and recreational use has placed a new burden on motor vehicle and law enforcement agencies in the areas of impaired driving enforcement, licensing and regulation. In this session, representatives from Alaska, Oregon, Colorado, and Washington will provide key insights and lessons learned in addressing the implementation of new marijuana laws recently passed in their states.

Captain Randal Hahn, Alaska State Police
Lt. Col. Kevin Eldridge, Colorado State Patrol
Captain David Anderson, Oregon State Police
Darrin Grondel, Director, Washington Traffic Safety Commission, Presenter and Moderator
~ Thursday, June 4 ~

1:15 p.m. to 2:45 p.m.

Breakouts, continued

♦ Dotting the I’s and Crossing the T’s

Join presenters from California, Idaho and Utah to see how states use the audit function to ensure that business practices are in compliance with regulations and statutes. Topics ranging from disclosure, outsourcing of work, oversight of employees—all everyday challenges in the vehicle and driver world can and should fall under the watchful eye of an agency’s auditors.

Jean Shiomoto, Director, California Department of Motor Vehicles
Peggy Koomler, DP Production Specialist, Idaho Transportation Department
Heidi Reilly, Assistant Director, Utah Motor Vehicle Division, Moderator

2:45 p.m. to 3:15 p.m.

Kokopelli Grand Lobby

Afternoon Refreshment Break

Sponsored by

3:15 p.m. to 4:45 p.m.

Breakouts

♦ “Beam Me To The Office, Scotty”

Teleworking gives employers and employees the opportunity to maximize productivity and share in the reduction of traffic congestion and fuel use. As more employers seek to balance the life/work equation, the pluses and minuses of teleworking come into play. Millennials want more freedom to work outside of a rigid structure and teleworking offers the flexibility that they and others seek. Teleworking brings a host of human resource management, cost and technical issues to the table. Learn how you can effectively implementing teleworking in your agency.

Brad Benefield, Media Relations Manager, Washington Department of Licensing
David Franks, Service Delivery Manager, Oregon Driver and Motor Vehicle Services and Melissa Spencer, Chief Information Officer, Washington Department of Licensing, Moderators
State, regional and provincial agencies in North America face a myriad of challenges in communicating initiatives, priorities and projects to mass audiences in an ever-changing communications landscape. Our three panelists will share case studies and participate in an open discussion.

*California DMV Deputy Director of Communications Armando Botello* highlights his agency’s efforts to reach out on California’s immigrant driver license, launched in January of this year. Through late March, nearly a half a million people had applied for the license with more than 200,000 cards issued. The agency’s outreach challenge was monumental.

Salt Lake-based communications professional *Christina Davis* with the Penna Powers agency will discuss her firm’s work on UDOT’s I-15 Corridor Expansion (I-15 CORE), which required a comprehensive communications outreach campaign. Penna Powers was one of several communications firms working the massive project, which included the widening of a 24-mile stretch of Interstate 15 in Utah County at a cost of $1.5 billion.

*Dr. James Anderson*, Director of the Center for Communication and Community at the University of Utah, will bring an academic viewpoint to the panel discussion. Dr. Anderson will help drive the discussion on how best to reach the masses in our digital age.

*David Fierro*, Public Information Officer, Nevada Department of Motor Vehicles, Moderator

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5:30 p.m. to 7:00 p.m.  
**Charity Auction and Reception**  
*Sponsored by AAMVA’s Industry Advisory Board*

7:00 p.m. to 9:00 p.m.  
**Utah State Banquet**  
*Sponsored by:*  
[DMVdesk](#)  
[Deloitte](#)  
[LexisNexis](#)
Destination: Portland 2016

Mark your calendars to join President Tom McClellan in Portland Oregon from May 16-19 for the 2016 Region IV Conference.
The Honoring Heroes Foundation, a 501(c)(3), organization was formed "To protect and provide for fallen and wounded Troopers and for the well being of the dependents and employees of the Utah Highway Patrol and the Department of Public Safety." They accomplish this by assisting with expenses not covered by insurance when Troopers are injured on the job or encounter other catastrophic expenses.

There are several Troopers with severe financial and family problems because of extreme medical expenses, uninsured house damage from weather, or unbearable financial strain from other sources. Most of these Troopers simply suffer along without telling anyone. They are forced to get a second job to supplement their wages, in some cases; spouses may take a part time job at the expense of raising their children. As a result troopers may choose to simply take their skills and experience, and reluctantly go to other departments for higher wages.

When these unforeseen emergencies arise, The Honoring Heroes Foundation is able to help troopers over come these difficult times. In doing so, they alleviate the pressing financial stresses of the emergency.

Though relatively new, the foundation has been able to provide support in numerous ways. First and foremost, they provide assistance to the families of UHP’s 14 fallen Troopers. This assistance comes in the form of money, gifts and cards which helps the family know their sacrifice has not been forgotten. The foundation has also established a scholarship program to provide opportunities for dependents of UHP employees to attend an institute of higher learning. These scholarships bear the name of UHP’s fallen heroes.

Because of generous donations The Honoring Heroes Foundation makes a difference in the lives of those who protect us each day.

We appreciate your support of this worthy organization through your bids during Thursday’s Charity Auction!
Visit with Our Exhibitors

Meeting Rooms

HID Global
Exhibit Hall Hours
Monday—5:30 p.m. to 6:30 p.m.
Exhibitor/Sponsor/Jurisdiction Reception
Tuesday—7:45 a.m. to 3:30 p.m.
Wednesday—7:45 a.m. to 10:45 a.m.

Pod Exeter Group

NEC

MVN

Donate Life

Morpho Trust

AAMVA

Giesecke & Devrient

Datacard

HID Global

Oberthur Technology

ITI

ITI

QMatic

C&B Secure Tech.

Pavilion

Kokopelli Grand Ballroom & Lobby

Visit with Our Exhibitors

JR Wald

Lexis Nexis

Tenetor

Software Solutions

Certified Payments Optimum

Hagerty Insurance

Idaho Correct-ional Inds.

ACF

Questech

AFC

Technotel

National Insurance Council

Auto Safety Foster & Freeman

NEX

MV

Verisol

PDP

Platform

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Optima

MW

Waldale Irwin Hodson

ITI

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QMatic

Oberthur Technology

I Drive Safely

Waldale

Nebula Logic

Morpho Trust

AAMVA

Giesecke & Devrient

Datacard

HID Global

Oberthur Technology

ITI

ITI

QMatic

C&B Secure Tech.

Pavilion

Kokopelli Grand Ballroom & Lobby

Visit with Our Exhibitors

JR Wald

Lexis Nexis

Tenetor

Software Solutions

Certified Payments Optimum

Hagerty Insurance

Idaho Correct-ional Inds.

ACF

Questech

AFC

Technotel

National Insurance Council

Auto Safety Foster & Freeman

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Oberthur Technology

I Drive Safely

Waldale

Nebula Logic

Morpho Trust

AAMVA

Giesecke & Devrient

Datacard

HID Global

Oberthur Technology

ITI

ITI

QMatic

C&B Secure Tech.
Give a Shout Out to Our Sponsors

Our appreciation goes to our conference sponsors for their generous support. We could not be successful without their financial assistance! Thanks to:

- Industry Advisory Board - charity auction & reception and travel grant funding
- Solutions Thru Software - President’s Reception & Board dinner
- U-Haul - Past President’s Breakfast & U-Haul moving truck
- LexisNexis Risk Solutions - President’s Reception & Utah State Banquet
- Fast Enterprises - picnic blankets
- NIC - water bottles and conference app
- DMV Desk - Utah State Banquet
- Manheim - President’s Reception
- Marquis ID - President’s Reception
- MorphoTrust - hotel room keycards
- Polk - Tuesday & Wednesday morning break and conference office
- Samba Safety - President’s Reception
- Auda Explore - cyber café
- TRUECar - Wednesday breakfast
- Experian Information Solutions - ice cream social
- Insure-Rite - conference staff vests
- CBN Secure Technologies - Tuesday lunch and Thursday afternoon break
- DealerTrack - program ad
- CA Technologies - keynote speaker

- TitleTech - daily newsletter
- Valid USA - room drop candy
- 3M - Board dinner
- CarFax - law enforcement roundtable & Thursday afternoon break
- CGI - meeting room audio/visual
- Deloitte - Utah State Banquet
- Donate Life - name badges and lanyards
- Insurance Information Exchange - Board dinner
- Optimum DMV - floor decals
- ITI - golf tournament
- CVR - exhibit hall grand opening
- Auto Data Direct - Thursday lunch
- EntrustDatacard - Thursday morning break
- E-470 Highway Authority - Tuesday lunch
- Giesecke & Devrient - Tuesday lunch
- Idaho Correctional Industries - printer of the conference program
- Enterprise Fleet Management - conference communications
~ Meet the Utah Conference Team ~

Dana Johnson
Conference Coordinator

Angie Carr
Conference Concierge

Stacy McGovern
Registration Desk

Courtnee Earl
Registration Desk

Jayne Gallo
Meeting Room Coordinator

Suzie Covert
Meeting Room Team

Sharon Steele
Room Team & ‘16 Conf. Coordinator

Nicole Levitt
Conference Office Manager

Nolan Mitchell
IT Team

Michelle Bennett
Photographer

Your Utah conference team is ready, willing and able to assist. All you need do is ask. They’re easy to spot, they’re the friendly people wearing black vests.

Vests courtesy of
~ About Utah ~

- Utah was acquired by the United States in 1848 in the treaty ending the Mexico War.
- The name Utah comes from the Native American Ute tribe and means people of the mountains.
- Utah has 11,000 miles of fishing streams and 147,000 acres of lakes and reservoirs.
- The federal government owns 65% of the state's land.
- The Great Salt Lake, which is about 75 miles long and 35 miles wide, covers more than a million acres.
- Completion of the world’s first transcontinental railroad was celebrated at Promontory where the Central Pacific and Union Pacific Railroads met on May 10, 1869. It is now known as Golden Spike National Historic Site.
- The Mormon Temple in Salt Lake City took 40 years to complete.
- Rainbow Bridge, Nature's abstract sculpture carved of solid sandstone, is the world's largest natural-rock span. It stands 278 feet wide and 309 feet high.
- Because of the state's inland location Utah's snow is unusually dry. Earning it the reputation of having the world's greatest powder. 14 Alpine ski resorts operate in Utah.
- Utah mountain peaks, on average, are the tallest in the country. The average elevation of the tallest peaks in each of Utah's counties is 11,222 ft.-higher than the same average in any other state.
- During World War II Alta ski center became involved in the war effort when paratroopers from the 10th Mountain Regiment trained on its slopes.
- Annual precipitation varies from less than five inches in Utah's arid Great Salt Lake Desert to more than 60 inches in the northern mountain ranges.
- Utah has the highest literacy rate in the nation.
- The Heber Valley Railroad's magnificent steam engine and ten passenger railroad cars have been filmed in over 31 motion pictures over the past 20 years.
- Kanab is known as Utah's Little Hollywood because of the large number of motion pictures that are filmed in the area.
We are dedicated to helping jurisdictions increase the efficiency of their title and registration processes by seamlessly integrating with dealer and lender workflow. Our innovative solutions result in reduced internal jurisdictional costs, improved customer satisfaction, and increased staff productivity, all at no cost to the jurisdiction.

- Collateral Management Services (CMS) pioneered Electronic Lien and Title, which we offer in all 22 participating jurisdictions.

- Registration and Titling Services (RTS) provides electronic registration and titling services in 15 states.

- We also deliver specialty state solutions including Electronic Temporary Tags, ELT Gateway solutions and Motor Vehicle Inquiry.

Contact us today to learn how we can support your jurisdiction’s needs.

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