Redefining Service Centers

Developing services and methods to reach millennials.

Rob Mikell
Georgia DDS Commissioner
June 23, 2015
DDC VOLUME
10,000,000+ State Population
7,600,000+ Valid Drivers
4,000,000+ REAL ID compliant cards
17,000 to 20,000 transactions on peak days
376,000+ Commercial DL’s
844,000+ ID Cards
3,700,000+ Face-to-Face Transactions

DDC FACILITIES
66 Total Locations
11 Leased from private owners
8 State-owned
30 County-owned
15 Co-located with GSP
9 shopping centers
40 freestanding
8 Part-time
9 Conduct CDL skills/road tests
42 Conduct Motorcycle Tests
The Challenges

Gov. Nathan Deal referred to data from the U.S. Bureau of Labor Statistics. Deal, she said, was referencing the seasonally adjusted, private-sector figures, comparing January 2011 and the preliminary figures for November 2014.

We checked, and the numbers were spot on. Deal said more than 319,000 private sector jobs were created during his first term. Even if that increase only replaces jobs lost before he took office, the data show his estimates were accurate and even conservative.

The caveat: The jobs created have only just replaced those lost in the Great Recession. It has taken seven years to get back to the job figures of 2007, meaning only going forward will the state see net increases (and lower the unemployment rate).

We rated Deal's statement True.