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Driver and Vehicle Services

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November 29, 2012

Denise Hanchulak
Program Director, Certification & Standards
AAMVA
4301 Wilson Blvd., Suite 400
Arlington, VA 22203

Dear Ms. Hanchulak:

I would like to nominate Brian Coy for Minnesota's Examiner of the Year.

Brian Coy has worked as a Driver License Examiner for the state of Minnesota for the past eleven years. Day in and day out, Brian has demonstrated a strong and highly professional work ethic. On a daily basis, he brings a positive and dedicated attitude to his job duties.

Brian is an invaluable employee. He is a quick learner with a keen ability to retain what he has learned and incorporating the many recent process changes that have affected his job duties. Brian does a fantastic job when administering knowledge tests and road tests, processing applications and compiling reports. Brian is respectful, courteous and professional when dealing with the public. He is dedicated to providing excellent customer service while ensuring that knowledgeable and competent drivers are obtaining driving privileges.

Brian is an excellent reference for his co-workers who have questions or concerns in regards to conducting road tests or examining procedures. Brian plays an important and valuable role in mentoring new examiners in his exam region. He is involved with outreach to driver educators and working with disability groups. Brian is also a highly valued and respected member of the Exam Identification Committee.

Throughout his career, Brian's performance, willingness to accept new challenges, and his dedication to providing the best customer service possible has made him an excellent role model for all examiners and a true asset to our department.

We are proud to have Brian Coy as Minnesota's Examiner of the Year.

Sincerely,

A handwritten signature in cursive script that reads "Deb Carlson".

Deb Carlson
Driver Exam Program Manager

