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December 2, 2013

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29 November, 2013

Dear Denise.

On behalf of the Insurance Corporation of British Columbia and the Province of British Columbia, I am delighted to submit the name of Rob Meima as our jurisdictional nomination for the 2013 AAMVA IDEC Outstanding Examiner of the Year award.

We hold an annual nomination process to select our jurisdictional winner and the examiner's code of ethics forms the basis for the selection. Due to his commitment to excellence, Rob has been nominated and short-listed more than once! This year his candidacy stood out again from a very strong pool of his peers due to the exemplary way in which Rob conducts himself as a Driver Examiner and as a member of his community in Smithers, B.C.

Rob was nominated by peers and business partners and heartily endorsed by his Manager, Nicole Silveira, our 2008 winner and someone so well regarded, she was successful in a subsequent management opportunity and has excelled in that role ever since.

Rob is considered a model employee within our own organization and by our partners. Nicole writes, "Rob is always looking to make things better and improve things in the workplace for his offices, co-workers and customers. He is a trusted confidante and well respected. Rob's positive attitude influences others. He has built strong relationships with our business partners and each time I visit one of the offices he works out of they sing his praises. "

Rob's approach to his work and to service in his community is testament to his exceptional character. He has a reputation for fairness and as an expert regarding the legislation, regulations, and policies that govern driver examination in British Columbia. As an elder in his Church, he is looked up to in the community for his wisdom, advice and counsel. Rob devotes much of his personal time to the service of others in need.

While Rob is stationed in Smithers B.C., he also serves a number of other small communities covering a vast area. Extensive travel involves personal sacrifice as this means he is away from home, his family and congregation for weeks at a time.



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His performance is rated as outstanding and this is measured not only against his core responsibilities but also the demonstrated competencies by which he achieves success. These include personal leadership, service leadership, results and business orientation. He is committed to doing what it takes to help his entire team be successful and that often means picking up the duties of his co-workers when they need help. He also has taken on some of the supervisory tasks for his office, such as scheduling.

Rob has a very strong work ethic. That means that he is on time, hardly ever absent, highly productive and completely service oriented. And while always considering our customers' needs, Rob never forgets our principle mandate of making sure that we are putting safe drivers on our roads.

In closing, Rob Meima demonstrates the kind of exemplary leadership and professional conduct that is representative of the very highest standards for Driver Examiners and would be a worthy recipient of this prestigious award. Thank-you for your consideration.

Sincerely,

Mike Spratt  
Manager, Driver Licensing Provincial Services  
Insurance Corporation of British Columbia



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