

**Ministry of Transportation  
Program Development & Evaluation Branch  
Evaluation and Training Office**  
1201 Wilson Avenue, Bldg. A., Rm. 051  
Downsview ON M3M 1J8

**Ministère des Transports  
Direction de l'élaboration et de  
l'évaluation des programmes  
Bureau de la direction**  
1201, avenue Wilson, édifice C, bureau 146  
Downsview ON M3M 1J8



November 29, 2013

Denise Hanchulak  
Program Director  
AAMVA Programs Division  
4301 Wilson Blvd., Suite 400  
Arlington, VA 22203

Dear Ms. Hanchulak:

It is with great pleasure that I write to nominate Buddy Clark for the 2013 AAMVA IDEC Examiner of the Year.

Bud is very patient and kind with everyone he deals with; always taking the extra few minutes needed to really connect with whoever crosses his path. He is a bit of a counselor to other staff, a mentor of sorts and always willing to lend a hand or advice to anyone that asks.

When things are busy in the office and Bud is not scheduled for a road test or has finished his day of road tests, he is the first to ask what he can do to assist. Whether he is helping to file score sheets, assist his co-workers with organizing their score sheets, or by asking his supervisors if there is anything else needed to be done.

He is always sensitive to the moods of his colleagues and adjusts his approach accordingly. Bud is always willing to help out by taking an extra road test, re-arranging his vacation if needed and always willing to come in to work on short notice if something comes up or if there is a schedule change due to an absence. He is always the first to compliment someone and charms you with one of his megawatt smiles.

Bud is very conscientious about his work and strives to improve on his error rates on a regular basis. He is always looking for continuous improvement and has recently taken computer courses to upgrade his skills. This may not seem like a huge accomplishment

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but for anyone that knows Bud, they will tell you that this is a HUGE step for him. He is still very much a people-to-people guy and even though he would prefer to hand-write his notes, he knows that computer technology is the future.

In addition to being a driver examiner for light vehicles, Bud also administers driver examination for commercial vehicles as well. Recently, he provided his feedback on consistent pre-ambls and vehicle checks for the commercial testing for the training department to consider implementing across the Province.

Bud is a wonderful fellow colleague but his demeanor doesn't end with his peers. Bud treats each and every one of his customers the very same way, taking the time necessary to greet them by name, making each applicant feel a little less nervous about their pending road test. He is incredibly respectful of others and makes sure that each and every applicant receives his undivided attention for each road test. He is fair in administering his duties but also sensitive to individual needs. Bud has been conducting driver examination for nearly 20 years now.

Buddy Clark wears his name very well. He truly is a friend to everyone he meets and is very deserving of the IDEC Driver Examiner of the Year award for 2013.

Regards,

Mary Jane Bauer  
IDEC Administrator

*(Photo Attachment)*

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