December 9, 2015

Each year, the American Association of Motor Vehicle Administrators seeks individual nominations from jurisdictions for their Examiner of the Year. The honor is awarded to examiners who consistently perform the duties and responsibilities that the job entails, while they diligently uphold the Examiner Professional Code of Ethics:

It shall be the guiding purpose and the individual duty of every International Driver Examiner:

P Professionalism
Examiners should model exemplary personal and professional behaviors. Customers should be met with prompt and courteous service. Staying informed of organizational changes and developments in the traffic safety related field increases an examiners proficiency and effectiveness when performing their job.

R Respect
Respect others as you would want them to respect you. Listen actively to each individual’s problem or question; customers are seeking your assistance to help solve a request for assistance. Do your best to exhibit a patient, upbeat and positive attitude with everyone.

I Integrity
The success of a driver examiner is driven by personal integrity. Uphold the honor of your profession by abiding to the professional guidelines and examining standards. Review your work performance standards and code of ethics periodically. Continue to work towards exceeding expectations and never settle for mediocrity.

D Due Diligence
Exercise due diligence with all examinations and practice only such authority that has been duly entrusted for the position. Handle all interactions with diplomacy and tact.

E Equality
Use your professional expertise and experience to evaluate each applicant equally and fairly. Your job is to make sure the minimum requirements to operate a motor vehicle safely are met. Most importantly, remember you are a Certified Driver Examiner (CDE) and are the first line of defense to ensuring the safety of our roads.
Previous selections for Examiner of the Year within the Maine Bureau of Motor Vehicles have included Michael McKenney, David Sloan, John Fox, Les Smith, Michael R. Pelletier, Harold Kelley, Dan Andersen, Douglas Ellison, Michael Lafrance, Steven Davis and two-time recipient Eric Bellavance. Today, the 2015 honoree is named. Written nominations for the annual selection are derived from peer nominations, coupled with observations and employee interactions with the award recipient. The selection is finalized by the Chief Examiner in collaboration with the Director of the Driver License Services Division.

This year's recipient was described in their nomination by these words; “He represents what all Maine Driver License Examiners should strive to be like.....he is patient with the applicants and able to answer their questions or make suggestions...he comes to work every day with a good attitude...he knows the job very well and is well liked by his peers....he is good when dealing with the public during written knowledge and road examinations.” With those collective words of praise, dedication and enthusiasm, I am pleased to announce that this year's selection as the Examiner of the Year is Donald Pelletier.

Congratulations Don on your well-deserved selection! I am proud of you and the quality of the public service that you regularly deliver on behalf of the Maine Bureau of Motor Vehicles!

Larry Boivin
Chief Driver License Examiner