



State of Utah

GARY R. HERBERT
Governor

SPENCER J. COX

Department of Public Safety

KEITH D. SQUIRES
Commissioner

Driver License Division

CHRISTOPHER CARAS
Director

November 20, 2017

Re: Examiner of the Year

Brenda Barney - Richfield / Panguitch / Beaver Office

Utah Driver License Division

To Whom it may concern:

Brenda Barney of the Richfield / Panguitch / Beaver office is being nominated for examiner of the year, because of her work ethic, positive attitude, willingness to help wherever needed, knowledge, and customer service.

Brenda is not only the lone CDL Examiner in those three offices, but also the only CDL Examiner in the area. She travels on a weekly basis to rural areas to assist with testing and licensing those that do not live near a full time office. With little to no 3rd party testing in the surrounding areas, she administers a high volume of tests. In addition to her role as CDL Examiner, she also does her share of regular road and motorcycle testing, along with any and all examiner duties. She is often put in charge as needs arise and handles her duties with knowledge and professionalism. In addition to her regular duties she handles the office supply orders and her ability to keep everything running smoothly in all three offices is commendable. She is reliable and can always be depended upon to volunteer for extra tasks and projects without hesitation.

Brenda has a very strong dedication to the Driver License Division mission and her customer service is unsurpassed. She is approachable and friendly and genuinely cares about the people in "her town". You can be assured she is always thinking of others and maintains a professional image at all times. Every citizen of Utah that is lucky enough to come to her counter leaves feeling valued and important. Brenda is the epitome of the hard working, dedicated, professional employee that we strive to develop within the Division.

Brenda's internal customer service skills are outstanding as well. Brenda is a pleasure to work with, and always comes to work with a smile and a yearning to better herself on a daily basis. She is the first one to say something positive and to motivate others to uplift each other just by her example. She is often the first point of contact when examiners have questions and seek advice on how to process or handle any given situation as they arise.

Brenda is an example of all of the qualities we look for and deserving for consideration of examiner of the year.

Sincerely,

Shannon Johnson
Manager, South Area

