2012 ANNUAL INTERNATIONAL CONFERENCE

**CONFERENCE REGISTRATION**

Conference registration is located in the Grand Promenade and is open during the following hours:

- **Sunday, August 19**: 10 am - 3:30 pm
- **Monday, August 20**: 8 am - 3:30 pm
- **Tuesday, August 21**: 8 am - 3:30 pm
- **Wednesday, August 22**: 9 am - 3:30 pm
CONFERENCE OFFICE
The conference office is located in the Queens Room and is used for general information and preparation of final conference materials. Light administrative assistance is available during the following hours:
- Saturday, August 18: 9 am - 5 pm
- Sunday, August 19: 9 am - 5 pm
- Monday, August 20: 8 am - 5 pm
- Tuesday, August 21: 9 am - 5 pm
- Wednesday, August 22: 9 am - 5 pm

CYBER CAFÉ
The Cyber Café is located in the Morehead Room and is open during the following hours:
- Sunday, August 19: 10 am - 3:30 pm
- Monday, August 20: 8 am - 3:30 pm
- Tuesday, August 21: 8 am - 3:30 pm
- Wednesday, August 22: 9 am - 3:30 pm

EXHIBITION HALL
The Exhibition Hall is located in the Grand Ballroom. It will open beginning at lunch at 12:00pm, Monday, August 20. The hall will be open during the following hours:
- Monday, August 20: 12 pm - 3:30 pm & 5:30 pm - 7:30 pm
- Tuesday, August 21: 9 am - 3:30 pm

We appreciate the generosity of the sponsors for the following items:

- **Badge Holder**
  MV Verisol

- **Bottled Water**
  NIC, Inc.

- **Daily Newsletter**
  Computerized Vehicle Registration

- **Downloads Page and USB Flash Drive**
  R.L. Polk & Co.

- **Elevator Cling**
  Hewlett Packard and MorphoTrust

- **Event App**
  Gemalto

- **General Conference Support**
  DealerTrack

- **Hotel Key Card**
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- **License Plates**
  3M Company and North Carolina Department of Correction

- **MOVE Cover**
  Solutions Thru Software

- **Notepads**
  Xerox State and Local Solutions, Inc.

- **Pocket Schedule**
  Applus Technologies

- **Pre-Conference Email Blasts**
  3M Company, Datacard Group and OpenText

- **Registration Bag**
  Experian Automotive and Xerox State and Local Solutions, Inc.

- **Room Drop**
  Exeter and Marquis ID Systems

- **Staff Conference Shirts**
  Insurance Information Exchange

- **Travel Assistance**
  Industry Advisory Board

- **Travel Cup**
  LexisNexis Risk Solutions
### SUNDAY, AUGUST 19

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<td>Conference Registration&lt;br&gt;Grand Promenade</td>
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<td><strong>Cyber Café</strong>&lt;br&gt;Morehead Room&lt;br&gt;Courtesy of Explore Information Services</td>
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<tr>
<td>9:00 am – 2:00 pm</td>
<td><strong>AAMVA Board of Directors Meeting</strong>&lt;br&gt;Providence Ballroom III</td>
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<td>9:00 am – 12:00 pm</td>
<td><strong>Industry Advisory Board Meeting</strong>&lt;br&gt;Providence Ballroom II</td>
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### MONDAY, AUGUST 20

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<td>8:00 am – 3:30 pm</td>
<td>Conference Registration&lt;br&gt;Grand Promenade</td>
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<td>12:00 – 3:30 pm and 5:30 – 7:30 pm</td>
<td><strong>Exhibition Hall</strong>&lt;br&gt;Grand Ballroom</td>
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<td><strong>Cyber Café</strong>&lt;br&gt;Morehead Room&lt;br&gt;Courtesy of Explore Information Services</td>
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<tr>
<td>9:00 am – 12:00 pm</td>
<td><strong>Opening General Session and Annual Membership Meeting</strong>&lt;br&gt;Providence Ballroom&lt;br&gt;Call to Order by Mr. Robertson, Commissioner, North Carolina Division of Motor Vehicles, and AAMVA Chair of the Board&lt;br&gt;Invocation by Michael Cummings, Associate Pastor, Pastoral Baptist Church&lt;br&gt;Posting of the Colors by South Charlotte Cadet Squadron Color Guard, lead by Squadron Commander, Major Paul Twiddy&lt;br&gt;National Anthems by Becky Cook-Carter, Central Piedmont Community College&lt;br&gt;Welcome by Colonel Michael Gilchrist, Commander, North Carolina State Highway Patrol&lt;br&gt;Welcome by Rodney D. Monroe, Chief, Charlotte-Mecklenburg Police Department&lt;br&gt;Roll call by Jennifer Cohan, Director, Delaware Division of Motor Vehicles, and AAMVA Secretary&lt;br&gt;AAMVA Chair Report to Members by Mr. Robertson&lt;br&gt;AAMVA President &amp; CEO Report to Members by Neil D. Schuster, President and CEO</td>
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<td>Treasurers’s Report by Linda Butts, Deputy Director for Driver &amp; Vehicle Services, North Dakota Department of Transportation, and AAMVA Treasurer&lt;br&gt;Remarks from Ward Keith, Executive Director &amp; Registrar of Motor Vehicles, Manitoba Public Insurance Corporation, and CCMTA Past Chair&lt;br&gt;Yeah We Do That by Ian Grossman, Vice President, Member Services and Public Affairs, AAMVA&lt;br&gt;Memorial Service by Mark Lowe J.D., Director, Iowa Motor Vehicle Division, and AAMVA Board Member at Large&lt;br&gt;By-Law Changes by Mr. Robertson&lt;br&gt;Recognition of Retiring Board Members by Mr. Robertson&lt;br&gt;Nominations Committee Report and Board Member Elections by Lynne B. Judd, Administrator, Wisconsin, Division of Motor Vehicles, AAMVA Immediate Past Chair of the Board and Nominations Committee Chair&lt;br&gt;Remarks from Chair-elect Stacey Stanton, Director, Arizona Motor Vehicle Division, and AAMVA Chair of the Board-Elect&lt;br&gt;Refreshments Courtesy of Hewlett Packard&lt;br&gt;Water courtesy of NIC, Inc.</td>
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12:00 – 1:30 pm
Exhibition Hall Grand Opening & Lunch with Exhibitors
Grand Ballroom
Lunch Courtesy of 3M Company

1:30 – 3:00 pm
General Session
Major Shifts in Transportation Policy Impacting the AAMVA Community
Providence Ballroom
**Moderator:** Mike Robertson, Commissioner, North Carolina Division of Motor Vehicles, and AAMVA Chair of the Board
**Speakers:** James (JJ) Eden, Vice President and Director of TollingAECOM
Betty L. Serian, Principal and CEO, Betty Serian & Associates,
Jennifer Cohan, Director, Delaware Division of Motor Vehicles, and AAMVA Secretary

3:00 – 3:30 pm
Networking Break
Grand Ballroom
Courtesy of Hewlett Packard
Water courtesy of NIC, Inc.

3:30 – 5:00 pm
Breakout Sessions
Secure Driver Licenses
Harris Room
**Moderator:** Geoff Slagle, Director of Identity Management, AAMVA
**Speakers:** Selden Biggs, Director, Office of State-Issued Identification Support, Screening Coordination Office, Office of Policy, Department of Homeland Security
John Roessler, Branch Chief, SAVE Program, U.S. Immigration and Customs Enforcement
Major Jason Jennings, Director, Driver Services, Mississippi Highway Safety Patrol
Pam Dsa, Project Director, PMO, AAMVA

18 Wheels & Busted: From Apprehension to Prosecution
Tryon Room
**Moderator:** Brian Ursino, Director of Law Enforcement, AAMVA
**Speakers:** Brian Ursino, Director of Law Enforcement, AAMVA
Colonel Mike Tooley, Montana Highway Patrol, AAMVA Board
Kristen Shea, Senior Attorney, National Traffic Law Center, National District Attorneys Association

5:30 – 7:30 pm
Welcome Reception
Grand Ballroom
Courtesy of CBN Secure Technologies, Inc., Deloitte Consulting LLP, and IBM
2012 ANNUAL INTERNATIONAL CONFERENCE PROGRAM

TUESDAY, AUGUST 21

8:00 am – 3:30 pm  
Conference Registration  
Grand Promenade

Cyber Café  
Morehead Room  
Courtesy of Explore Information Services

Exhibition Hall  
Grand Ballroom

9:00 – 10:30 am  
Breakout Sessions  
CDL Issues: Medical Certification, Learners Permit, and Military Waivers  
Tryon Room  
Moderator: Kevin Lewis, Director, Driver Programs, AAMVA  
Speakers: William Quade, Associate Administrator for Enforcement and Program Delivery, Federal Motor Carrier Safety Administration  
Pam Dsa, Project Director, Driver Systems, AAMVA  
Kevin Lewis, Director, Driver Programs, AAMVA

Ignition Interlocks: Impact of 1st Offender Laws  
Harris Room  
Moderator: Mike Robertson, Commissioner, North Carolina Division of Motor Vehicles, and AAMVA Chair of the Board  
Speakers: JT Griffin, Vice President for Public Policy, MADD  
Toby Taylor, Programs Administrator, Oklahoma Board of Tests for Alcohol and Drug Influence, and President, Association of Ignition Interlock Program Administrators  
David Kelly, Executive Director of the Coalition of Ignition Interlock Manufacturers

10:30 – 11:00 am  
Networking Break  
Grand Ballroom  
Courtesy of Hewlett Packard  
Water courtesy of NIC, Inc.

11:00 am – 12:00 pm  
General Session  
The International Community: Learning About Our European Partners, CIECA and EReg  
Providence Ballroom  
Moderator: Charles O’Donnell, Registrar of Motor Vehicles, New Brunswick Department of Public Safety  
Speakers: Daniel Vandenbergh, CIECA Business Manager  
Hans Van der Bruggen, EReg Chairman

12:00 – 1:15 pm  
Lunch with Exhibitors  
Grand Ballroom  
Courtesy of 3M Company
1:30 – 2:30 pm
General Session
Beltway Connection
Providence Ballroom
Moderator: Mike Robertson, Commissioner, North Carolina Division of Motor Vehicles, and AAMVA Chair of the Board
Speakers: William A Quade, Associate Administrator for Enforcement and Program Delivery, Federal Motor Carrier Safety Administration
Michael L. Brown, Director, Office Impaired Driving and Protection, National Highway Traffic Safety Administration

2:30 – 3:30 pm
General Session
Emerging Safety Issues
Providence Ballroom
Moderator: Lynne B. Judd, Administrator, Wisconsin, Division of Motor Vehicles, AAMVA Immediate Past Chair of the Board
Speaker: Robert Hull, Director of Traffic and Safety, Utah Department of Transportation

3:30 – 4:00 pm
Networking Break
Grand Ballroom
Courtesy of Hewlett Packard
Water courtesy of NIC, Inc.

4:00 – 5:30 pm
Breakout Sessions
Automated License Plate Readers
Tryon Room
Moderator: Denise Kingsbury, Field Investigator, Vermont Department of Motor Vehicles, and Chair, Enforcement Standing Committee
Speakers: Lieutenant Colonel Thomas M. Fresenius, New York State Police
Andrew Conway, Chief, Registration Policy and Automation, California Department of Motor Vehicles
Daniel J. Findley, Ph.D., P.E., Senior Research Associate, Highway Systems Group, Institute for Transportation Research and Education (ITRE), North Carolina State University
Mike Robertson, Commissioner, North Carolina Division of Motor Vehicles, and AAMVA Chair of the Board

e-ID
Harris Room
Moderator: David Burhop, Deputy Commissioner/Chief Information Officer, Virginia Department of Motor Vehicles
Speakers: John Biccum, Principal Security Strategist, Microsoft
Chad Grant, Senior Policy Analyst, National Association of State Chief Information Officers

Socialize at AIC by using the conference hashtag, #AIC2012, on Twitter. And remember to visit us on Facebook!

Complimentary wi-fi is provided throughout the conference and Charlotte Westin to all AIC attendees. Just use our login password, AIC2012 to sign in.
WEDNESDAY, AUGUST 22

9:00 am – 3:30 pm
Conference Registration
Queens Room

Cyber Café
Morehead Room
Courtesy of Explore Information Services

7:30 – 9:00 am
Traditional Past Chairs’ Salty Dog Breakfast
Grand Ballroom C
Courtesy of U-Haul International

9:15 – 10:30 am
Breakout Sessions
Tryon Room
Suspended & Revoked Drivers
Moderator: George Theobald, PMO Director, Georgia Department of Driver Services, and Vice Chair, AAMVA Enforcement Standing Committee
Speakers: Brian Ursino, Director, Law Enforcement, AAMVA
Sheila Prior, Regional Director, Regions III and IV, AAMVA
Rob Mikell, Deputy Commissioner, Georgia Department of Driver Services

Title and Registration Best Practices for Rebuilt and Specialty Constructed Vehicles
Harris Room
Moderator: Cathie Curtis, AAMVA, Director, Vehicle Programs
Speakers: Mark Francis, Director, Provincial Vehicle Registration & Licensing, Insurance Corporation of British Columbia
Douglas Hooper, Georgia Planning and Policy Department

10:30 – 10:45 am
Hallway Break
Grand Promenade
Courtesy of Hewlett Packard
Water Courtesy of NIC, Inc.

10:45 am – 12:00 pm
General Session
The Battle Against Fraudulent Documents at the Counter and Roadside
Providence Ballroom
Moderator: Patrice Aasmo, Vice President, NMVTIS, AAMVA
Speakers: Philip Quinlan, Vice President, Business Solutions, AAMVA
Steven Sebestyen, Principal, Apex Consulting
Dave Pittman, Project Manager, RIDE, U.S. Citizenship and Immigration Services

12:00 – 1:30 pm
Lunch
Grand Ballroom C
Guest Speaker – Gil Kerlikowske, Director, Office of National Drug Policy

1:30 – 2:30 pm
Breakout Sessions
Screening Aging Drivers
Tryon Room
Moderator: Mark Lowe J.D., Director, Iowa Motor Vehicle Division, and AAMVA Board Member at Large
Speakers: Bonnie M. Dobbs, PhD, Director, The Medically At-Risk Driver Centre, University of Alberta
John Joyce, Esq., Senior Associate, TransAnalytics
Autonomous Vehicles
Trade Room
Moderator: Russ Nordstrom, Director, Oklahoma Motor Vehicle Division and AAMVA Board Member
Speakers: Troy L. Dillard, Deputy Director, Nevada Department of Motor Vehicles
Clayton Boyd Walden, Director, Division of Motorist Services, Florida Department of Highway Safety and Motor Vehicles

Law Enforcement + PACE = Results
Harris Room
Moderator: Brian Ursino, Director, Law Enforcement, AAMVA
Speakers: Michael L. Brown, Director, Office Impaired Driving and Protection, National Highway Traffic Safety Administration
Darrin Grondel, Director, Washington Traffic Safety Commission
Denise Coyle, Deputy Chief Administrator, New Jersey Motor Vehicle Commission

2:30 – 2:45 pm
Hallway Break
Grand Promenade
Courtesy of Hewlett Packard
Water courtesy of NIC, Inc.

2:45 – 4:30 pm
General Session
There’s an App for That
Providence Ballroom
Moderator: Jennifer Cohan, Director, Delaware Division of Motor Vehicles, and AAMVA Secretary
Speakers: Jean Shiomoto, Deputy Director, California Department of Motor Vehicles
Karen Gee, Applications Practice Leader, State, Local and Education Division, HP Enterprise Services, Hewlett Packard Company

5:30 – 7:00 pm
Charity Auction & Reception
Grand Promenade
Courtesy of Microsoft

7:00 – 10:30 pm
North Carolina State Banquet
Grand Ballroom C
AAMVA offers its deepest sympathy, respect and prayers to families of the members who lost their lives this year.

William (Bill) H. Franey  
AAMVA  
Bill began his career with AAMVA back in 1973. He served as the Assistant Executive Director for 11 years and was instrumental in developing a comprehensive systems approach to traffic safety. His devotion to AAMVA and the cause of highway safety was unwavering.

Michael Munns  
Arkansas Department of Finance & Administration  
As the Assistant Commissioner of revenues and Chief Motor Vehicle Administrator for Arkansas, Mike was a strong supporter of AAMVA. He held multiple positions within the association by serving as Region II President from 2008 to 2009, and as a member of the AAMVA International Board from 2008 to 2011. Mike’s leadership and dedication were apparent as he committed himself to everything he did.

Myrna Anes  
California Department of Motor Vehicles

Trooper Amanda Anna  
New York State Police

Trooper Javier Arana, Jr.  
Texas Highway Patrol

Judy Ayala  
California Department of Motor Vehicles

Trooper Aaron Beasley  
Utah Highway Patrol

Lori Bond-Higgins  
California Department of Motor Vehicles

Richard Chavez  
New Mexico Motor Vehicle Division

Richard Ellis  
California Department of Motor Vehicles

Vandy J. Foutz  
California Department of Motor Vehicles

John Gray  
Arizona Motor Vehicle Division

Roselyn Johnson  
California Department of Motor Vehicles

Shirley Martin  
Virginia Department of Motor Vehicles

Stephanie Miles  
Oregon Department of Motor Vehicles

Gary Murata  
California Department of Motor Vehicles

Bill Ordway  
Arizona Department of Transportation

Sally Parker-Blue  
California Department of Motor Vehicles

Derek Pineo  
Washington State Patrol

Trooper Tony Radulescu  
Washington State Patrol

Major Orion “Sandy” Sanderson  
Wyoming Highway Patrol

Sherry Simard  
Arizona Motor Vehicle Division

Trooper Mark Toney  
Iowa State Patrol

Miguelina "Maggie" Ulloa  
Arizona Motor Vehicle Division

Joseph Rex Walton  
California Department of Motor Vehicles

Stephen Watson  
Oregon State Patrol (Retired)
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Contact: John Silva | john.silva@zsquaretech.com
P: 617-401-2447 | F: 617-401-3619

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Chicago, IL 60611
Contact: Dennis Palmer | dpalmer@applustech.com
P: 312- 644-3005 | F: 312- 661-0070

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ARINC Incorporated specializes in communications, engineering, and systems integration services for local, state, and federal governments, military, and transportation and aviation industries worldwide. For more than 80 years, we have been developing innovative solutions to solve our customers’ most challenging mission-critical and business issues. Today we are the leading providers of self-service kiosks for airline passenger processing, and our kiosk managed service solutions for motor vehicle departments offer the widest selection of transaction types, accept all forms of payment, and require no up-front investment.

CBN Secure Technologies delivers security, stability, and quality in high-security documents and issuance technologies. A market leader for secure identification solutions and operational support services, CBN has built strong, customer-focused relationships with every one of our customers within the AAMVA community and around the world. CBN’s commitment to security and innovation is at the core of our business, and is the foundation of our high-security production operations in North America. Our resume includes delivering the ground-breaking DL/ID cards for the Commonwealth of Virginia, and the Provinces of Alberta and Saskatchewan, arguably the most secure and trusted DL/IDs in North America.

CCMTA is the official organization in Canada for coordinating all matters dealing with the administration, regulation and control of motor vehicle transportation and highway safety. CCMTA incorporates members from all Canadian governments (Provincial/Territorial/Federal) as well as Associate Members from transportation related organizations.

The Coalition of Ignition Interlock Manufacturers (CIIM) is comprised of the leading U.S. ignition interlock manufacturers. Ignition interlocks are breath analyzers installed in vehicles to prevent drivers that have consumed alcohol from operating the vehicle. Ignition interlocks have been proven to reduce injuries and fatalities associated with drinking and driving. The Coalition of Ignition Interlock Manufacturers serves to support the adoption of Ignition Interlock legislative best practices and educate the public about the benefits of ignition interlocks.
Datacard Group has delivered innovative solutions for over 65 driver’s license programs worldwide, and 18 programs in North America. A deep understanding of industry best practices and standards, along with open, flexible architecture, ensures security and flexibility for customers. In addition, Datacard Group offers a Secure Issuance Anywhere™ platform, which includes best-in-class personalization hardware, identity management software, supplies and services, providing the most comprehensive identity and credential management solutions available. Datacard® solutions are backed by over 40 years of customer success and a world-class service and support network in more than 150 countries.

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DealerTrack’s intuitive and high-value software solutions enhance efficiency and profitability for all major segments of the automotive retail industry including lenders and dealers. Our Collateral Management Services (CMS) business unit pioneered ELT and today offers this solution in all 16 participating jurisdictions. CMS provides lien filing and title and registration services and collateral management Business Process Outsource solutions to lenders in all 50 states. Our Registration and Titling Services (RTS) business unit provides electronic registration and titling to dealers, fleet lease and rental companies and lenders in 14 states. Additionally, specialty state solutions including EZ-Temp and EZ-Calc are offered.

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Contact: Terry Scott  |  terry.j.scott@uscis.dhs.gov
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www.uscis.gov/e-verify

E-Verify and SAVE are programs operated by U.S. Citizenship and Immigration Services, a component of the Department of Homeland Security. E-Verify is an Internet-based system that enables businesses to determine the employment eligibility of their workers. E-Verify is fast, free and easy to use – and it’s the best way employers can ensure they have a legal workforce. SAVE is an information service used by benefit-issuing agencies, institutions, licensing bureaus, and other governmental entities to verify the immigration status of benefit applicants. SAVE helps benefit-issuing agencies ensure that only entitled applicants receive federal, state, or local public benefits and licenses.

DIGITAL IDENTIFICATION SOLUTIONS/ MATICA SYSTEM

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