

# Commercial Skills Testing Information Management System (CSTIMS) Update

# Commercial Skill Test Information Management System (CSTIMS)



- Funded by FMCSA, is a web-based system to manage the skills test portion of the Commercial Drivers License (CDL) process
- Track/record information for CDL skills test examiners (internal as well as 3<sup>rd</sup> party), schedule CDL skills tests, and record the results of the tests
- Strengthens jurisdiction oversight of the CDL program to help detect and prevent fraud associated with CDL skills testing
- Maintained and hosted by AAMVA



# Why use CSTIMS?



- Automated logging and tracking save time and helps detect fraudulent activity
- Increased compliance with Federal Regulation
- Electronic records reduce paperwork, especially related to Training and Audit requirements
- Get notification on anomalies or potential fraud
- Save time by utilizing one-click calendar functions

# Why use CSTIMS? (continued)



- Enforce Jurisdiction Business Rules
  - Each jurisdiction can set their own rules
  - Includes provisions from the final permit rule, such as:



- Enforce CLP Test Scheduling Restrictions
- Schedule only for class/endorsement(s) on CLP
- Track and enforce minimum training requirements
- Track and enforce minimum audit requirements

- Option to integrate with eCDL

# What the users say about it



- **South Dakota:**

- There is no longer a need to give the score sheet to the applicant, thereby reducing the possibility of fraud
- Right clicking on the calendar allows entry of test results in a few minutes;
- The fleet vehicle option reduces time and possibility of keying errors
- There have been no complaints from third party examiners

- **Wisconsin:**

- The calendar view is extremely helpful in scheduling covert audits; one audit resulted in the removal of an examiner from the CDL program
- Being able to monitor the number of tests scheduled and administered by specific examiners has been beneficial

# What the users say about it (continued)



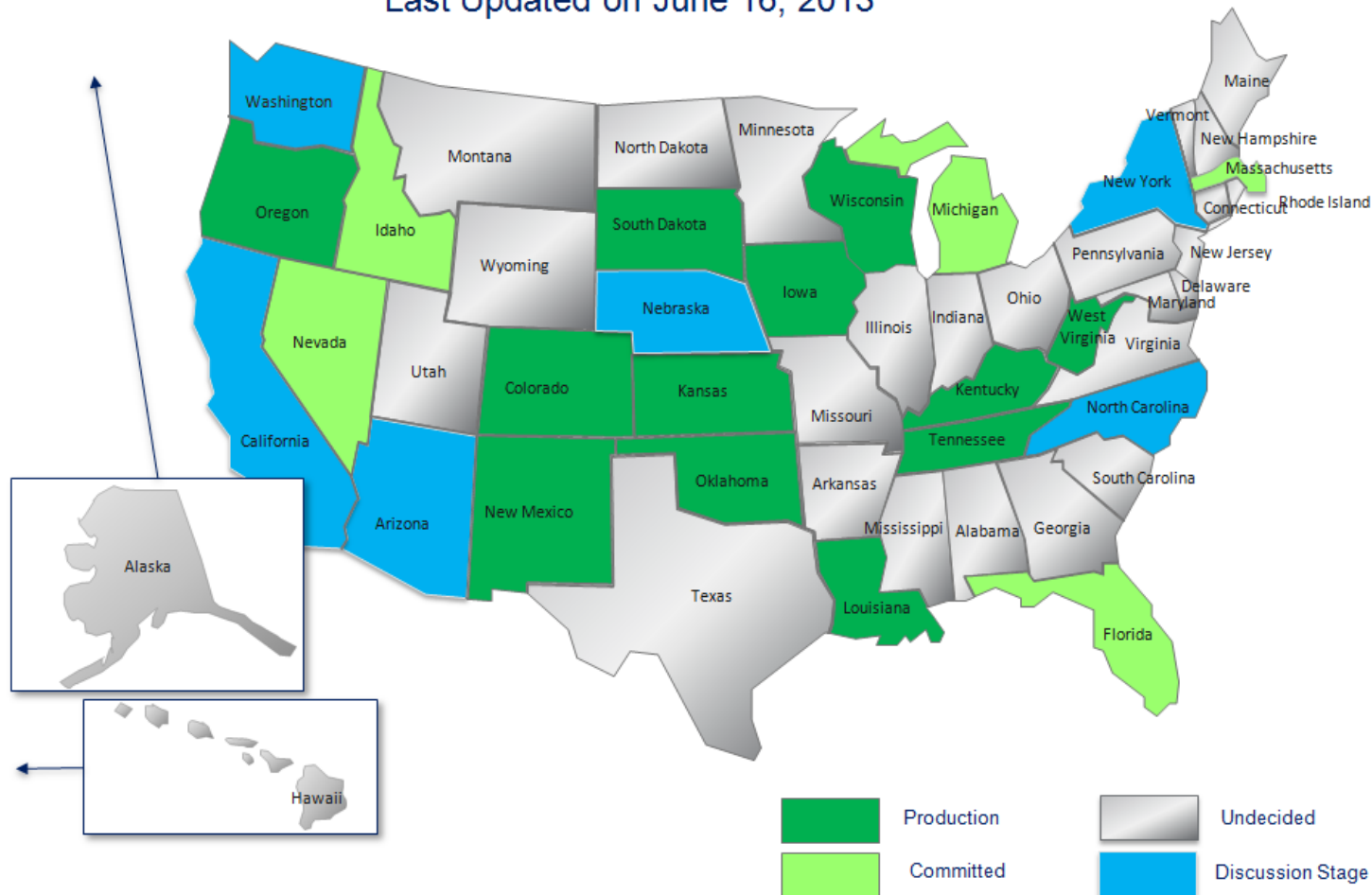
- **Oregon:**
  - CSTIMS is a very user- friendly application
  - Although many of the users are not particularly computer savvy, CSTIMS is working for them. After two years of operation, the number of phone calls has gone down significantly.
  - Reduction in the amount of paper required has helped reduce the potential of fraud
  - Having CSTIMS track CCDs has been as asset when performing audits

# CSTIMS Jurisdiction Participation



- Utilized by 12 jurisdictions, 5 jurisdictions are committed
- 6 jurisdictions have shown interest and are in discussion/training

Last Updated on June 16, 2013



# What's next?



- New enhancements for Q4-2013 and Q1-2014
  - Accommodate new air brake type (air over hydraulic) per CLP rule
  - Allow for jurisdictions to choose either full tests or “banking” of test results
- High priority enhancement for testing in Summer 2014
  - Allow CSTIMS jurisdictions to send and/or receive out of state CDL Skills Test Results



# CSTIMS Contact Information



- **Pam Dsa**, Project Director, Driver Systems  
[pdsa@aamva.org](mailto:pdsa@aamva.org)  
703-908-2952
- **Parisa Gropper**, Lead Business Analyst  
[pgropper@aamva.org](mailto:pgropper@aamva.org)  
703-908-2884